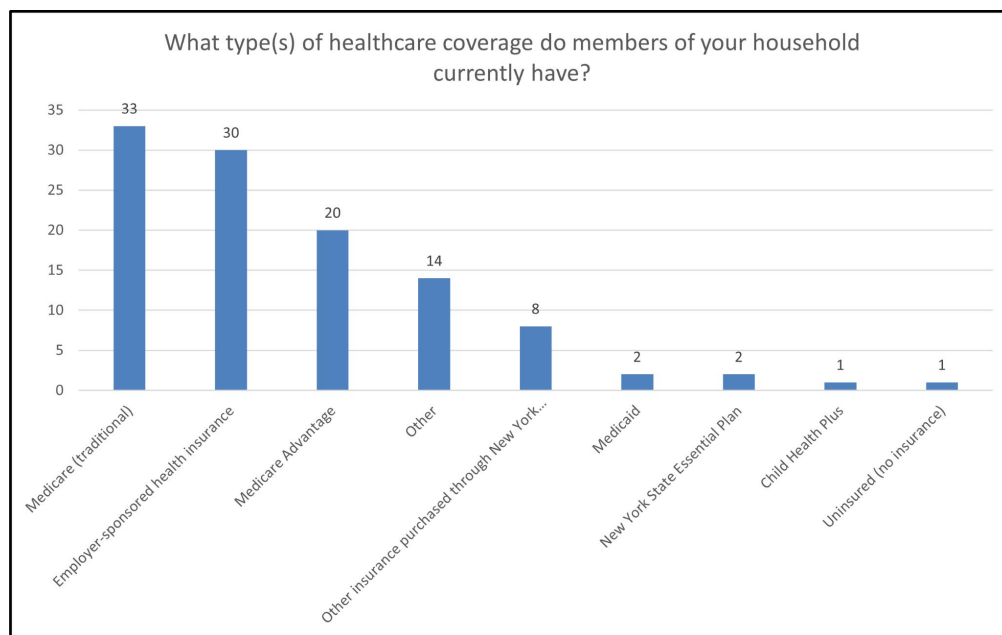


2024-25 Healthcare Experiences Survey Results

Thank you to everyone who participated in my 2024-2025 Healthcare Experiences Survey. The survey was intended to solicit information about constituents' experiences with our healthcare system. Below is a summary of the responses. There were 85 total respondents.

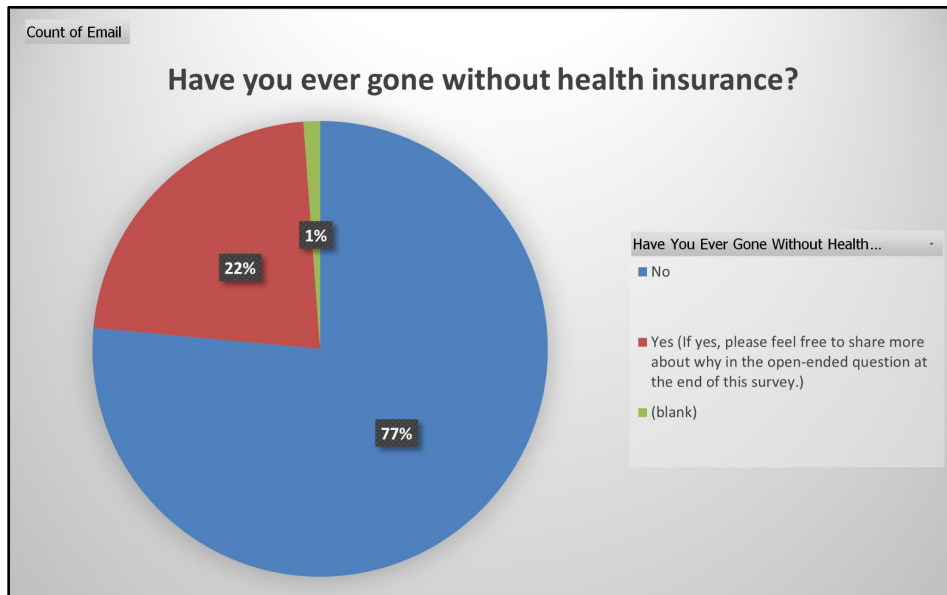
1. What type(s) of healthcare coverage do members of your household currently have? Select all that apply.

Respondents could choose more than one response. The most frequently chosen response for this question was Medicare (traditional), chosen by 39% of respondents, followed by employer-sponsored health insurance (35%), and Medicare Advantage (24%).



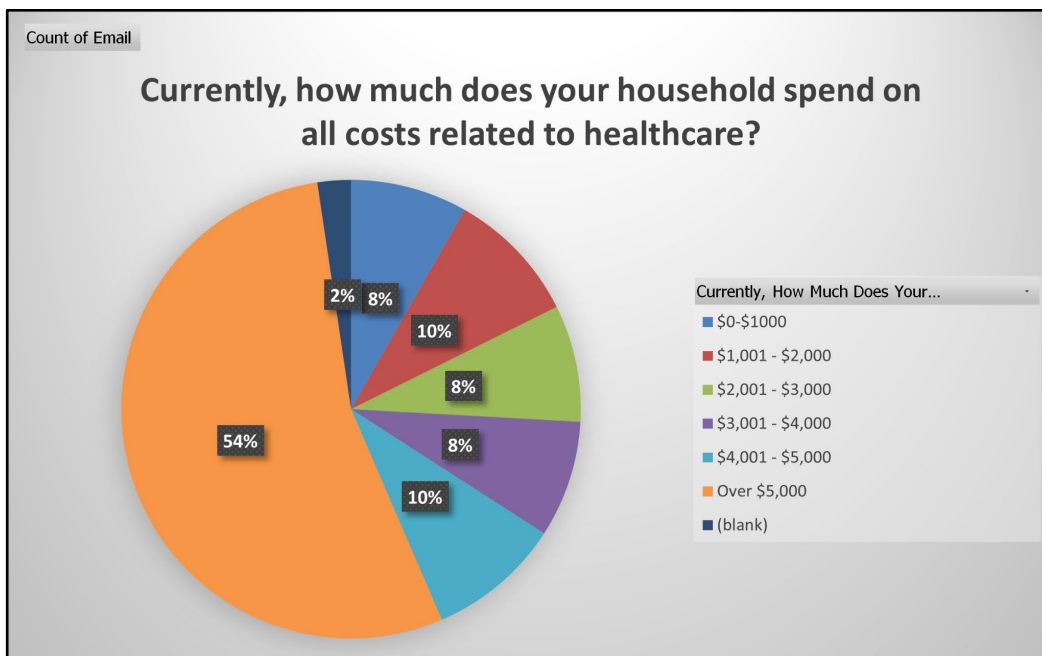
2. Have you ever gone without health insurance?

A large majority of respondents, 77%, had never gone without health insurance, while 22% had experienced going without health insurance. One percent did not respond to this question.



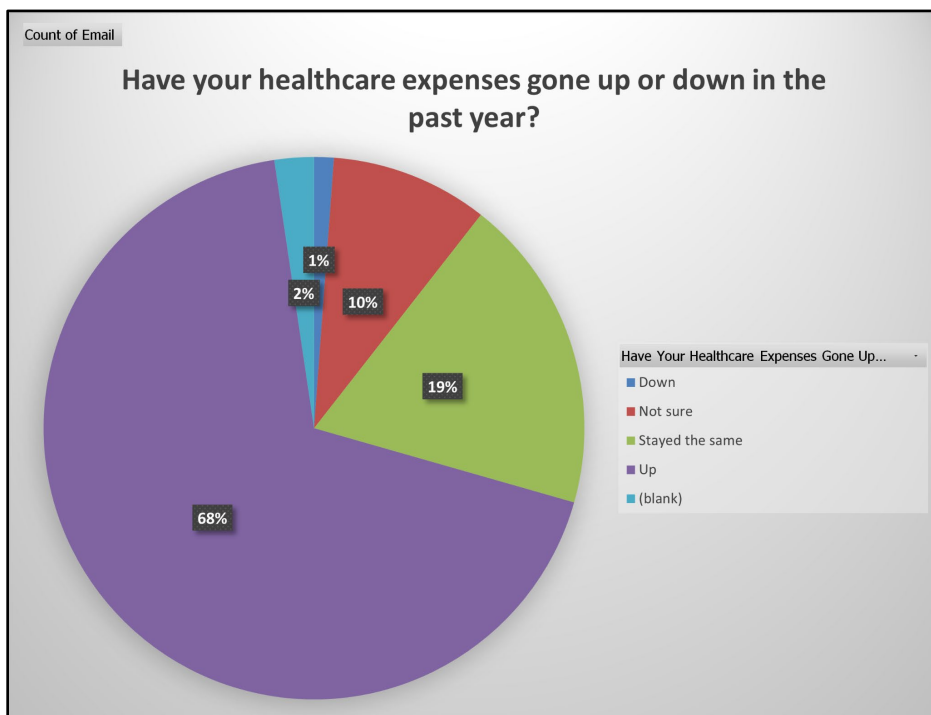
3. **Currently, how much does your household spend per year on all costs related to healthcare, including costs such as contributions to employer-sponsored health insurance, copays, coinsurance, deductibles, prescription drug purchases, and other out-of-pocket expenses?**

A majority of respondents, 54%, reported spending more than \$5,000 annually on costs related to health care.



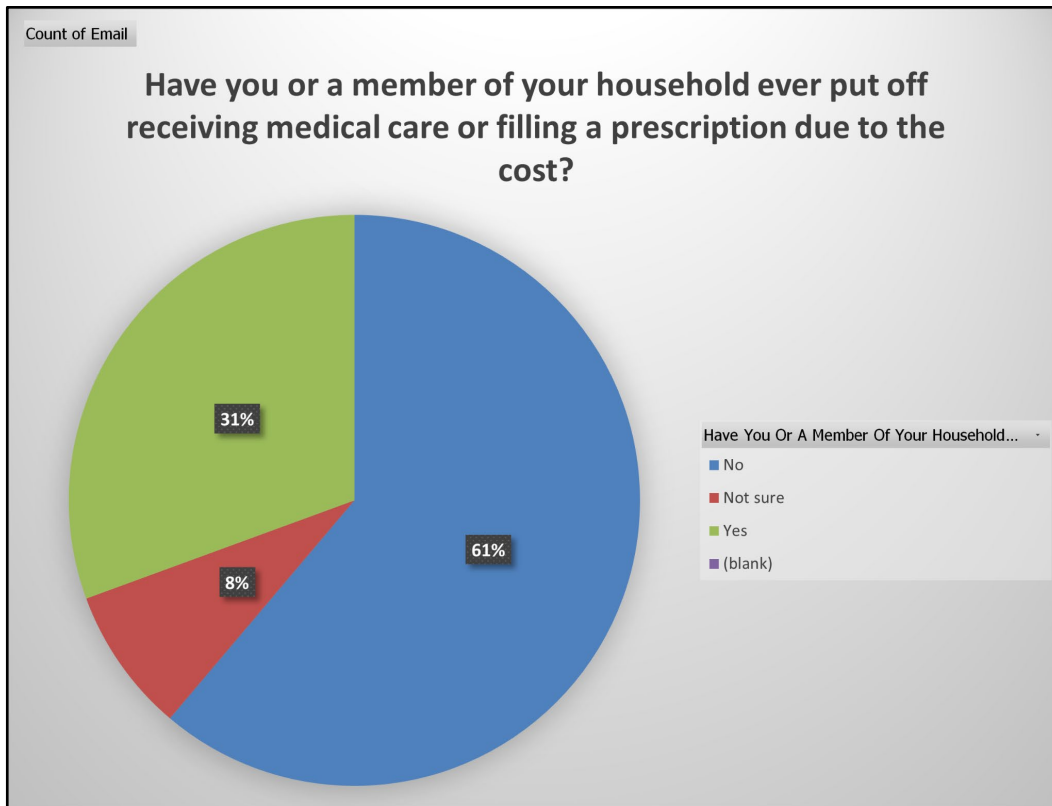
4. **Have your healthcare expenses gone up or down in the past year?**

A large majority of respondents, 68%, reported that their healthcare expenses have gone up over the past year.



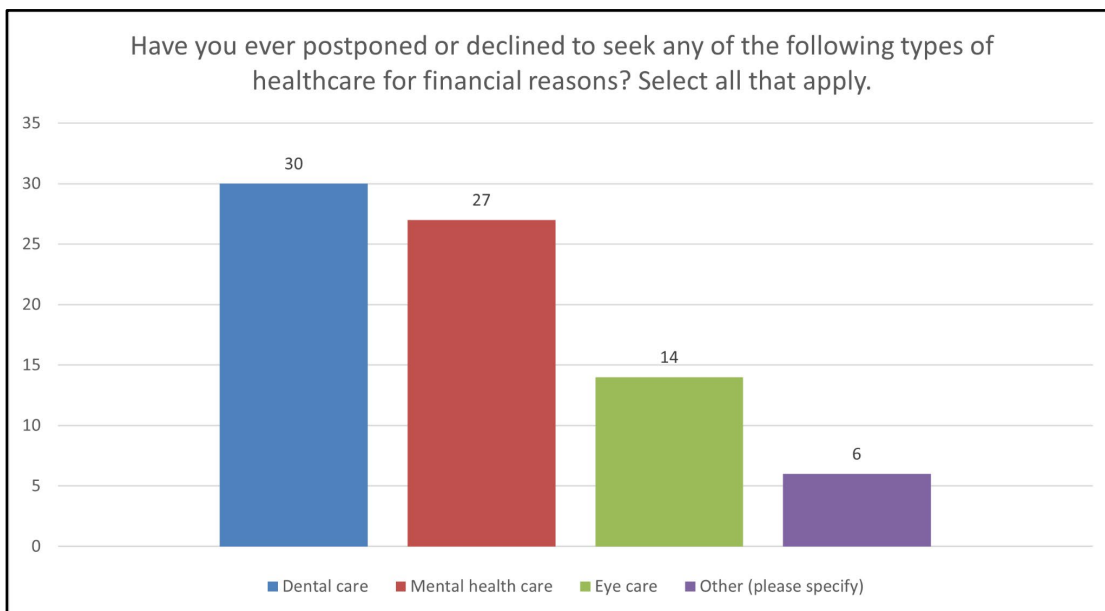
5. Have you or a member of your household ever put off receiving medical care or filling a prescription due to the cost?

A majority of respondents, 61%, said they/their household had not ever put off receiving medical care or filling a prescription due to cost, while 31% had. Eight percent were not sure if this had happened to them or a member of their household.



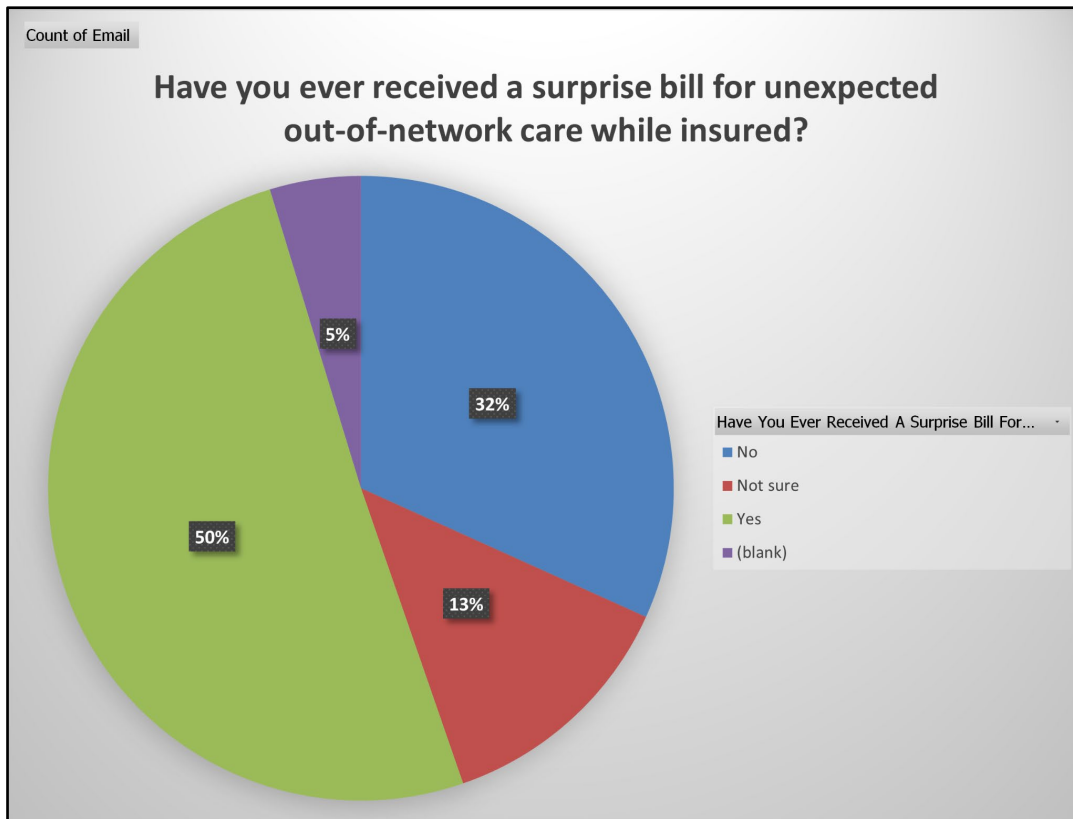
6. Have you ever postponed or declined to seek any of the following types of healthcare due to a lack of coverage or an inability to afford it? Select all that apply.

Respondents could choose more than one response to this question. Thirty respondents (35% of the total) reported postponing dental care for financial reasons. Twenty-seven respondents (32%) reported postponing mental health care. Fourteen respondents (16%) reported postponing eye care, and six respondents (7%) reported postponing some other kind of care.



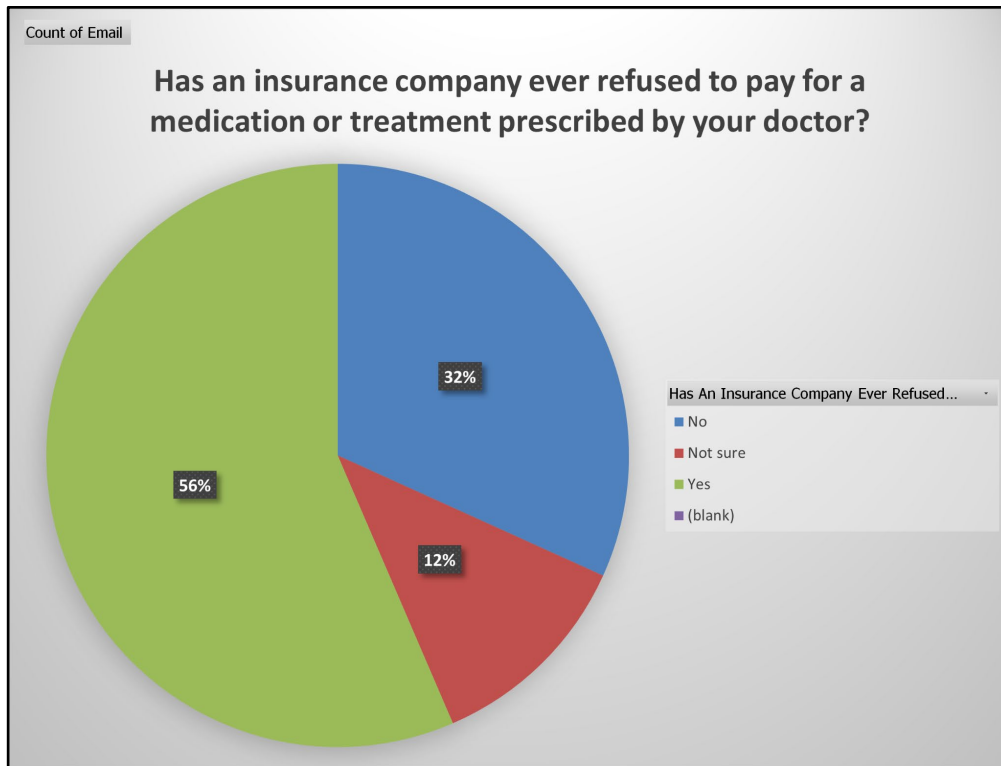
7. Have you ever received a surprise bill for unexpected out-of-network care while insured?

Half of respondents said they had experienced a surprise bill. Thirty-two percent had not received such a bill. Thirteen percent of respondents were not sure, and 5% of respondents did not respond to this question.



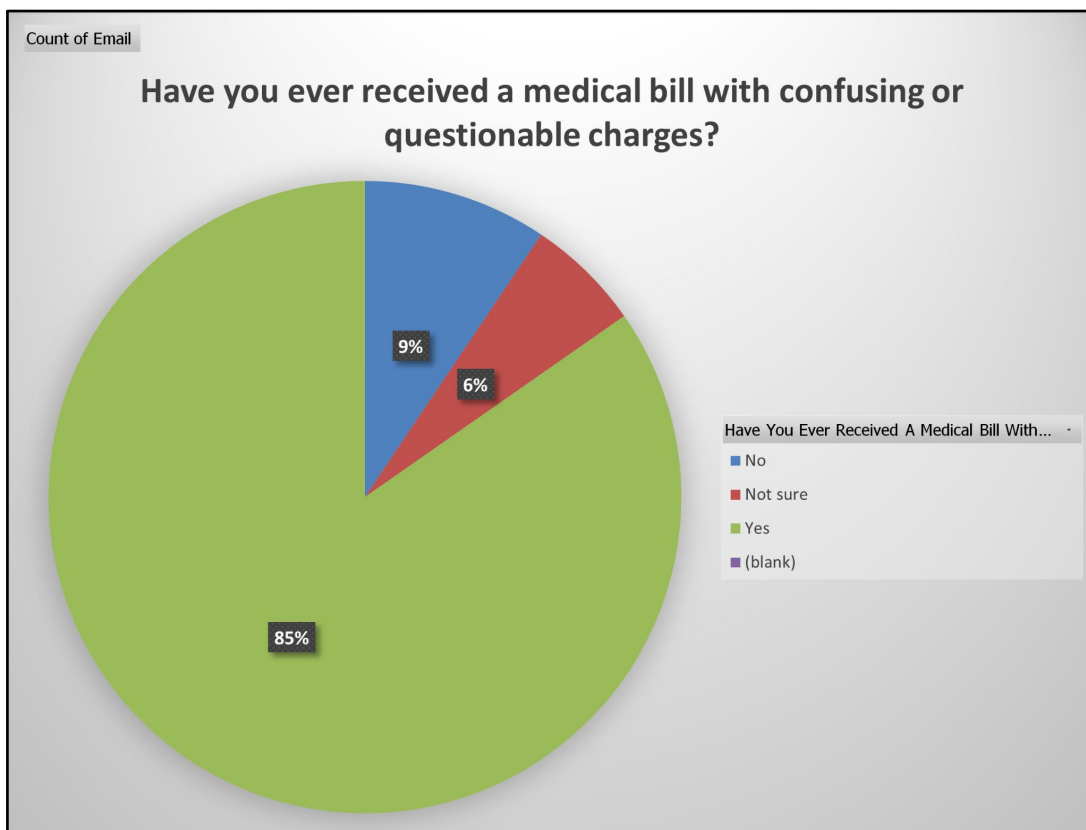
8. Has an insurance company ever refused to pay for a medication or treatment prescribed by your doctor?

A majority of respondents, 56%, had experienced an insurance company refusing to pay for a medication or treatment prescribed by a doctor. Thirty-two percent had not, and 12% were not sure.



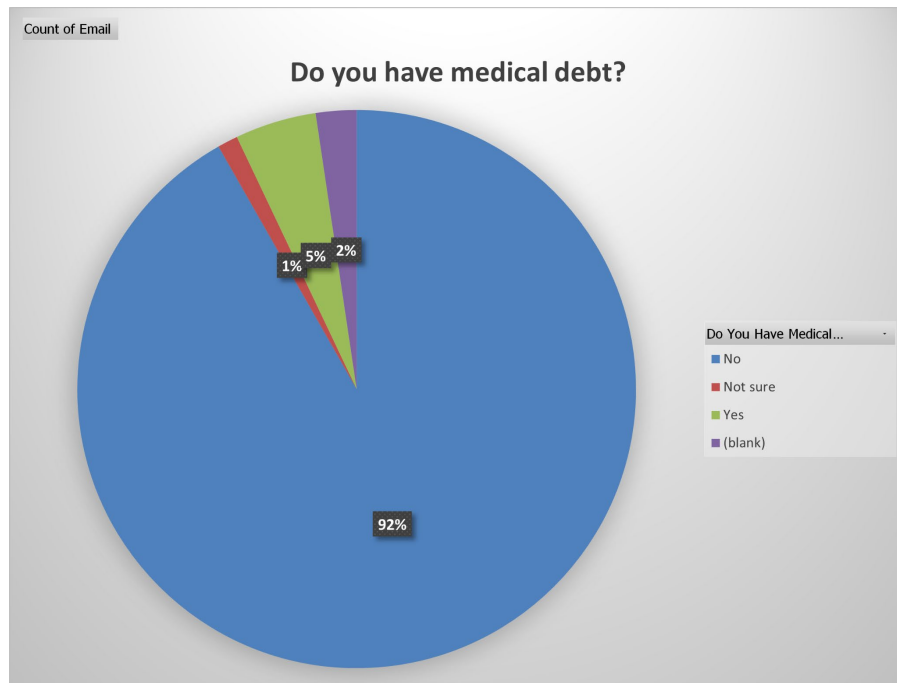
9. Have you ever received a medical bill with confusing or questionable charges?

A large majority of respondents, 85%, had received a medical bill with confusing or questionable charges. Nine percent had not received such a bill, and 6% were not sure.



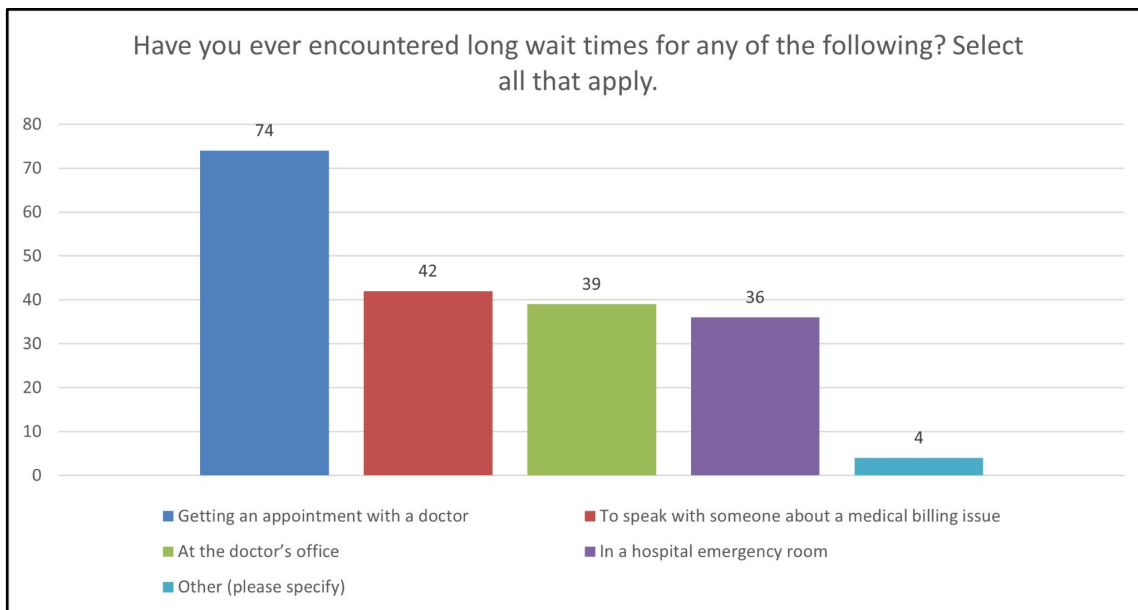
10. Do you have medical debt?

The overwhelming majority of respondents, 92%, did not report having medical debt. Five percent reported having medical debt. One percent of respondents said they were not sure if they had medical debt, and 2% of respondents left this question blank.



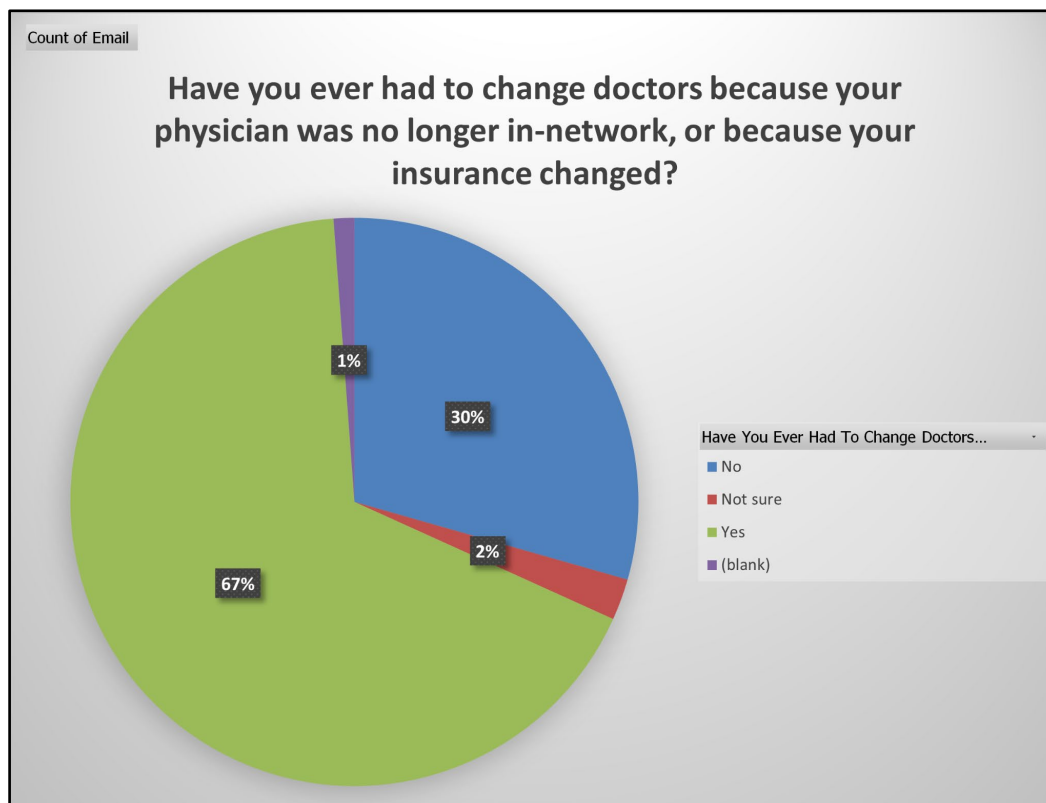
11. Have you ever encountered long wait times for any of the following? Select all that apply.

Respondents could choose more than one response for this question. A large majority of respondents (87%) had experienced long wait times while attempting to get an appointment with a doctor. Forty-nine percent of respondents had experienced a long wait time while attempting to speak with someone about a medical billing issue. Forty-six percent had experienced a long wait time at a doctor's office, and 42% had experienced a long wait time in a hospital emergency room. Five percent of respondents reported long wait times for other aspects of care, such as a surgery or a specialized test.



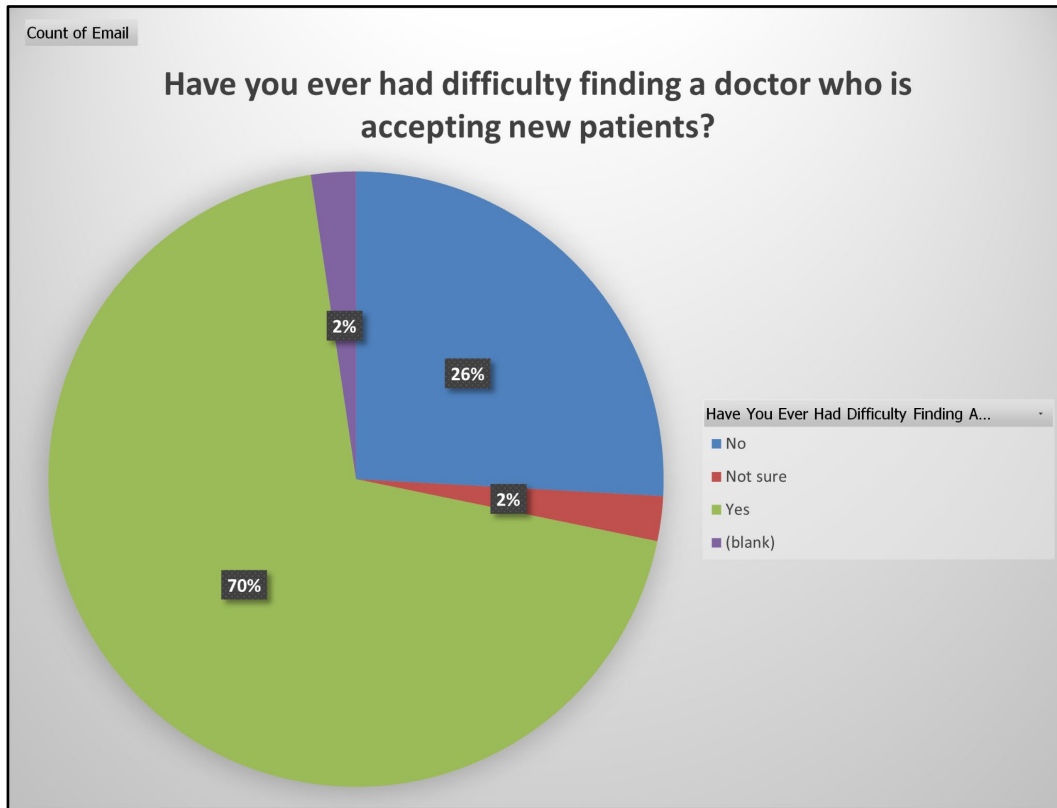
12. Have you ever had to change doctors because your physician was no longer in-network, or because your insurance changed?

A large majority of respondents, 67%, had experienced having to change doctors because of changes to their insurance. Thirty percent reported not having to make such a change. Two percent said they were not sure if they ever had to make such a change, and 1% of respondents did not answer this question.



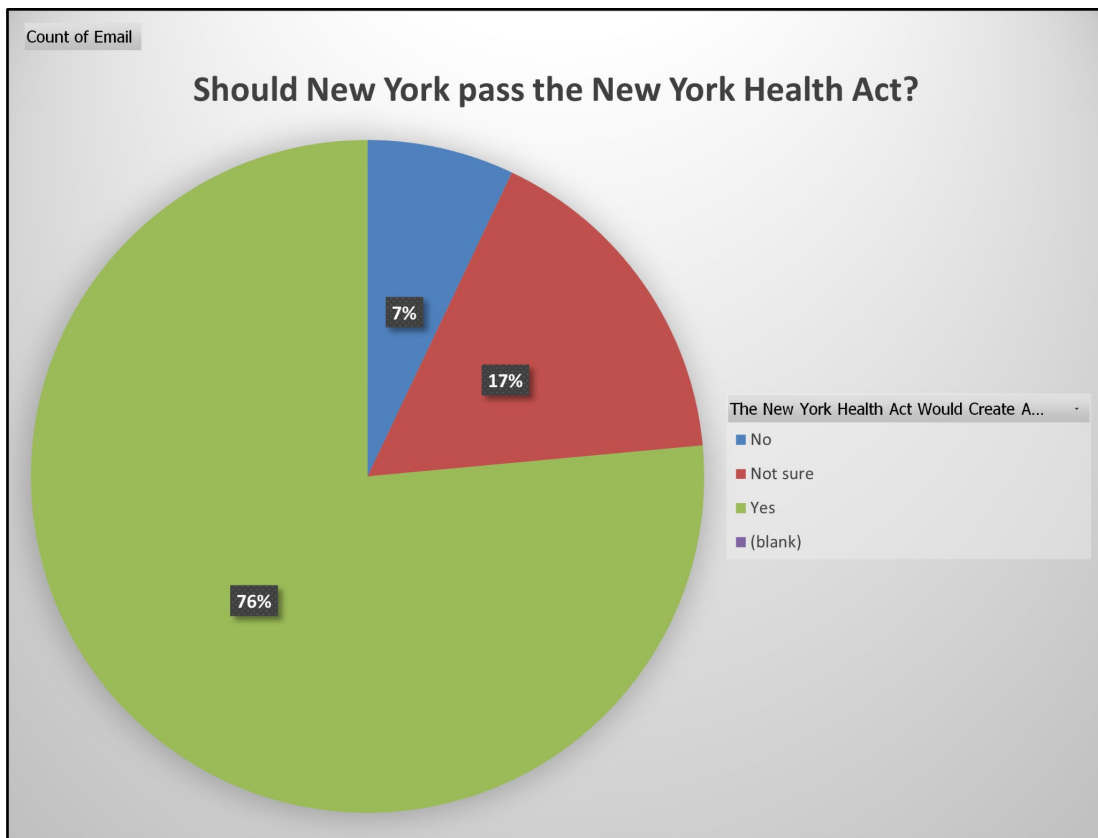
13. Have you ever had difficulty finding a doctor who is accepting new patients?

A large majority of respondents, 70%, reported experiencing difficulty finding a doctor who is accepting new patients at some point in their lives. Twenty-six percent reported never having difficulty finding a new doctor. Two percent were not sure if they had experienced difficulty finding a new doctor, and another 2% left this question blank.



14. The New York Health Act would create a single-payer healthcare system in New York. It would be funded by a combination of payroll and income taxes that would be higher for higher income earners and lower for those who earn less, as well as funding from the federal government and other sources. It would eliminate costs like deductibles, co-pays, and other out-of-pocket expenses; 90% of New Yorkers would spend less on healthcare than they do at present. Should New York pass this law?

A large majority of respondents in this survey, 76%, supported passing the New York Health Act. Seventeen percent were not sure about the legislation, and 7% believed that New York should not pass this bill.



I take your opinions very seriously and will run additional surveys in the future. In the meantime, please feel free to use the [contact form](#) on my website to share your positions on particular pieces of legislation or issues. My office diligently logs comments from constituents, and using the [contact form](#) makes it easier to categorize and respond to these messages.