

ACTION PLAN IF YOUR IDENTITY IS STOLEN

The Federal Trade Commission has guidance and information for victims of identity theft. www.identitytheft.gov

PLACE A FRAUD ALERT WITH THESE MAJOR CREDIT BUREAUS

Experian.com/help

1-888-EXPERIAN (1-888-397-3742)

TransUnion.com/credit-help

1-888-909-8872

Equifax.com/personal/credit-report-services

1-800-685-1111

ADDITIONALLY:

- 1 Freeze compromised accounts by contacting company fraud departments.
- 2 Change all login, password, and PIN information for compromised accounts.
- 3 Report fraud to the FTC 1-877-438-4338.
- 4 File a report with your local law enforcement.

PROTECT YOUR IDENTITY

- 1 Don't carry your Social Security Card with you. Store it in a safe location.
- 2 Retrieve your mail each day.
- 3 Don't use public Wi-Fi when engaging in commercial transactions.
- 4 Shred sensitive documents like credit card offers, statements, and expired credit and bank cards.
- 5 Regularly review your credit report to catch errors and accounts being opened in your name.
- 6 Protect Medicaid, Medicare, and private insurance information. Review claims to be sure they match services received.

COVID-19 UNEMPLOYMENT IMPORTANT NOTE:

Department of Labor representatives are working from home, so your caller ID may show "PRIVATE CALLER." Anyone calling from DOL will verify their identity by providing:

- A the date you filed your application and
- B the type of claim.



PROTECT YOURSELF & YOUR IDENTITY

AN ACTION PLAN TO AVOID SCAMS & SCAM ARTISTS



ASSEMBLYMAN
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I want to know what you think, call me. Contact me at: 607-562-3602 | friendc@nyassembly.gov

In recent months we have had to rely more and more on the internet and technology for work, social interaction, and personal business. Here are some tips to protect you from scam artists and identity theft. As always, I'm here to listen and help. If you have questions, please give me a call.

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BE SOCIAL AND SAFE

- 1 Chose different, strong passwords for all accounts
- 2 Password protect all electronic devices including cell phones, tablets, and laptops
- 3 Delete friend requests from strangers
- 4 Never share your address, phone number, or financial information on social media
- 5 Vacation photos on social media can let potential robbers know you are not home
- 6 Keep your child's profile private
- 7 Regularly review privacy settings on social media
- 8 Only share information with reputable online retailers
- 9 Share screen time with your child and practice safe online habits together
- 10 Set time limits for online time spent by your children
- 11 Kids younger than 13 years old should not have their own social media account
- 12 Review your child's social media settings with them

TIPS TO AVOID BEING SCAMMED

- 1 Never give personal information or send money through text or email.
- 2 Ask any telemarketers to send written information about their company. Investigate any company that contacts you with an unsolicited offer.
- 3 End any call with high-pressure tactics such as "Act now," "Send money today," or "We need your credit card number right away."
- 4 No government agency will call to solicit money.
- 5 No government office or legitimate business will ask for a pre-paid card or money transfer.
- 6 Report scams to law enforcement.
- 7 Report questionable telemarketers to the Federal Trade Commission: [FTC.gov/complaint](https://www.ftc.gov/complaint).
- 8 Assert yourself and ask to be taken off their list or even hang up.
- 9 Don't click a link in emails or text from an unverified source.
- 10 Screen calls. Don't pick up numbers you don't recognize; let them go to voicemail.

HELPFUL CONTACTS

Broome County Sheriff's Department	607.778.1911
Chemung County Sheriff's Department	607-737-2987 ext. 104
Tioga County Sheriff's Department	607-687-1010
New York State Attorney General	1-800-771-7755 ag.ny.gov/complaint-forms
Federal Trade Commission	1-877-FTC-HELP (1-877-382-4357) FTC.gov
Federal Communications Commission	fcc.gov/consumers
National Do Not Call Registry	donotcall.gov



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