

### Assemblyman

## N. NICK PERRY

## Quality of Life Survey of Tenant Services & Apartment Conditions

Assemblyman N. Nick Perry
903 Utica Avenue, Brooklyn, NY 11203 • 718-385-3336
Room 736 LOB, Albany, NY 12248 • 518-455-4166
Email: perryn@assembly.state.ny.us

#### **Dear Constituent:**

During the past winter season, many of you called my office about the lack of adequate heat and hot water. It is my priority to help ensure you receive the services you are entitled to as a tenant, so I appreciate you contacting me and allowing me the opportunity to assist you.

Now I need your help to determine how severe your landlord has been in neglecting to provide services, and what steps need to be taken to bring your landlord into full compliance with all laws and housing regulations, and also ensure that penalties are enforced where applicable.

Please carefully fill out the questionnaire within this pamphlet and return it to my office, or you can fill it out online at assembly.state.ny.us/mem/N-Nick-Perry.

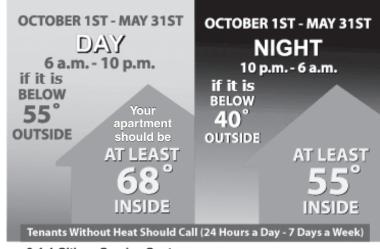
All responses will be kept confidential, and source of information will not be shared with landlord.

Working for you!

Assemblyman N. Nick Perry

For free assistance in resolving problems with citizenship and immigration applications, utility bills, and various other issues, visit ASSEMBLYMAN NICK PERRY at 903 UTICA AVENUE (between Church & Snyder) (718) 385-3336

Room 736 LOB, Albany, NY 12248 (518) 455-4166 perryn@assembly.state.ny.us



3-1-1 Citizen Service Center For Hearing Impaired TTY (212) 504-4115



You may also call **Assemblyman Perry** at **(718) 385 3336** to report a lack of heat.

# Survey of the Needs and Concerns of Tenants Residing in the 58<sup>th</sup> Assembly District

										Apt #
	Phor	ne								Email
	Num	ber c	of res	iden	ts in	apt?_				12 & Under 65 and over
1.	ARE	YOU	J SA	ΓISF	IED V	VITH	THE	CON	DITIO	IS IN YOUR APARTMENT?
1					6 O					On a scale of 1-10, how do you rate the general conditions in your apartment?  1=Terrible, 10=Perfect
2.	ARE	YOU	J SA	ΓISF	IED V	VITH	THE	LIGI	HTING	AND CLEANLINESS OF THE COMMON AREAS?   Yes   No If no, state why
1 O					6 O					On a scale of 1-10, how do you rate the lighting and cleanliness of common areas?  1=Terrible, 10=Perfect
3.					ED V					D SECURITY SERVICES IN YOUR BUILDING?
1	2 • • • • • • • • • • • • • • • • • • •				6 O					On a scale of 1-10, how do you rate the security in the building?  1=Terrible, 10=Perfect
4.	DO	YOU	REC	EIVE	ADE	QUA <sup>-</sup>	TE H	EAT /	AND H	OT WATER? (Circle one)
			Alwa							c. Almost never d. Never
Со	mmei			-						<u> </u>
1	2				6 O			9 O		On a scale of 1-10, how do you rate the delivery of heat and hot water in your apartment? 1=Terrible, 10=Perfect



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5.	HOW MANY DAYS THIS PAST WINTER DID YOU NOT RECEIVE HEAT OR HOT WATER? (Circle one) 1-4 5-9 10-14 15-20 Over 20
6.	HOW MANY TIMES HAVE YOU CONTACTED MANAGEMENT REGARDING BUILDING SERVICES IN THE PAST YEAR?
7.	HOW MANY TIMES DID YOU CONTACT MANAGEMENT BECAUSE OF NO HEAT/HOT WATER THIS WINTER?
8.	DOES MANAGEMENT RESPOND TO YOUR COMPLAINTS IN A TIMELY MANNER? (Circle one)
	a. Always b. Sometimes c. Almost never d. Never
9.	HAS YOUR APARTMENT BEEN PAINTED IN THE LAST 3 YEARS? ☐ Yes ☐ No
0Т	HER COMMENTS/CONCERNS: