



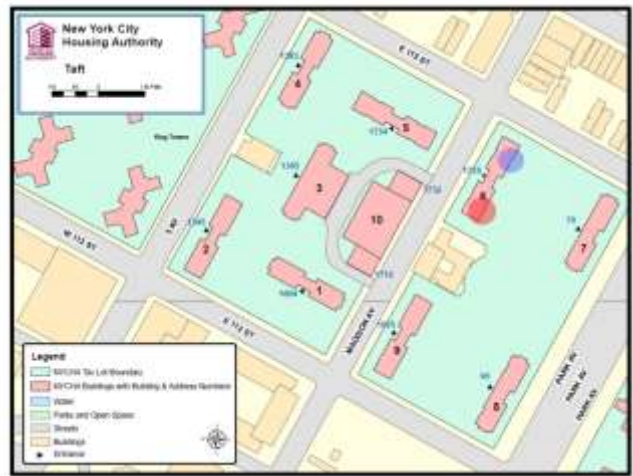
ASSEMBLYMEMBER RODRIGUEZ INTRODUCES THE 68TH DISTRICT NYCHA TRACKER

The 68th Assembly District has the highest concentration of public of housing in the State, with 20 developments spanning across three miles of urban city blocks. Many times during the winter months, our New York City Housing Authority residents experience serious interruptions in heat and hot water services. As we continue to monitor NYCHA to ensure that they are providing safe and adequate housing, I am introducing a new NYCHA Tracker.

NYCHA Tracker is a weekly report to the people of East Harlem of heat and hot water service interruptions in the 68th Assembly District. The data is based solely on direct reports of interruptions from NYCHA residents and Tenant Associations communicated to my office. If you are a NYCHA resident and are experiencing a heat or hot water outage please take the time to fill out an online survey regarding your experience at <https://goo.gl/forms/ydcuNzj979WwJsRJ2>.

NYCHA TRACKER REPORT December 18, 2018-January 2, 2019

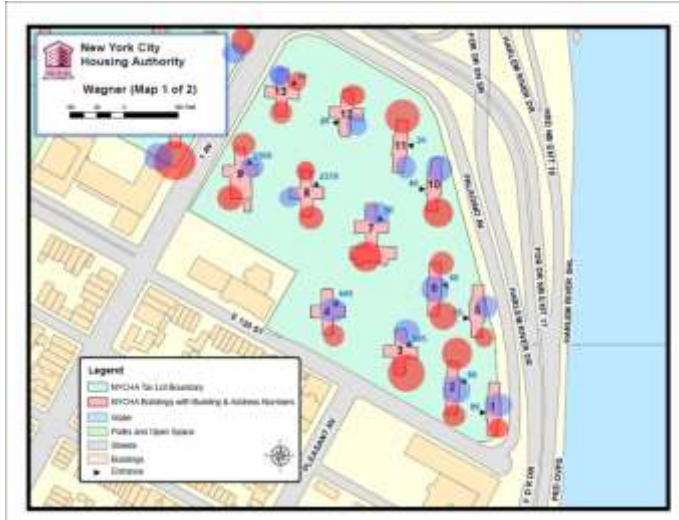
Heat and hot water service interruptions were reported at **Taft Houses**, 1735 Madison Avenue, on 12/24/2018, service restoration occurred on 12/26/2018.



Reports came in over the Christmas week at **Jefferson Houses** of development wide heat and hot water outages, service was restored on 12/27/2018. According to Wednesday's NYCHA dashboard, there is a hot water outage at 2215 Second Avenue, building 18, affecting 144 residents, as of 01/02/19 NYCHA indicated that service was restored at this building.

*The views and opinions expressed in this report do not necessarily reflect the official policy of any other agency, organization, employer or company. We make no representation as to the accuracy, completeness, correctness, suitability, or validity of any information in this report. All information is provided on an as is basis.

As of 12/27/2018, at 505 East 120th Street, **Wagner Houses**, it was reported that heat and hot water was restored after development wide interruptions.

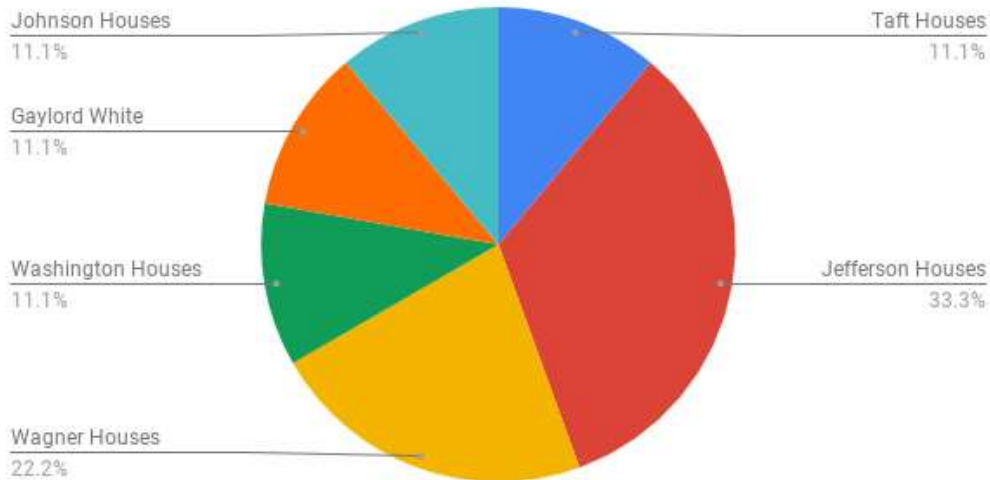


Survey Results

In our most recent survey, service interruptions were reported at six of the twenty developments in East Harlem at Johnson Houses, Gaylord White, Washington Houses, Wagner Houses, Taft Houses, and Jefferson Houses. Jefferson Houses had the highest percentage of reported interruptions. In addition, the NYCHA dashboard reported that on January 1, 2019 there were

development wide heat and hot water outages at **Wagner Houses**. NYCHA has indicated that service was restored nine hours after the outage was reported. Similarly, at **Johnson Houses** on Wednesday, January 2, 2019, there were heat and hot water service interruptions across the entire development, affecting 10 buildings and 3,055 residents.

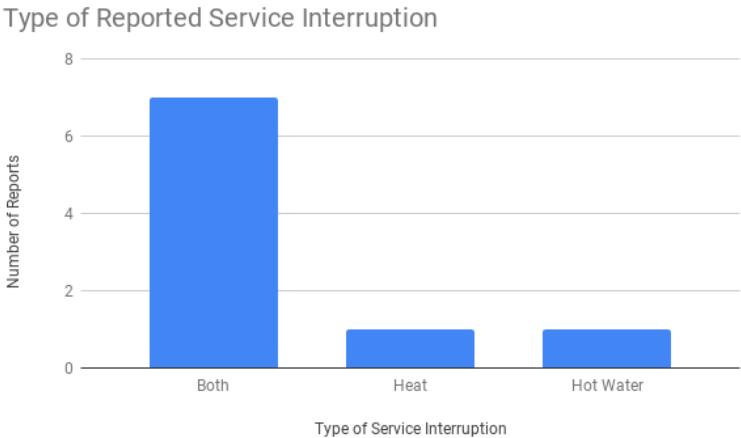
NYCHA Developments Reporting Service Interruptions
12/24/18-1/2/2019



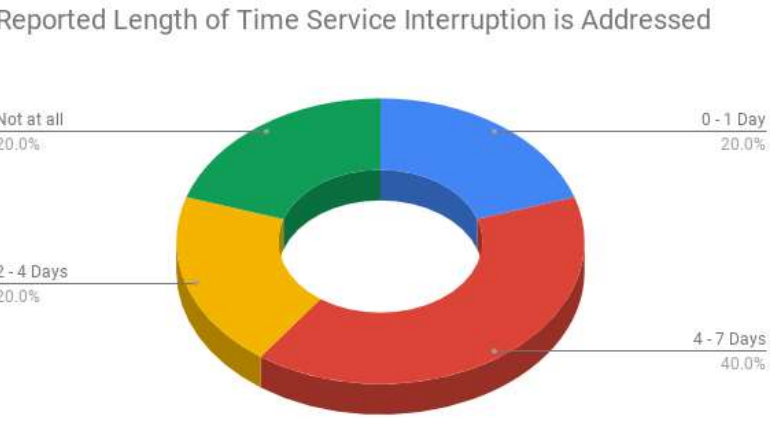
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Of the reports to my office, most NYCHA residents indicated that there were both heat and hot water outages. Others reported only heat or hot water interruption.



In our survey, 40% of respondents indicated that once the issue was reported to NYCHA that it took four to seven days for the interruption to be addressed. In addition, 20% of respondents reported that it took two to four days for service to be restored or that service was not restored.



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