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91st Assembly District  
Larchmont - Mamaroneck - New Rochelle - Port Chester - Rye Brook and Rye

April 13, 2020

Dear Friends,

This COVID-19 report includes updated information on a number of issues.

We have an improved process for unemployment insurance applications, which is detailed in this update. There is also revised guidance on essential business activity as part of Governor Cuomo's PAUSE program. The link in the PAUSE article below will take you to the guidance updated on April 9<sup>th</sup>. Furthermore I have included a link to updated guidance for grocery stores.

I am pleased to report that on Friday the NYS Department of Labor revamped their system for processing unemployment insurance applications. They now have staffed their call center with over 1000 workers, revamped their online software, shortened the questionnaire and moved to a system whereby the Department of Labor calls applicants rather than having you call them. As has been the case throughout the country, the volume of applications far outstrips the system that had been in place. This has been a frustrating experience.

I have been working with the Governor's office on their move to a new system. My staff and I have been helping individuals with the processing of their unemployment insurance for a few weeks. Since Friday the processing for many of these applicants has been completed. If you continue to have unresolved issues, please look at the information in this update and feel free to call my office at 914-939-7028 so we can help you as well.

I hope this and the other resource information included here is helpful. Please call my office at [914-939-7028](tel:914-939-7028) if I can be of assistance on new issues that arise.

Warm regards,

Steve

#### Important Phone Numbers

- Glen Island COVID-19 test results call BioReference Labs 833-469-5227
- Coronavirus (COVID-19) State Hotline: 1-888-364-3065
- People under self-quarantine or exposure to known case: 866- 588-0195
- NYS Department of Health COVID-19 Hotline: 888-364-3065
- Westchester County COVID-19 Information: Call 211
- 2020 Census help: 844-330-2020
- Domestic violence helpline 800-942-6906

Mental Health Support  
For FREE emotional support, consultation, and referral: 844-863-9314

Access the NYS Health Dept, County Health website or the CDC website

To sell or donate goods or services to NYS, contact:  
COVID19supplies@esd.ny.gov  
212-803-3100 - Eric Gertler, Empire State Development, Business Funding  
646-522-8477- Simondia Subotic, Executive Chamber

To request supplies email Emergency Operations Center  
wceoc@westchestergov.com

Governor Cuomo daily press conferences can be accessed live or on file at:  
<https://www.governor.ny.gov/news>

#### Contact Con Ed

A strong storm is moving through our area that may cause power outages in your area. To report an outage please visit [Con Ed](#) or call [1-800-752-6633](tel:1-800-752-6633)



#### Unemployment Benefits

Last week the Department of Labor revamped their website to make it easier to access. They also eliminated the call requirement to complete online unemployment benefits application and are instead calling applicants when necessary. If you receive a call from a private number, please respond as it could be an attempt to reach you to complete your application.

To see if you qualify for unemployment benefits and to apply, please visit the NYS Department of Labor [HERE](#). *If you need assistance, please contact our office at 914-939-7028 or [OtisS@nyassembly.gov](mailto:OtisS@nyassembly.gov)*

### Expanded Unemployment Benefits

- New Yorkers who receive unemployment benefits will start getting an additional \$600 per week
- Benefits are retroactive to an individual's last date of employment
- The benefit period will be extended by thirteen weeks

#### Federal COVID-19 Relief Package

For additional information on the federal Coronavirus Aid, Relief and Economic Security (CARES) Act, as well as details on relief and recovery resources for individuals and businesses please click [HERE](#).



#### THE WWA REMINDS RESIDENTS OF DOMESTIC VIOLENCE RESOURCES DURING COVID-19 PANDEMIC

The following Help Lines are available:

- **WESTCHESTER COUNTY OFFICE FOR WOMEN (OFW)** (9am- 5pm, Monday-Friday) White Plains - 914-995-5972 (English) - 914-995-6581 (Spanish) Yonkers - 914-231-2882
- **FAMILY JUSTICE CENTER (FJC)** - For assistance, call 914-995-1880
- **HOPE'S DOOR** (24/7) - 888-438-8700
- **LEGAL SERVICES OF THE HUDSON VALLEY** (9am-5pm, Monday- Friday) Intake - 877-574-8529/ Mount Vernon - 914- 813-6811/ Peekskill - 914-402-2192 x193 / 159/ White Plains - 914-949-1305, press 0 for the operator or x100 / 127/ Yonkers - 914-376-3757, press 0 for the operator
- **The LOFT LGBT Community Services Center** - Helpline 914-948-2932 x13 (9am-5pm, Monday-Friday) [www.loftgaycenter.com](http://www.loftgaycenter.com)
- **MAKE THE ROAD NEW YORK** - 914-948-8466 (9am -5pm, Monday-Friday)- Services include Immigration Legal, Family Law Legal, Employment Legal, Health Advocacy / Coronavirus resources / [www.coronavirus-nyc.org](http://www.coronavirus-nyc.org)
- **MY SISTERS' PLACE** - Helpline (24/7) - 800-298-7233 / Intake - 914-358-0333 x201 - counseling, safety planning, advocacy / Legal Intake - 914-358-0333 x201 or 914-683-1333 x108 - family law or immigration
- **PACE WOMEN'S JUSTICE CENTER** (9am-5pm, Monday-Friday) Legal Helpline - 914-287-0739 / Legal Clinic - 914-422-4188
- **PUTNAM NORTHERN WESTCHESTER WOMEN'S SHELTER** - Helpline (24/7) - 845-628-2166
- **VICTIMS ASSISTANCE SERVICES OF WESTCOP** - Helpline (24/7) 914-345-9111 / press #2 for Spanish
- **WESTCHESTER MEDICAL CENTER** Sexual Assault Abuse and Victims Empowerment (SAAVE) Program 24/7 Rape Crisis Hotline - 833-220-2444
- **WESTCHESTER COUNTY GOVERNMENT DEPARTMENTS** - [www.westchestergov.com](http://www.westchestergov.com) / **DEPARTMENT OF HEALTH** HOTLINE - 866-588-0195 **DEPARTMENT OF PUBLIC SAFETY** - 914-864-7600 / **DEPARTMENT OF SOCIAL SERVICES** (DSS) District Offices will remain open for emergency walk-in assistance as needed, using appropriate social distancing.
- **UNITED WAY** 2-1-1 / [www.uwv.org](http://www.uwv.org)
- **WJCS's Trager Lemp Center** provides therapy for adults and kids affected by family violence, and continuing to treat patients, using telehealth. Hartsdale clinic - 914-949-7699/ Peekskill clinic - 914-737-7338/ Mt. Vernon clinic - 914-668-8938/ Yonkers clinic - 914-423-4433. Follow the prompts, and a member of our TLC staff will get back to the caller / [www.WJCS.com](http://www.WJCS.com)
- **NY STATEWIDE CHILD ABUSE REGISTRY**: 800-342-3720 / <https://ocfs.ny.gov/main/cps/>
- **NYS DOMESTIC VIOLENCE HOTLINE**: 800-942-6906
- **CATHOLIC CHARITIES**: 914-478-2700 or [CatholicCharities.Westchester@gmail.com](mailto:CatholicCharities.Westchester@gmail.com)

## NY State on PAUSE

Governor Cuomo has directed all non-essential workers to work from home, & everyone is required to maintain a 6-foot distance.

GET THE FACTS

Governor Cuomo extended NY State on PAUSE until April 29th. School and non-essential businesses will remain closed until then.

Click [HERE](#) for updated guidance on workforce reduction and essential services.

Guidance for [Essential Services](#) including grocery stores, employers, childcare workers, [voting](#), [cleaning](#) recommendations and several other areas, and recent Executive Orders are constantly being updated. Please visit [What You Need to Know](#) for the latest guidance.

#### TeleHealth Coverage Expanded for Medicaid

NYS Medicaid has expanded coverage of [TeleHealth services](#) to include additional providers and teleconferencing services that may be used as well as its reimbursement policy. For additional information and guidance please click [HERE](#)



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