

# FEMA Updates Resources For Staten Island

*Assistance available in Sandy's wake*

FEMA recently released updated information about resources available on Staten Island as the recovery effort continues in the wake of Superstorm Sandy. Contact numbers, locations and instructions for programs and services available will link Staten Islanders to assistance with their individual needs.

- **Register with FEMA:** Register online at [www.disasterassistance.gov](http://www.disasterassistance.gov), via web-enabled phone at m.fema.gov or call 1-800-621-3362 or (TTY) 1-800-462-7585 for the speech- and hearing-impaired. Multilingual operators are available. If you use 711-Relay or Video Relay Services (VRS), call 1-800-621-3362.
- **Disaster Recovery Centers** (Open 8:00 a.m. - 8:00 p.m. Monday – Sunday\*):
  - Mount Loretto – 6581 Hylan Boulevard
  - *Miller Field – 600 New Dorp Lane \*(Open 8:30 a.m. - 6:00 p.m.)*
  - Mount Manresa Jesuit House – 239 Fingerboard Road
  - Borough Hall – 10 Richmond Terrace
  - Dongan Hills – 1976 Hylan Boulevard
- **Points of Distribution** managed by the State/City (Updated by NYC OEM at: [http://www.nyc.gov/html/misc/html/2012/hot\\_food.html](http://www.nyc.gov/html/misc/html/2012/hot_food.html) )
  - Mount Loretto – 6581 Hylan Boulevard
  - Siller Foundation – 2271 Hylan Boulevard
- **Shelter Locations:**
  - Mount Manresa – 239 Fingerboard Road
  - Bayley Seton – 75 Vanderbilt Avenue
- **Transitional Sheltering Assistance:** Under TSA, disaster survivors may be eligible to stay in hotel or motel lodging for a limited period of time and have the cost of the room and taxes covered by FEMA. For those who are eligible, FEMA will authorize and fund, through direct payments to participating hotels/ motels, the use of hotels/motels as transitional shelters. Availability at Staten Island participating hotels is listed here: (<http://www.femaevachotels.com/>)
- **FEMA Housing Inspectors:** Preparing for a FEMA home inspection includes removing as much trash from inside and out of a residence as is physically possible; it facilitates the process. Prior to disposing of damaged property, survivors should take an inventory of it and/or photographs. Someone 18 years of age or older who lived in the household prior to the disaster must be present for the scheduled appointment. The inspector will ask to see:
  - Photo identification
  - Proof of ownership/occupancy of damaged residence (structural insurance, tax bill, mortgage payment book/utility bill).
  - Insurance documents: home and/or auto (structural insurance/auto declaration sheet).
  - List of household occupants living in residence at time of disaster.
  - All disaster-related damages to both real and personal property.
- **Crisis Counseling:** The Disaster Distress Helpline, 1-800-985-5990, can provide immediate counseling to anyone who needs help dealing with many problems arising from Hurricane Sandy. The Helpline is a 24-hour-a-day, seven-days-a-week resource. Additional information is available at [www.disasterdistress.samhsa.gov](http://www.disasterdistress.samhsa.gov).
- **Disaster Unemployment Assistance (DUA):** Available to provide financial support to anyone who has lost their job and lives or works in the affected areas.
  - Deadline to apply is February 4, 2013.

- People applying for unemployment benefits or disaster unemployment assistance due to Hurricane Sandy should call the Telephone Claims Center (TCC) at 1-888-209-8124.
- **Disaster Legal Services:** Hotline that provides legal assistance to low-income individuals who, prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs. Call 1-800-699-5636 or visit [www.LawHelp.org](http://www.LawHelp.org) to find local legal services organizations that might be able to help.
- **National Flood Insurance Program** - Call your agent or insurance company. Have the following information with you when you place your call:
  - (1) Name of your insurance company (your agent may write policies for more than one company);
  - (2) Policy number; and
  - (3) Telephone number/e-mail address where you can be reached.

**When you file your claim**, ask for an approximate time frame during which an adjuster can be expected to visit your home so you can plan accordingly. *For general flood insurance questions, call 1-800-427-466, or contact your local insurance company.*
- **Donations to Voluntary Agencies:** Some voluntary agencies report they have been overwhelmed with donations of clothing, diapers and other commodities. They do not need clothing donations at this time.
  - The Staten Island Relief Effort (SIRE) is accepting non-clothing donations, and volunteer coordination is being done. Main site is Christian Pentecostal Church, 900 Richmond Rd; Staten Island, NY 10304.
- **Volunteers:** Volunteer training and coordination is being done by World Cares Center via its website and New York Cares, via its website.
- **Apply for a job with FEMA:** <http://www.newyork.us.jobs> (Insert the word **FEMA** in the keyword)
- **Doing Business with FEMA:**
  - Register your business with the System for Award Management (SAM) at [www.sam.gov](http://www.sam.gov). Please direct questions regarding the registration process to the Federal Help Desk at 866-606-8220.
  - Submit a completed FEMA Profile to the Industry Liaison Support Center. To obtain a Vendor Profile Form, [click here](#) or request a form via e-mail.
  - All Vendor Profile requests, submissions and inquiries may be directed to [FEMA-Industry@fema.dhs.gov](mailto:FEMA-Industry@fema.dhs.gov) or check <http://www.fema.gov/about-industry-liaison-program>.
- **Small Business Administration Disaster Loans:** SBA provides low-interest disaster loans to homeowners, renters, businesses of all sizes and private, nonprofit organizations to repair or replace real estate, personal property, machinery and equipment, inventory and business assets that have been damaged or destroyed in a declared disaster.
  - **Homeowner/Renters:** Renters and homeowners may borrow up to \$40,000 to repair or replace clothing, furniture, cars or appliances damaged or destroyed in the disaster.
    - Homeowners may apply for up to \$200,000 to repair or replace their primary residence to its pre-disaster condition.
  - **Businesses:** The loan may be increased by as much as 20 percent of the total amount of disaster damage to real estate and/or leasehold improvements, as verified by SBA, to protect the property against future disasters of the same type. These loans will cover uninsured or under-insured losses.
    - Businesses of all sizes and private, nonprofit organizations may apply for a Physical Disaster Loan of up to \$2 million to repair or replace damaged real estate, equipment, inventory and fixtures.
  - SBA Customer Service Center: 1-800-659-2955 (TTY 1-800-877-8339) or e-mail [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov).
  - Applicants may apply online using the Electronic Loan Application via SBA's secure website at <https://DisasterLoan.SBA.gov/ELA>.