

Assemblymember Jon D. Rivera: Connecting Western New Yorkers to the resources they need



“As we brace for another harsh winter season, ***I’ve provided a list of emergency contacts to keep families protected and prepared.*** Please feel free to contact me with any questions or concerns.”

– ***Assemblymember Jon D. Rivera***

65 Grant St.,
Buffalo, NY 14213

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Looking for Help?
Dial 211

211 WNY is your free and confidential link to health and human services. The 211 line is open 24 hours a day, 7 days a week.

Important Phone Numbers

Courtesy of Assemblymember Jon D. Rivera

Utility Services

311 Call & Resolution Center	311
Home Energy Assistance Program (HEAP)	716-858-7644
Erie County Water Authority	716-849-8484
National Fuel Gas Company	716-686-6123
National Grid Electricity	1-800-642-4272
NYSEG	1-800-572-1111

Emergency Numbers

Child Abuse-Toll Free	1-800-342-3720
Crisis Services	716-834-3131
Domestic Violence Hotline	1-800-942-6906
Kids Helpline	716-834-1144
Poison Control Center of WNY	716-878-7654

Public Safety & Law Enforcement

Erie County Sheriff	716-662-5554
Legal Aid Bureau of Buffalo	716-853-9555
U. S. Customs	716-881-5353

Regional Transit

Auto Registration Bureau (DMV)	716-858-7450
Buffalo Niagara International Airport	716-630-6000
Niagara Frontier Transportation Authority (NFTA)	716-885-7300
NFTA Para-Transit	716-855-7268

Senior & Legal Services

Erie County Senior Services	716-858-8526
WNY Law Center	716-855-0203
Center for Elder Law & Justice	716-853-3087

Social Services

Catholic Charities	716-856-4494
Child & Family Services	716-842-2750
Family Justice Center	716-558-7233
HEAP	716-858-7644
Hispanics United of Buffalo	716-856-7110
Office for the Disabled	716-858-6215
Public Assistance	716-858-8000

Food Resources

FeedMore WNY	716-822-2002
#Feedhamburg	716-436-8415
Erie County Home Delivered Meals	716-858-8526
Friends of the Night People	716-884-5375
Supplemental Nutrition Assistance Program (SNAP)	716-858-7239

Housing & Shelters

Community Action Organization of WNY	716-881-5150
Community Services for Every1	716-877-1111
Compass House	716-886-1351
Haven House	716-884-6000
Homeless Alliance of WNY	716-853-1101

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65 Grant St., Buffalo, NY 14213 • 716-885-9630
40 Main Street, Hamburg, NY 14075 • 716-985-7001

RiveraJD@nyassembly.gov