# Assemblywoman Aileen M. Gunther's Constituent Survey on Internet Adequacy

Name:	
Address:	
Telephone:	
Email Address:	
1. Your current Internet Service Provider (ISP):	For the following questions, 1= Not Satisfied 5= Very Satisfied
2. Is high-speed internet available at your location (New York State defines high-speed internet as 25 Mbps in rural areas)?  YES NO If not, would you use such a service at your location if it were available?	Overall satisfaction with your Internet service?  1 2 3 4 5  Satisfaction with your ISP's customer service?  1 2 3 4 5  Satisfaction with the value of your Internet service?  1 2 3 4 5
<ul> <li>YES □ NO □ N/A</li> <li>What are the total download and upload speeds you are paying for?</li> <li>Download: Mbps</li> </ul>	In the last year, how many times have you experienced an outage?  □ 0 □ 1 □ 2 □ 3 □ 4 □ 5+
Upload: Mbps  I. If you ran an Internet speed test within the last 24 hours, what download and upload speeds did you actually receive?	Any additional comments?
Download: Mbps Upload: Mbps	
<ul><li>Do you use the Internet for business purposes?</li><li>□ YES □ NO</li></ul>	
<ul><li>i. Do you bundle your Internet with other services such as television and telephone?</li><li>YES □ NO</li></ul>	
<ul><li>7. Within the last year, have you experienced an increase in the amount you pay for Internet service?</li><li>□ YES □ NO</li></ul>	
If YES, were you notified there would be an increase in your bill?  YES NO N/A	

Go to: http://nyassembly.gov/mem/Aileen-M-Gunther to complete this survey online

## **Contact Assemblywoman Gunther with Questions or Concerns:**

### **DISTRICT OFFICE:**

18 Anawana Lake Road Monticello, NY 12701 TEL: 845-794-5807 FAX: 845-794-5910

16 James Street, 3rd Floor Middletown, NY 10940

TEL: 845-342-9304 FAX: 845-343-9847

### **ALBANY OFFICE:**

Legislative Office Building, Room 826 Albany, NY 12248 TEL: 518-455-5355

FAX: 518-455-5239

**EMAIL:** 

gunthera@nyassembly.gov

**Assemblywoman** Aileen M. Gunther



Name	 	 
Address		
City, State, Zip		

Place First-Class Stamp Here

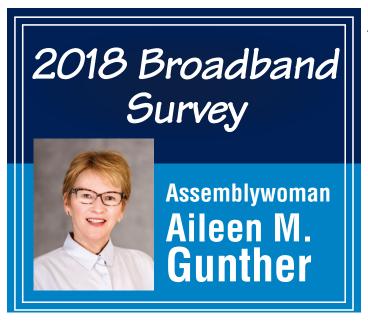
## Assemblywoman Aileen M. Gunther

Legislative Office Building, Room 826 Albany, NY 12248

This security panel is here to protect your name and information.

To reply, fold this panel out, add postage and secure with tape or use an envelope.

Alternatively, you may take the survey online at nyassembly.gov/mem/Aileen-M-Gunther.



New York State Assembly Albany, NY 12248 PRSRT STD.
U.S. POSTAGE
PAID
Albany, New York
Permit No. 75

#### Dear friend:

Internet access is a critical tool for navigating the world we live in today. Whether you're searching for a job, growing your small business, or reaching out to friends and loved ones, you're probably going to use the internet. That's why I'm pressuring our area's internet providers to bring high-quality broadband access to our area.

In order to continue this fight, I need your help. I have attached a brief survey to learn more about broadband availability where you live. I encourage you to complete and return it to my office no later than **February 28**, **2018**. You can also fill out this survey on my Assembly website at <a href="http://nyassembly.gov/mem/Aileen-M-Gunther">http://nyassembly.gov/mem/Aileen-M-Gunther</a>. The return address for the paper survey is:

\*\*Assemblywoman Aileen Gunther, Room 826 LOB, Albany, NY 12248

Finally, please remember that my office is always available to help if you are ever in need of any assistance. My door is always open.



Aileen Sunther
Aileen Gunther
Member of Assembly