1		HE NEW YORK STATE SENATE FINANCE MBLY WAYS AND MEANS COMMITTEES
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3		JOINT LEGISLATIVE HEARING
4	20	In the Matter of the 17-2018 EXECUTIVE BUDGET ON
5		WORKFORCE DEVELOPMENT
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7		Hanning Dans D
8		Hearing Room B Legislative Office Building Albany, New York
9		January 25, 2017
10		10:08 a.m.
11		
12	PRESIDIN	G:
13		Senator Catharine M. Young Chair, Senate Finance Committee
14		Assemblyman Herman D. Farrell, Jr.
15		Chair, Assembly Ways & Means Committee
16	PRESENT:	
17		Assemblyman Robert Oaks
18		Assembly Ways & Means Committee (RM)
19		Senator Diane Savino Vice Chair, Senate Finance Committee
20		
21		Assemblyman Peter J. Abbate, Jr. Chair, Assembly Committee on Governmental Employees
22		Assemblyman Michael Cusick
23		
24		Assemblyman Harry B. Bronson

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4	Senator Phil M. Boyle
5	Assemblywoman Shelley Mayer
6	Assemblywoman Patricia Fahy
7	Assemblywoman Nicole Malliotakis
8	Assemblyman Phil Steck
9	Senator Leroy Comrie
10	Assemblyman David I. Weprin
11	Assemblyman Michael G. DenDekker
12	Assemblywoman Nily Rozic
13	Senator Marisol Alcantara
14	Assemblyman William Colton
15	Assemblywoman Diana C. Richardson
16	Assemblyman Félix Ortiz
17	Assemblyman Nick Perry
18	Assemblyman J. Gary Pretlow
19	
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Τ	CHAIRWOMAN YOUNG: Good morning,
2	everyone. I'm Senator Catharine Young, and
3	I'm chair of the Senate Standing Committee on
4	Finance. And we're here today on workforce
5	development.
6	Pursuant to the State Constitution and
7	Legislative Law, the fiscal committees of the
8	State Legislature are authorized to hold
9	hearings on the Executive Budget proposal.
10	Today's hearings will be limited to a
11	discussion of the Governor's recommendations
12	as they relate to the state workforce.
13	Following each presentation, there will be
14	some time allowed for questions from the
15	chairs of fiscal committees and other
16	legislators.
17	I would first like to say thank you to
18	my colleague Chairman Denny Farrell, from
19	Ways and Means in the Assembly. And I think
20	Assemblyman Farrell would like to introduce
21	some of the members who are here today.
22	CHAIRMAN FARRELL: Yes, I'd be glad
23	to. We've been joined on our side by
24	Assemblyman Abbate, Assemblywoman Mayer,

1	Assemblyman Cusick, and Assemblyman Harry
2	Bronson.
3	And Mr. Oaks?
4	ASSEMBLYMAN OAKS: Yes, we've also
5	been joined by Assemblywoman Malliotakis.
6	CHAIRWOMAN YOUNG: Thank you. So
7	you're all set, Chairman?
8	CHAIRMAN FARRELL: Yes, we are.
9	CHAIRWOMAN YOUNG: Okay. I would
10	first like to welcome Lola Brabham did I
11	do that okay?
12	EX. DEP. COMMISSIONER BRABHAM: Yes,
13	thank you.
14	CHAIRWOMAN YOUNG: Okay, executive
15	deputy commissioner of the Department of
16	Civil Service.
17	And just so everyone knows, following
18	Ms. Brabham will be Michael Volforte, interim
19	director of the Governor's Office of Employee
20	Relations, or GOER.
21	So welcome today, and we look forward
22	to your testimony.
23	EX. DEP. COMMISSIONER BRABHAM: Okay,
24	thank you. Good morning, Chairwoman Young,

1	Chairman Farrell and distinguished members of
2	the Senate Finance and Assembly Ways and
3	Means Committees. My name is Lola Brabham,
4	and I'm the acting commissioner for the
5	Department of Civil Service. Thank you for
6	the opportunity to appear before you today to
7	comment on the Governor's 2017-2018 budget as
8	it relates to the Department of Civil
9	Service.

In 2016, the department made
substantial progress in furthering the
Governor's initiatives to transform New York
State government. With the Division of
Budget and the Governor's Office of Employee
Relations, the department is fully engaged in
civil service reforms that modernize the
state's approach to meeting workforce needs.
These reform efforts have already resulted in
a number of essential improvements to
workforce mobility, testing, recruitment and
retention, among other areas.

A new Workforce Analytics tool now provides state agencies with real-time enhanced data to support workforce and

1	succession planning, and we're adding
2	attrition information and additional
3	data-reporting capabilities in the coming
4	year. A Succession and Workforce Planning
5	Guide was also rolled out to state agencies
6	in 2016 to employ a systematic approach for
7	identifying and addressing the gaps between
8	the workforce of today and the needs of
9	tomorrow.
10	The department has made great strides
11	to modernize the civil service title
12	structure and improve the mobility of the
13	state workforce by reducing and consolidating
14	the number of pay grades and job
15	classifications. In June of 2016, the
16	department undertook one of the largest title
17	restructurings in decades by consolidating 67
18	investigator titles into 12, to better
19	reflect the duties and responsibilities of
20	these workers.
21	In the coming months, the department
22	will finalize additional reviews expected to
23	consolidate 300 titles. These efforts

increase consistency and equity among

1	positions and opportunities for current
2	employee mobility throughout the state
3	workforce.

State agencies and local governments rely on the department for consistent and timely civil service examinations to ensure that they can meet their staffing needs and effectively perform core functions. Over the past year, the department developed and administered more than 5,600 examinations, testing nearly 165,000 candidates for state and local government jobs.

To deliver examination services more quickly and efficiently, the department is streamlining its examination programs in preparation for the use of online test delivery and has issued an RFP for a new test development system that will provide the infrastructure to improve examination services, maximize efficiencies, and better meet the hiring needs of state and local agencies.

Based on new techniques we developed with the Office for People with Developmental

1	Disabilities and other agencies to expedite
2	hiring into high-priority jobs, the
3	department is now able to offer quicker and
4	more geographically convenient medical and
5	psychological examinations. Moving forward,
6	the department will continue to explore
7	options to enhance our network of medical
8	sites and personnel, with the goal of
9	offering more cost-effective medical
10	examination services throughout the state.

In March of 2016, Governor Cuomo created the Advisory Council on Diversity and Inclusion to further the state's efforts to build and sustain a workforce that is most reflective of the many unique faces, voices, backgrounds and ideas of those we serve. The department is working closely with the council, including the state's chief diversity officer, and stakeholders in support of this effort.

Over the past year, the department participated in more than 215 outreach and recruitment events, connecting with 12,500 job seekers at events organized for veterans,

1	individuals with disabilities, and other
2	diverse populations at colleges, community
3	organizations, and job fairs. These outreach
4	efforts complement the more targeted
5	recruitment efforts of state agencies seeking
6	specific needs and skill sets, and strengthen
7	diversity and inclusion in the state
8	government workforce.

The New York State Health Insurance
Program covers more than 1.2 million state
and local government employees, retirees, and
their dependents, and is one of the largest
public employer health insurance programs in
the nation. Following the Governor's call
for fiscal discipline, the department has
undertaken a number of initiatives to ensure
the integrity and cost-effectiveness of
NYSHIP.

The department is also working with the Department of Health to align the healthcare purchasing strategies of the New York State Medicaid Program and NYSHIP. These efforts align with the department's goal of improving care and health while

2	The initiatives that I've highlighted
3	today reflect Governor Cuomo's ongoing
4	commitment to addressing the state's
5	strategic workforce needs by delivering
6	superior customer service to state agencies
7	and local jurisdictions, promoting workforce
8	diversity, and providing efficiently managed
9	and cost-effective programs.
10	Thank you for the opportunity to
11	appear before you today, and I'm happy to
12	answer any questions that the committee
13	members may have at this time.
14	CHAIRWOMAN YOUNG: Thank you,
15	Ms. Brabham, for that testimony.
16	And I'd like to announce that our vice
17	chair of Finance in the Senate, Senator Diane
18	Savino, has joined us, and also Senator Phil
19	Boyle. So welcome to you.
20	CHAIRMAN FARRELL: We've been joined
21	by Assemblywoman Rozic, Assemblyman Steck,
22	Assemblyman Michael DenDekker, and
23	Assemblyman Weprin.
24	CHAIRWOMAN YOUNG: Okay, so I did have

1 lowering costs.

1	a few questions.
2	As you know, the minimum wage has been
3	raised in New York State. And in a question,
4	do you have projections of what the impact of
5	the minimum wage increase will be to the
6	state workforce as it's phased in over the
7	next several years?
8	EX. DEP. COMMISSIONER BRABHAM: Yes.
9	When it's fully implemented, we expect that
10	it will impact approximately 10,000 state
11	employees.
12	CHAIRWOMAN YOUNG: Okay. And what are
13	your projections as to what the minimum wage
14	increase to \$15 per hour will cost the state
15	in payments to not-for-profit providers in
16	healthcare, human services, and direct care
17	workers?
18	Sorry, I'm a little under the weather
19	today.
20	EX. DEP. COMMISSIONER BRABHAM: That's
21	okay.
22	Senator, I don't have the estimates of
23	what it might cost not-for-profit agencies

CHAIRWOMAN YOUNG: No, I'm sorry, I

1	shouldn't have asked that. I'm sorry, I'm a
2	little out of it.
3	EX. DEP. COMMISSIONER BRABHAM: That's
4	okay.
5	CHAIRWOMAN YOUNG: But I'm sorry,
6	I'll go on to the next question. What
7	agencies and job titles will most be affected
8	by the cost of the minimum wage rollout?
9	EX. DEP. COMMISSIONER BRABHAM: Which
10	agencies?
11	CHAIRWOMAN YOUNG: Yeah. Like state
12	agencies.
13	EX. DEP. COMMISSIONER BRABHAM: I
14	think the better way to look at it is what
15	grade levels. And so we'd be looking at, you
16	know, Grade 6 positions, potentially.
17	I think it's important to say, though,
18	that I think essentially all of the salaried
19	positions that we currently have right now
20	are currently making over the minimum wage.
21	But for those employees that will experience
22	an increase, it would be more along the lines
23	of Grade 6 employees. And those might be
2.4	positions like direct care workers, cooks,

T	careteria workers. So some of the
2	lower-graded positions.
3	CHAIRWOMAN YOUNG: Do you think that
4	the minimum wage increase will result in any
5	downsizing of the state workforce?
6	EX. DEP. COMMISSIONER BRABHAM: No, we
7	don't anticipate that at all.
8	CHAIRWOMAN YOUNG: You don't, okay.
9	Good. That's great.
10	I think that's all I have for now.
11	I'll turn it over to the Assembly.
12	EX. DEP. COMMISSIONER BRABHAM: Thank
13	you, Senator.
14	CHAIRMAN FARRELL: Thank you very
15	much.
16	Assemblyman Abbate.
17	ASSEMBLYMAN ABBATE: I just have one
18	question
19	CHAIRMAN FARRELL: Your microphone.
20	ASSEMBLYMAN ABBATE: Now it's on,
21	yeah.
22	In your testimony, you said:
23	"Following the Governor's call for fiscal
24	discipline, the department has undertaken a

Τ	number of initiatives to ensure, you know,
2	the cost-effectiveness of NYSHIP." Could you
3	go over one or two of them?
4	EX. DEP. COMMISSIONER BRABHAM: I'm
5	sorry, could you I can't hear all of what
6	you're saying.
7	ASSEMBLYMAN ABBATE: Yeah. "Following
8	the Governor's call for fiscal discipline,"
9	you said, "the department has undertaken a
10	number of initiatives to ensure the integrity
11	and cost-effectiveness of NYSHIP." Could you
12	elaborate on some of the things you've done?
13	EX. DEP. COMMISSIONER BRABHAM: Yes.
14	I mean, specifically with regard to the
15	NYSHIP program, we have contractual
16	agreements in place that require our vendors
17	to audit payments, to do data matching to
18	ensure that we're paying for services that we
19	should be paying, for services that have
20	actually been rendered.
21	ASSEMBLYMAN ABBATE: Haven't we been
22	doing that?
23	EX. DEP. COMMISSIONER BRABHAM: We
24	have been doing that. We continue to do

1	that.
2	ASSEMBLYMAN ABBATE: Okay. But it
3	says, you know following the Governor's call.
4	I thought we did something new.
5	EX. DEP. COMMISSIONER BRABHAM: The
6	Governor's been calling for that for a while
7	now, and so we continue our efforts around
8	that. And we continuously look for ways to
9	improve doing that.
10	ASSEMBLYMAN ABBATE: So it's nothing
11	new. Okay, thank you.
12	EX. DEP. COMMISSIONER BRABHAM: You're
13	welcome.
14	CHAIRWOMAN YOUNG: Senator Savino.
15	SENATOR SAVINO: Thank you. Thank
16	you, Senator Young.
17	I'm happy to see in your testimony
18	that you guys have finally taken on an issue
19	that I've been advocating for for years now,
20	succession planning.
21	EX. DEP. COMMISSIONER BRABHAM: Yes.
22	SENATOR SAVINO: Critically important
23	to the state workforce, so I think I read

a report yesterday that the state workforce

1	is at the lowest level it's been in 30 years.
2	Because of, I'm assuming, attrition, and
	-
3	we've just had a freeze on hiring. And so,
4	you know, I've always said we're about one
5	retirement away from a severe brain drain in
6	the workforce, so succession planning is
7	critically important on that level. So I'm
8	just happy to see that we're finally focusing
9	on it.
10	But I want to turn a bit back to the
11	question that Assemblyman Abbate brought up
12	about this new plan of retiree health
13	insurance premiums, just so I'm sure I
14	understand it.
15	So right now, currently employees who
16	retire, whether they retire with 30 years of
17	service or 10 years of service, they pay the
18	same rate towards their retirement benefits;
19	correct?
20	EX. DEP. COMMISSIONER BRABHAM: We pay
21	the same rate towards their retirement, yes.
22	SENATOR SAVINO: It's the same
23	contribution; right?
	·
24	EX. DEP. COMMISSIONER BRABHAM: That's

1	correct.
2	SENATOR SAVINO: So you're currently
3	proposing that there be a differential rate
4	paid by the retirees?
5	EX. DEP. COMMISSIONER BRABHAM: Yes,
6	that there be a graduated rate based on years
7	of service.
8	SENATOR SAVINO: And what would that
9	be? Can you give us an example of that?
10	EX. DEP. COMMISSIONER BRABHAM: So,
11	for example, for employees who retire at
12	Salary Grade 10 or higher, under this
13	proposal, the state would contribute
14	50 percent. But for employees who and for
15	every year that you work beyond the 10 years,
16	then the contribution rate would increase by
17	2 percent, going all the way up to the
18	30-year retirement.
19	SENATOR SAVINO: And have these
20	potential changes been discussed with any of
21	the bargaining units, any of the
22	representatives of the bargaining units?
23	EX. DEP. COMMISSIONER BRABHAM: Well,
24	I'm certain that they will be discussed. I

1	think, you know, what discussions have taken
2	place would be with the Governor's Office of
3	Employee Relations. And I'm sure that
4	Michael Volforte can provide more information
5	on that.
6	SENATOR SAVINO: And I ask that
7	because I know in the Governor's briefing
8	book he makes reference to the fact that in
9	the recently negotiated bargaining agreement
10	with NYSCOPBA, there are changes to the
11	health insurance plan going forward that were
12	negotiated between them. So I'm just curious
13	why we wouldn't seek those same types of
14	changes at the bargaining table with the
15	other affected employee represented groups,
16	so that you get their input on this, as
17	opposed to just assuming that they're going
18	to buy into it.
19	Because I have a feeling they're going
20	to have a different sort of opinion about
21	this.
22	EX. DEP. COMMISSIONER BRABHAM: Right.
23	Understood. And, you know, as I said, that

collective bargaining and employee relations

1	is really within the purview of GOER, and I'm
2	sure that they can offer more detail in terms
3	of the bargaining strategy.
4	SENATOR SAVINO: Quickly, I notice
5	that there are some recommendations for

that there are some recommendations for hiring in some agencies. You may or may not be able to answer those questions, I'm not sure. Even though it seems like the head count in the agency is going to remain stable, we're still recommending hiring in certain places. Is that because there's been attrition and we're backfilling, or are they new positions that are being created?

For instance, in the Department of Tax and Finance, they're talking about hiring 300 FTEs in this year's budget. Is it due to attrition in Tax and Finance where we're backfilling, or are these new positions that have been created?

EX. DEP. COMMISSIONER BRABHAM: Well,
I can't really speak to the why of the Tax
Department's hiring and their management
decisions. But I can tell you, as employees
attrit from the workforce, we are backfilling

1	those positions. In fact, in 2016 we nired
2	over 12,000 people, and that was 2,000 more
3	than we hired in 2015. So we are doing that.
4	And with regard to the attrition rate,
5	I think recent information released by the
6	Division of Budget shows a net decrease of
7	136 positions. And so what that says to me
8	is that our workforce is really remaining
9	stable. In fact, over the last five years I
10	think that there's been a reduction of 1
11	percent or less, which really represents
12	about one-tenth of 1 percent of the total
13	state workforce. So the workforce is stable.
14	SENATOR SAVINO: And finally, there's
15	a plan in the bill to authorize up to 250 IT
16	term appointments for up to 60 months
17	EX. DEP. COMMISSIONER BRABHAM: Yes.
18	SENATOR SAVINO: without holding an
19	initial civil service test. But at some
20	point, there would be a civil service test.
21	But my understanding, there's an
22	outstanding civil service exam for IT
23	professionals. Why wouldn't we just simply
24	go to the list that's existing and hire off

1	that list? Why are we are we talking
2	about provisional appointments?
3	EX. DEP. COMMISSIONER BRABHAM: Well,
4	these are considered temporary appointments,
5	in that they're time-limited.
6	SENATOR SAVINO: Well, that's what a
7	provisional appointment is.
8	EX. DEP. COMMISSIONER BRABHAM: But to
9	your question about why we don't go why
10	ITS would not go to the list, I think that,
11	you know first and foremost, I think all
12	agencies try to hire state employees as in
13	most cases. In the case of ITS, it's my
14	understanding that we don't always that
15	the state workforce doesn't always have the
16	cutting-edge IT skills or the most recent
17	certifications or necessarily the talent that
18	ITS is looking for in order to move certain
19	projects forward.
20	So we see this as a way of providing
21	an opportunity and a vehicle for ITS to get
22	people in quickly with the in-demand skills
23	that we need right now. And right now the

18-month temporary jobs that we currently

1	have because 18 months is a relatively
2	short period of time, you know, if someone is
3	accepting a job, it really doesn't offer the
4	stability that they've needed to make these
5	jobs attractive to people. So extending that
6	time period to 60 months, we're hoping we
7	would make that more attractive to IT
8	professionals.

And there's nothing in that proposal that would prohibit current state employees from being appointed to those temporary positions. State employees are able to assume those appointments as well.

SENATOR SAVINO: I would just suggest that you go to the existing list. Because the exam was created by the state. You know, after we did IT insourcing several years ago, it was developed by your agency to reflect the needs of these types of professionals in the state agencies. So I would hope that you had created that sort of an exam to test those skills.

So I would suggest you go to that list first. And if after you exhaust that list,

1	you don't have any more people that could
2	fill this new position, then you could, you
3	know, create a new position.
4	I just think since we've gone to the
5	trouble of creating the jobs, insourcing them
6	to begin with, developing the exam to test
7	the skills for it, that we go down that road.
8	Because even in your own or in the
9	Governor's proposal, he talks about bringing
10	in these people, giving them a 60-month term,
11	and during that period of time developing a
12	civil service test by which they're still
13	going to have to sit, take it, in an effort
14	to hold on to that job.
15	So we're trying to create a civil
16	service position for these individuals. I
17	just think we've already done that, and we
18	should utilize them first.
19	EX. DEP. COMMISSIONER BRABHAM: Thank
20	you, Senator.
21	CHAIRMAN FARRELL: Assemblyman
22	DenDekker.
23	ASSEMBLYMAN DenDEKKER: I totally
24	agree with Senator Savino.

1	SENATOR SAVINO: Thank you.
2	ASSEMBLYMAN DenDEKKER: I think she is
3	absolutely right. You created the test, and
4	more importantly, people took the test.
5	They're looking for jobs. And now you're not
6	even going to that list, to the people that
7	took that test and passed it and they're put
8	on the list, and instead you're going to hire
9	other people. And these people are just
10	going to stay on this list. And that seems
11	very unfair to the people that took the time
12	to prepare and go take test.
13	And by not going to that list, you
14	have no idea what qualifications they
15	currently have. Obviously, if it's something
16	that they feel strongly about in that field,
17	they are constantly learning the new systems
18	and they're staying brushed up on everything
19	that they need to know. So I totally agree
20	with the Senator.
21	What I'd like to know is, can you tell
22	us how many contract workers the state
23	currently has hired?
24	EX. DEP. COMMISSIONER BRABHAM: The

1	state currently has approximately 7800
2	contract employees, and the projection is
3	that that number will decrease down to 7500
4	in 2018.
5	ASSEMBLYMAN DENDEKKER: Okay. So we
6	still have well over 7,000 contract workers,
7	yet we're going to cut the state workforce by
8	136 full-time positions. Why aren't we
9	increasing why aren't we maintaining at
10	least the current level? You very eloquently
11	talked about over the past five years how
12	it's almost stable. No, it's not cut. We've
13	cut it by 1 percent over the last five years.
14	EX. DEP. COMMISSIONER BRABHAM: Just a
15	point of clarification. I didn't speak about
16	cutting the state workforce. The 136 that I
17	was referring to was due to attrition.
18	Retirements.
19	ASSEMBLYMAN DENDEKKER: I understand
20	that. But why aren't we hiring to fully keep
21	it the same when the budget currently shows a
22	decrease of 136 positions? So they're not
23	going to refill all the positions through

attrition.

1	EX. DEP. COMMISSIONER BRABHAM:
2	Assemblyman, we are endeavoring to hire. As
3	I mentioned, in 2016 we hired 12,500 people.
4	So we are still hiring.
5	ASSEMBLYMAN DENDEKKER: But how many
6	people did we lose in 2016?
7	EX. DEP. COMMISSIONER BRABHAM: I
8	would have to
9	ASSEMBLYMAN ABBATE: If we hired
10	12,000 but we lost 13, then
11	EX. DEP. COMMISSIONER BRABHAM: I'd
12	have to get I'd have to get back to you on
13	the number of the attrition rate.
14	ASSEMBLYMAN DENDEKKER: we still
15	have a net loss.
16	EX. DEP. COMMISSIONER BRABHAM: I'd
17	have to follow up with you on the attrition
18	rate for 2016. And I'd be happy to do that;
19	I don't have that with me today.
20	ASSEMBLYMAN DENDEKKER: What's the
21	average salary of a contract worker?
22	EX. DEP. COMMISSIONER BRABHAM: The
23	Department of Civil Service does not maintain
24	salary information for contract workers. We

1	do that for state employees. That
2	information is maintained contained in
3	individual agency contracts. So we do
4	collect information
5	ASSEMBLYMAN DENDEKKER: Is there a
6	particular reason why you don't capture that
7	information and make it available?
8	EX. DEP. COMMISSIONER BRABHAM: The
9	information that we do capture is we collect
10	information on the number of contracts, the
11	services that are being provided, how many
12	contracts there are.
13	And at this time that's what we are
14	required to collect. I don't have a reason
15	beyond that.
16	ASSEMBLYMAN DENDEKKER: Okay. So then
17	seeing you're not required, it would be
18	probably in our best interest as houses to
19	put that requirement on you and draft some
20	sort of legislation requiring you to let us
21	know what the average salary is of the
22	contract workers so we can try to look at the
23	cost and see why we're hiring contract
24	workers and not having full-time state

1	employees do those jobs to save that money.
2	EX. DEP. COMMISSIONER BRABHAM: I
3	would call your attention to the fact that
4	each year in the budget the amount that we're
5	spending on contractors is reported in
6	aggregate. And I know that doesn't get to
7	your question about individual salaries, but
8	just pointing out that that information is
9	reported in the budget each year.
10	And in fact, the projection for this
11	year is that we'll be spending \$52 million
12	less well, in 2018 spending \$52 million
13	less than we did in 2017.
14	ASSEMBLYMAN DENDEKKER: I have no more
15	questions. Thank you.
16	EX. DEP. COMMISSIONER BRABHAM: Thank
17	you, Assemblyman.
18	CHAIRWOMAN YOUNG: I'll follow up on
19	this issue with the term appointments. And
20	as you know and has been brought up, in the
21	Laws of 2009, 500 term appointments were
22	authorized. And I'm not really clear, how
23	many of those term-appointment slots have
24	been actually utilized?

1	EX. DEP. COMMISSIONER BRABHAM: Of the
2	term appointments that were authorized, 75
3	individuals have taken civil service exams
4	and transitioned into permanent state
5	employment. And that authorization expired
6	in 2011, I believe. It has expired. I think
7	it was in 2011.
8	CHAIRWOMAN YOUNG: So why is that rate
9	so low? Could you please explain that? Oh,
10	my mic is off. Why is that rate so low?
11	Could you please explain why only 75 out of
12	500 were utilized?
13	EX. DEP. COMMISSIONER BRABHAM: I
14	mean, that's really a question for ITS, who
15	would be managing their eligible list and
16	making hiring decisions within their agency.
17	CHAIRWOMAN YOUNG: Would you agree
18	that that's a very low number, however?
19	EX. DEP. COMMISSIONER BRABHAM: I
20	agree that out of 500, 75 you know, it
21	certainly didn't meet the threshold and the
22	expectation at that time.
23	CHAIRWOMAN YOUNG: So because the
24	five-year term expired, there are no slots

1	available right now?
2	EX. DEP. COMMISSIONER BRABHAM: No
3	slots available?
4	CHAIRWOMAN YOUNG: For five-year
5	terms. Are there slots available right now?
6	EX. DEP. COMMISSIONER BRABHAM: Oh,
7	under the prior legislation, no. Because the
8	authorization for that has expired.
9	CHAIRWOMAN YOUNG: So that expired,
LO	but are there slots available right now?
11	EX. DEP. COMMISSIONER BRABHAM: Could
12	temporary appointments be made right now?
13	CHAIRWOMAN YOUNG: Yes.
L 4	EX. DEP. COMMISSIONER BRABHAM: Yes.
15	And we make we the department
16	establishes temporary jobs, not only for ITS
17	but other agencies where it's deemed
18	necessary. So yes.
19	CHAIRWOMAN YOUNG: Does the Governor's
20	budget ask for additional slots?
21	EX. DEP. COMMISSIONER BRABHAM: The
22	Governor's budget puts forth legislation to
23	authorize the authority for ITS to do this,
24	yes.

1	CHAIRWOMAN YOUNG: Up to 250 slots; is
2	that correct?
3	EX. DEP. COMMISSIONER BRABHAM: That's
4	correct, yes.
5	CHAIRWOMAN YOUNG: Okay. So we talked
6	about the transition to become full-time
7	state employees, and that seems to be a very
8	low number also. So just looking at
9	independent contractors in general, more
10	broadly, should we do some kind of study as
11	to how the use of independent contractors are
12	working and whether state employees actually
13	could fulfill these jobs themselves?
14	EX. DEP. COMMISSIONER BRABHAM: Should
15	you do a study?
16	CHAIRWOMAN YOUNG: Should there be a
17	study done?
18	EX. DEP. COMMISSIONER BRABHAM: If the
19	Legislature requested that a study be done,
20	that is something that we would actively
21	participate in.
22	CHAIRWOMAN YOUNG: Okay. Well, I'll
23	follow up with some of the labor leaders
24	later on. But thank you.

1	EX. DEP. COMMISSIONER BRABHAM: Thank
2	you, Senator.
3	CHAIRMAN FARRELL: Thank you.
4	We've been joined by Assemblyman
5	Colton.
6	Next to question, Assemblyman Oaks.
7	ASSEMBLYMAN OAKS: Good morning.
8	EX. DEP. COMMISSIONER BRABHAM: Good
9	morning.
10	ASSEMBLYMAN OAKS: I wanted to ask a
11	question related to I see that there's
12	been a proposal for a retiree health benefit
13	trust fund to be created as a part of the
14	budget.
15	EX. DEP. COMMISSIONER BRABHAM: Yes.
16	ASSEMBLYMAN OAKS: And as I read it,
17	if we have money at the end of the year left
18	over, we would take a portion of that and put
19	it in that trust fund.
20	So a couple of questions related to
21	that is ultimately are we looking that that
22	trust fund would be able to cover the cost of
23	retiree benefits? Would that be totally, is
24	that the goal of it? Or just to

Τ,	EX. DEP. COMMISSIONER BRABHAM: NO, I
2	don't think that the goal is to totally cover
3	it. It would continue to be coverage with
4	the NYSHIP program and through enrollee
5	contributions.
6	I think that this trust fund would be
7	established to help pay for future healthcare
8	costs for retirees and their dependents. It
9	would be yet another mechanism to help
10	control costs.
11	ASSEMBLYMAN OAKS: And but probably
12	just a portion of that, not necessarily the
13	annual
14	EX. DEP. COMMISSIONER BRABHAM:
15	Correct.
16	ASSEMBLYMAN OAKS: So it says that it
17	would be under the sole custody of the
18	commission or the Department of Civil
19	Service, but then the commissioner would
20	delegate responsibility of managing those
21	investments to the commissioner of Taxation
22	and Finance.
23	Are you aware, does Tax and Finance
24	have trust funds or do they manage dollars at

1	this point?
2	EX. DEP. COMMISSIONER BRABHAM: I am
3	not aware of whether they do or do not have
4	trust funds that they manage.
5	ASSEMBLYMAN OAKS: Or does the the
6	commissioner of Civil Service doesn't have
7	those responsibilities, though, it's just
8	I know
9	EX. DEP. COMMISSIONER BRABHAM: These
10	would be new responsibilities for both
11	agencies.
12	ASSEMBLYMAN OAKS: Okay.
13	EX. DEP. COMMISSIONER BRABHAM: And
14	again, that would be done by the commissioner
15	of Tax in consultation with the state's
16	Healthcare Insurance Council.
17	ASSEMBLYMAN OAKS: I know there are
18	discussions back and forth on different funds
19	that we have in the state. Should it be sole
20	responsibility of someone, should it be a
21	board? And I know it's done both ways, but
22	I'm just interested to see that the Governor
23	has proposed that.
24	Are there any provisions that you're

1	aware of that this just wouldn't be a fund
2	that could be used for other things in
3	other words, protections to keep it from
4	being raided at some time in the future if we
5	build up money in there but needed money for
6	something else? Are there any provisions
7	that you're aware of that would
8	EX. DEP. COMMISSIONER BRABHAM: That
9	would allow for that? No.
10	ASSEMBLYMAN OAKS: Or that would
11	prohibit it, so that it would be focused just
12	on employee benefits as opposed to used for
13	
14	EX. DEP. COMMISSIONER BRABHAM: Well,
15	I mean, as I read the legislation, that's
16	what the fund is for and that's what it's
17	focused on. I'm not aware of any provisions
18	that would allow for it to be used for
19	another purpose.
20	ASSEMBLYMAN OAKS: Thank you.
21	Just one other question. I do see
22	that there have been a shift of a certain
23	number of employees, 3,000 I think 3,174,
24	that would go from state workforce to be

1	identified with capital projects, shifting
2	them from the state operations portion of the
3	budget to that part.
4	Do you have any sense of how much
5	those 3,000-plus positions, what their
6	combined salary might be that we're shifting?
7	EX. DEP. COMMISSIONER BRABHAM: I do
8	not. I do not have that sense. But I'd be
9	happy to follow up and provide you with that
10	information if it's available.
11	ASSEMBLYMAN OAKS: Thank you very
12	much.
13	EX. DEP. COMMISSIONER BRABHAM: You're
14	welcome.
15	CHAIRMAN FARRELL: Phil Steck,
16	Assemblyman Phil Steck.
17	ASSEMBLYMAN STECK: Twenty-four
18	counties in New York State are self-insured
19	for health insurance. I was a member of a
20	self-insured plan. A lot of major
21	corporations are self-insured. When I got in
22	the NYSHIP plan, to be honest, I was shocked
23	at how poor the benefits were in comparison
24	to the self-insured plan that I had

1	previously been a member or.
2	With the vast number of employees that
3	the State of New York has, why have we not
4	considered going to a self-insured health
5	plan for state employees?
6	EX. DEP. COMMISSIONER BRABHAM:
7	Assemblyman, in fact we have moved to a
8	self-insured health plan. And in fact we've
9	been self-insured since 2013. So all of our
10	vendor contracts for hospital/medical, for
11	prescription drugs, for mental health
12	services have been moved to self-insured
13	since 2013.
14	ASSEMBLYMAN STECK: That's a portion
15	of it, correct?
16	EX. DEP. COMMISSIONER BRABHAM: No.
17	The
18	ASSEMBLYMAN STECK: So it was it's
19	confusing to me
20	EX. DEP. COMMISSIONER BRABHAM: The
21	Empire Plan is self-insured.
22	ASSEMBLYMAN STECK: So it's confusing
23	to me because when I signed up for NYSHIP,
24	there were many different health insurance

1	companies that we were picking from.
2	Typically in the self-insured plan you would
3	not have that.
4	EX. DEP. COMMISSIONER BRABHAM: I
5	think you're referring to the HMOs that
6	people have to choose from. Is that what
7	I'm not sure what you're referring to.
8	ASSEMBLYMAN STECK: Well, normally in
9	a self-insured health plan, the only function
LO	of a health insurer it is to evaluate and pay
11	claims, so there would not be a particular
12	need for a wide variety of HMOs. So I'm not
13	following you.
L 4	EX. DEP. COMMISSIONER BRABHAM: Right.
15	So under our self-insured plans, you're
16	right, we pay claims directly as opposed to
17	going through an insurance carrier. So
18	you're right on that point. But I can assure
19	you, we are self-insured.
20	ASSEMBLYMAN STECK: So can you explain
21	to me why you have to pick from a number of
22	HMOs, for example?
23	UNIDENTIFIED STAFF MEMBER: It's
2./1	collectively bargained. Our benefits are

Τ	collectively bargained. And so the option of
2	the HMOs are as well.
3	ASSEMBLYMAN STEC: So are those HMOs
4	part of a self-insured plan or are they
5	separate, private insurance that's available
6	in the market?
7	EX. DEP. COMMISSIONER BRABHAM: Yes.
8	And the ability to do that is something that
9	was determined by collective bargaining. So
10	that's
11	CHAIRWOMAN YOUNG: By the way, if
12	someone is answering from back there, I would
13	ask that they come forward and speak into the
14	mic.
15	EX. DEP. COMMISSIONER BRABHAM: Okay,
16	sure.
17	ASSEMBLYMAN STECK: I have another
18	question, going back to this issue of the
19	contract employees.
20	The way contract employees work is
21	typically the state doesn't do business
22	directly with the contract employees, the
23	contract employees are actually employed by
24	some other employer; isn't that correct?

1	EX. DEP. COMMISSIONER BRABHAM: That's
2	correct.
3	ASSEMBLYMAN STECK: So quite honestly,
4	that other employer could simply be a person
5	who's out collecting employees and then, in
6	essence, renting them to the state; correct?
7	EX. DEP. COMMISSIONER BRABHAM:
8	Collecting employees and renting them to the
9	state? I'm not sure what that means.
10	ASSEMBLYMAN STECK: In other words,
11	they may simply be a business that finds
12	employees and does nothing more than hook
13	those employees up with jobs at the state;
14	isn't that right?
15	EX. DEP. COMMISSIONER BRABHAM: The
16	employees who work for the contractor are
17	employees of the contractor, not of the
18	state.
19	But to answer your question, and what
20	I think that you're getting at is, is there a
21	process in place to make sure that
22	contractors that we're doing business with
23	are legitimate? And I would say yes, there
24	is. Because all contracts go through a

1	certain level of review, agency level of
2	review, the office of the Attorney General.
3	Before any contract is effectuated, it has to
4	go through the office of the State
5	Comptroller to ensure that the business is
6	legitimate, that they employ who they say
7	they employ, and that they are appropriate to
8	do business with the State of New York

ASSEMBLYMAN STECK: So my point is, though, that the business, if it's simply an employee-finding agency, has to charge more for those employees than the state would have to charge if the state employed them itself, because it is simply a business of recruiting employees and has no other purpose. In fact, I'm well aware that that's the practice, because I've dealt with these in my private life.

So -- and in fact, another factor
that's involved is many of these employment
agencies, which is really what they are, are
bringing in employees on an H-1B visa
program, particularly in the tech area. And
I don't know if your department has made any

Τ	certification, for the purpose of an H-1B
2	visa program, that there aren't American
3	workers who could fill those jobs.
4	EX. DEP. COMMISSIONER BRABHAM: We do
5	not have a role, any kind of role in
6	certifying visa programs for employment, if
7	that's your question.
8	ASSEMBLYMAN STECK: So in other words,
9	the employment agency is doing that, and you
10	have no idea what they're doing?
11	EX. DEP. COMMISSIONER BRABHAM: I'm
12	not familiar with what employment agencies
13	you may know about or the experiences that
14	you may have. That is not something that
15	we've come across. There are a number of
16	kinds of contractors that we deal with. I am
17	not sure how many of them if any of
18	them are temporary employment agencies.
19	So that is not something that I can
20	answer for you today, but I can certainly
21	look into it. And I'd be happy to follow up
22	and provide your office with that
23	information.
24	ASSEMBLYMAN STECK: When we say

Τ	employment agency, it doesn't have to be a
2	temporary employment agency. The idea of an
3	employment agency is simply that all that
4	company does is find employees and match them
5	with jobs at the State of New York. That's
6	all they do. They have nothing else no
7	other function. They might not even have a
8	physical location where they do business.
9	All they're doing is getting employees from a
10	particular place, many times overseas, and
11	bringing them here to fit slots at the State
12	of New York. That's what I'm referring to.
13	EX. DEP. COMMISSIONER BRABHAM: I
14	understand what you're referring to, and I'm
15	saying I have no knowledge of that occurring
16	within the state of within the workforce
17	and within the contractual agreements that we
18	have.
19	ASSEMBLYMAN STECK: I assure you that
20	it is occurring.
21	EX. DEP. COMMISSIONER BRABHAM: Thank
22	you, Assemblyman.
23	CHAIRWOMAN YOUNG: Thank you.
24	Senator Comrie.

1	SENATOR COMRIE: Good morning,
2	Commissioner Brabham.
3	Thank you, Senator, for allowing me to
4	ask a question. I wasn't quite prepared when
5	I first came in.
6	But I was concerned about the aspect
7	of trying to compartmentalize the hearing
8	units around the state and what that would
9	how would that impact the ability of the
10	workers in three different ways. Number one,
11	their access to coming to a hearing, would
12	that would they make sure that the hearing
13	offices are still located where a person
14	could travel easily? And has anything been
15	done specifically to look about the location
16	and the aspects of people having to travel
17	out of their zone or out of their county to
18	get to a hearing unit? And what specifically
19	have you done to start talking about this
20	vis-a-vis union negotiations?
21	EX. DEP. COMMISSIONER BRABHAM: Yeah,
22	I believe there are discussions underway with
23	regard to that. And of course this proposal
24	is still you know, the mechanics of how

L	this	would	operate	is	still	being	develo	ped

I think the point here is to consolidate the ALJs in one location, because I think it lends itself to potentially better hearing decisions when you have the ALJs clustered together. Certainly it provides an opportunity for more targeted training to the ALJs, to the extent that there's continuing education or additional training that people need. And also it probably presents the opportunity or may present the opportunity for some administrative savings.

But to your points about where they're going to be located, that's not a question that I can answer for you today because it's still under development. But I'd be happy to get back to you on that when information is available.

SENATOR COMRIE: And wouldn't there have to be negotiations with the different unions to talk about consolidation or the technical staff that would be required?

EX. DEP. COMMISSIONER BRABHAM: I guess depending upon what develops, that may

1	be the case. But again, the Governor's
2	Office of Employee Relations would be able to
3	provide more information on what needs to be
4	bargained and what does not.
5	SENATOR COMRIE: And some of these
6	some of the issues that come before the
7	administrative hearings are highly technical
8	and should be handled by people with real
9	expertise, not a general ALJ administrative
10	officer. Has any thought been given to that
11	process at all, or are you saying that this
12	is just a preliminary idea and there's no
13	hasn't been any real meetings on it one way
L 4	or the other?
15	EX. DEP. COMMISSIONER BRABHAM: No,
16	I'm not saying that at all. I'm saying that
17	the proposal is still under development, and
18	I'm sure that those details are going to be
19	discussed.
20	Yes, some of the issues are highly
21	technical and deal with very serious issues.
22	And I'm sure that the ALJs that deal with
23	those issues will continue to do so.

SENATOR COMRIE: And I'm also

1	concerned about the ability of our
2	constituents to have an open opportunity to
3	be represented at these hearings, and I would
4	hope that that is enhanced as well. I've
5	gotten a lot of complaints from my
6	constituents that have had to go through a
7	hearing that they were not able to gain
8	representation or be able to bring
9	representation sometimes to the hearings.
10	I wanted to get an idea from you on
11	how that's broken down. When can a person
12	bring representation, and what type of
13	representation can they bring to a hearing?
14	EX. DEP. COMMISSIONER BRABHAM: Well,
15	I'm not familiar with every situation, but I
16	do know that individuals are entitled to
17	representation. I'm not sure about the
18	specific cases that you may be talking about
19	where people were not allowed to bring
20	representation. But certainly we can follow
21	up with your office. And if we could be
22	helpful with providing information to you on
23	that, we'd be happy to do it.
24	SENATOR COMRIE: I will get back to

1 you	ı with	those	specifics,	definitely.
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- 2 EX. DEP. COMMISSIONER BRABHAM: Thank
- 3 you, Senator.
- 4 SENATOR COMRIE: But we've had some
- 5 concerns about people that did not feel that
- 6 they were able to articulate their full case
- 7 before an ALJ officer. And I would hope that
- 8 in whatever the reconstruction is, that those
- 9 details can be clarified and codified so
- 10 there won't be any question or -- there won't
- 11 be any opportunities for a person not to get
- 12 a fair and full hearing and have their issues
- 13 articulated clearly.
- 14 EX. DEP. COMMISSIONER BRABHAM:
- 15 Absolutely. I agree.
- 16 SENATOR COMRIE: And it seems like I'm
- 17 having -- this morning I'm not being clear
- myself. So there are days where a person
- really needs to have a pro se representation
- at a hearing so that they can have their
- 21 concerns articulated in the best way
- 22 possible, and a few of my constituents have
- felt that they were not able to get their
- 24 concerns articulated.

1	So I'm very concerned about
2	consolidation and generalization of a matter
3	that is so important to somebody's
4	opportunity to continue their employment or
5	defend their position, if there's a wrong
6	that was done to them that put them in a
7	situation where they had to have a hearing.
8	EX. DEP. COMMISSIONER BRABHAM: Well,
9	as I said, you know, we'd be happy to help
10	facilitate getting answers to your questions
11	about individual cases as well as additional
12	information as plans develop with regard to
13	the consolidation.
L 4	SENATOR COMRIE: All right. I see my
15	time is up. Thank you.
16	CHAIRWOMAN YOUNG: Thank you, Senator
17	Comrie.
18	We've been joined by Senator Marisol
19	Alcantara.
20	CHAIRMAN FARRELL: Shelley Mayer,
21	Assemblywoman.
22	ASSEMBLYWOMAN MAYER: Thank you.
23	Good morning.
24	EX. DEP. COMMISSIONER BRABHAM: Good

1	morning.
2	ASSEMBLYWOMAN MAYER: I have a
3	question about the proposal to reduce the
4	health contribution for retirees, the
5	Medicare Part B contribution.
6	EX. DEP. COMMISSIONER BRABHAM: Yes.
7	ASSEMBLYWOMAN MAYER: With respect to
8	both well, let's start with current
9	retirees. How many current retirees would be
10	impacted by that proposal?
11	EX. DEP. COMMISSIONER BRABHAM: Which
12	proposal are we there are actually two
13	Medicare proposals. I think the one that
14	you're referring to is the standard Medicare
15	Part B premium.
16	ASSEMBLYWOMAN MAYER: Yes, the
17	freezing of it, yes.
18	EX. DEP. COMMISSIONER BRABHAM: All
19	retirees would be subject to that proposal,
20	all current retirees.
21	ASSEMBLYWOMAN MAYER: How many are
22	there?
23	EX. DEP. COMMISSIONER BRABHAM: There
2.4	are state retirees around 140 000

1	ASSEMBLYWOMAN MAYER: And what's the
2	projected savings in Year 1 for that?
3	EX. DEP. COMMISSIONER BRABHAM: The
4	projected savings in Year 1 is about \$3.5
5	million for that particular proposal. When
6	you take all three proposals together, it's
7	about \$10 million in the current year.
8	ASSEMBLYWOMAN MAYER: And that would
9	apply regardless of the income or the assets
10	of the retiree?
11	EX. DEP. COMMISSIONER BRABHAM: That
12	would apply depending on when you enrolled in
13	the program. So right now the reimbursement
14	is anywhere from \$104 a month to \$121 a
15	month, depending upon when you enrolled.
16	ASSEMBLYWOMAN MAYER: But my point is
17	that anyone who is among that large group of
18	current retirees
19	EX. DEP. COMMISSIONER BRABHAM: Yes,
20	it would apply.
21	ASSEMBLYWOMAN MAYER: regardless of
22	whether they were simply getting by on their
23	pension check
24	EX. DEP. COMMISSIONER BRABHAM: That's

1	correct.
2	ASSEMBLYWOMAN MAYER: or they had
3	no other assets, this would freeze the
4	state's reimbursement for their Part B
5	premium?
6	EX. DEP. COMMISSIONER BRABHAM: That
7	is correct.
8	ASSEMBLYWOMAN MAYER: With respect to
9	the IRMAA proposal, which is the second part
10	you were talking about, how many retirees do
11	you anticipate that would apply to?
12	EX. DEP. COMMISSIONER BRABHAM: Well,
13	it would apply to the retirees with higher
14	income. I don't know that I have the number
15	of enrollees that it would apply to. But it
16	would apply to individuals with incomes
17	anywhere between \$85,000 and \$170,000.
18	ASSEMBLYWOMAN MAYER: You don't know
19	approximately how many you're projecting this
20	would apply to?
21	EX. DEP. COMMISSIONER BRABHAM: About
22	8,000 individuals.
23	ASSEMBLYWOMAN MAYER: And what is the
24	projected savings in Year 1?

1	EX. DEP. COMMISSIONER BRABHAM:
2	Approximately \$2 million.
3	ASSEMBLYWOMAN MAYER: Is this an issue
4	that has been discussed or negotiated with
5	the collective bargaining agreements that
6	represent the current employees?
7	EX. DEP. COMMISSIONER BRABHAM: I'm
8	not you know, as I said before, GOER is
9	really the agency that has those discussions
10	and decides what is collectively bargained.
11	So I think that Mike Volforte, who is up
12	next, would be better positioned to, you
13	know, talk to you about what discussions have
L 4	been had with the unions.
15	ASSEMBLYWOMAN MAYER: Okay, thank you.
16	EX. DEP. COMMISSIONER BRABHAM: You're
17	welcome.
18	CHAIRMAN FARRELL: Assemblyman
19	Bronson.
20	ASSEMBLYMAN BRONSON: Yes, thank you
21	for being here today. I want to follow up on
22	the contract workers and the independent
23	contractor situation.
24	You know, this state continues to rely

1	heavily on contracting out for services that
2	can be done by state workers. And the
3	reality is that it appears that there could
4	be savings if we actually utilized the
5	expertise and the skill and the knowledge of
6	those state workers.

You mentioned in your testimony
earlier about when a contract is going to be
let out, you evaluate the contractor to make
sure that contractor can perform the services
and they're of quality and things of that
nature. Is there any evaluation done by
agencies or by your office in doing a
comparison of the cost to taxpayers in
letting that contract out to an independent
contractor versus having it done by a state
worker or a team of state workers?

EX. DEP. COMMISSIONER BRABHAM: That analysis is not performed by Civil Service.

And I would assume that it is being performed by agencies that are entering into those contracts, but I can't speak for those agencies to give you specifics.

24 ASSEMBLYMAN BRONSON: All right.

1	Would it surprise you if you knew that it's
2	typically not done by those agencies?
3	(No response.)
4	ASSEMBLYMAN BRONSON: Are you aware of
5	various comptrollers on both sides of the
6	aisle who have issued reports over the years
7	indicating that we are losing hundreds of
8	millions of dollars by letting out those
9	contracts instead of using state workers?
10	EX. DEP. COMMISSIONER BRABHAM: I am
11	aware of the reports.
12	ASSEMBLYMAN BRONSON: And has there
13	been any effort by your office whatsoever
14	you testified that you don't have information
15	regarding the salary levels or the payment
16	compensation to independent contractors, you
17	only keep that data on state workers. Has
18	there been any
19	EX. DEP. COMMISSIONER BRABHAM: I'm
20	saying we don't have that information because
21	we're not the agency who is contracting with
22	the contractor. The agencies who hold those
23	contracts I'm sure have that information.
24	There is other information that we do

1	collect with regard to what kinds of services
2	are being provided to the state and how many
3	contractors are working on those services,
4	the categories of services, things like that.
5	ASSEMBLYMAN BRONSON: Sure. So you're
6	collecting some data from those agencies.
7	EX. DEP. COMMISSIONER BRABHAM: Yes.
8	ASSEMBLYMAN BRONSON: Is there any
9	reason why you would not collect data
10	regarding the compensation levels?
11	And let me follow up with that
12	question. And wouldn't that give you
13	valuable information as you're making
14	determinations about decisions regarding the
15	state workforce itself?
16	EX. DEP. COMMISSIONER BRABHAM: It
17	could potentially yield valuable information,
18	yes.
19	ASSEMBLYMAN BRONSON: So in the
20	future, is there any chance that you will be
21	able to collect that data and analyze it so
22	that we who are charged to represent
23	taxpayers in this state can get the best
24	service from the best workers and make the

1	best decisions for those taxpayers?
2	EX. DEP. COMMISSIONER BRABHAM: Well,
3	I certainly agree we want to make the best
4	decision for the taxpayers and we want to
5	make sure that we get what we're paying for.
6	So yes, I think we would be open to that.
7	ASSEMBLYMAN BRONSON: Okay. Thank
8	you.
9	CHAIRMAN FARRELL: Thank you.
10	EX. DEP. COMMISSIONER BRABHAM: Thank
11	you.
12	CHAIRMAN FARRELL: Mr. Oaks was asking
13	and talking to you about the Taxation and
14	Finance investing and you had to
15	establishing a retiree health trust fund.
16	Could you give me an explanation of why they
17	think you think that they are the best
18	choice to invest these funds?
19	EX. DEP. COMMISSIONER BRABHAM: Well,
20	why do I think the Tax Department would be
21	the best choice to invest the funds?
22	CHAIRMAN FARRELL: Yes. To you. See,
23	the other thing is you don't use, you give
24	out.

1	EX. DEP. COMMISSIONER BRABHAM: I'm
2	sorry?
3	CHAIRMAN FARRELL: In other words, you
4	get money and you give it to the agencies.
5	But this is a separate one. So
6	EX. DEP. COMMISSIONER BRABHAM: So
7	this is you know, this is a proposal
8	that's contained in this year's budget. This
9	is something that has been developed, you
10	know, in consultation with the Division of
11	Budget. And we think that this is a fair way
12	to proceed. Fair and reasonable.
13	CHAIRMAN FARRELL: Thank you.
14	CHAIRWOMAN YOUNG: Thank you very
15	much. I think everyone has asked questions
16	who wants to ask questions.
17	Okay. Well, thank you very much for
18	joining us today.
19	EX. DEP. COMMISSIONER BRABHAM: Thank
20	you for your time.
21	CHAIRMAN FARRELL: Thank you.
22	EX. DEP. COMMISSIONER BRABHAM: Thank
23	you.
24	CHAIRWOMAN YOUNG: Next we will be

1	joined by Michael N. Volforte, interim
2	director of the Governor's Office of Employee
3	Relations, or GOER.
4	Welcome. We look forward to your
5	testimony. (Pause.) So let's begin.
6	GOER INTERIM DIR. VOLFORTE: Thank
7	you. Good morning, Chairwoman Young,
8	Chairman Farrell, and honorable members of
9	the Assembly and Senate.
10	Good morning. I am Michael Volforte,
11	and I serve as the interim director of the
12	Governor's Office of Employee Relations. I'm
13	pleased to have the opportunity to address
14	Governor Cuomo's Executive Budget proposal
15	for the upcoming fiscal year as it relates to
16	my office and the workforce.
17	During the past year, the state
18	reached collective bargaining agreements with
19	several unions that represent our employees.
20	We reached two agreements with the Public
21	Employees Federation that cover the years
22	2015-2016 and 2016-2019, both of which were
23	ratified by overwhelming margins.
24	We also reached an agreement with the

1	Graduate Student Employees Union for the
2	2016-2019 period and the New York State
3	Correctional Officers and Police Benevolent
4	Association for the 2016-2021 period. These
5	last two agreements have not yet been
6	ratified.
7	All of the agreements we reached
8	strike a balance, fairly compensating our
9	valuable public employees while maintaining
10	fiscal discipline.
11	Along with our partners in labor, the
12	Governor's Office of Employee Relations
13	provides high-quality benefit programs to the
14	state workforce. These include pre-tax
15	contribution programs for unreimbursed health
16	care expenses, dependent care expenses and
17	certain transportation expenses,
18	pre-retirement planning seminars, wellness
19	services, and our well-established Employee
20	Assistance Program, through which thousands
21	of employees obtain assistance to help them
22	achieve work-life balance and address other
23	issues in their lives.
24	We have built upon Governor Cuomo's

1	long-standing commitment to protecting and
2	educating the state workforce. We just
3	completed our third year of enterprise-wide
4	mandatory training programs for employees,
5	supervisors and managers designed to protect
6	our workforce and the work environment, stamp
7	out potential discrimination and ensure
8	access to government services by the public.
9	This is in addition to numerous other
10	programs and courses that we offer that
11	promote skills in leadership, supervision,
12	interpersonal relations, and the specific
13	skills needed to do the myriad jobs that make
14	up the state workforce.

We also continued our work with our partners in Civil Service to ensure, for example, that when a title series is revamped that training and development opportunities are available to employees to assist them in meeting the expectations of their position.

Looking to the next fiscal year, our focus will be on negotiations, implementation of recently negotiated agreements and expansion of the training available to the

state workforce to enhance skills and further their professional development. Currently we are in negotiations with four unions seeking successor agreements for their expired contracts. The overall workforce numbers remain stable, and there are no planned or proposed layoffs in the Governor's budget.

I'm also very excited to support the Governor's proposal for the Empire Star Public Service Awards. These professional development scholarship awards will recognize the achievements of our employees and the impact they have on the lives of New Yorkers. It is important that we take the time to recognize them and reward them for jobs well done.

I'm also proud that my office will continue to assist in the Governor's fight to end wage inequality. As you know, the Governor recently issued Executive Order 161, whereby we will no longer collect or request an applicant's compensation history as part of the application process. Through our monitoring and oversight, this will ensure

1	that salary is set based on the skills and
2	abilities a position requires and protect a
3	candidate seeking employment with the state
4	from being disadvantaged based on what the
5	candidate made in their prior employment.
6	Over the next year, we will continue
7	our collaboration with the unions, and I'm
8	confident that we will reach agreements that
9	are fiscally responsible, provide deserved
10	benefits for the workforce, and help ensure
11	continued provision of essential services on
12	which their fellow New Yorkers rely.
13	Thank you.
14	CHAIRWOMAN YOUNG: Thank you very
15	much.
16	I just have one quick question. You
17	say the overall workforce numbers remain
18	stable and there are no planned or proposed
19	layoffs in the Governor's budget. But are
20	there jobs that will not be filled this year,
21	and how many?
22	GOER INTERIM DIR. VOLFORTE: As

Executive Deputy Commissioner Brabham said,

we're expecting the net employment levels

23

1	to we're going to attrit out 136
2	positions. So overall there will be the
3	plan is, under the proposed budget, that we
4	will fill 136 less positions than we expect
5	to have at the end of this March.
6	There are numerous agencies DOCCS,
7	Homeland Security, Department of Health and
8	others that will be hiring, while in other
9	agencies they will not be filling all of the
10	jobs that attrit.
11	CHAIRWOMAN YOUNG: Do you have a list
12	of the jobs that are being eliminated?
13	GOER INTERIM DIR. VOLFORTE: Well, I
14	wouldn't say that jobs are being eliminated,
15	because nobody is being laid off. But we are
16	having
17	CHAIRWOMAN YOUNG: The positions are
18	not being filled
19	GOER INTERIM DIR. VOLFORTE: That
20	would vary by agencies.
21	CHAIRWOMAN YOUNG: so thereby the
22	jobs are being eliminated, because there will
23	no longer be workers in those positions.
24	So

1	GOER INTERIM DIR. VOLFORTE: That's
2	really going to depend on who leaves when in
3	a specific agency. And that will vary
4	tremendously by agencies. Because we it
5	will only be at that point in time that an
6	agency looks to make a decision about filling
7	or not filling that vacancy.
8	CHAIRWOMAN YOUNG: So you don't have
9	specific jobs that you're thinking of that
10	you're just as people retire, you're just
11	going to certain positions, but you're not
12	sure which positions those are?
13	GOER INTERIM DIR. VOLFORTE: No. I
14	think, depending on the agency, they're
15	targeted to specific agencies, such as in
16	OPWDD and OMH, with their deinstit
17	deinstitu removing individuals from
18	institutional settings and setting them in
19	community-based settings. They will fall
20	within those categories, but I'm not aware of
21	the specific titles or jobs or people who are
22	now going to be affected.
23	CHAIRWOMAN YOUNG: But how then do you
24	know that there's a specific number if you're

1	not aware of which jobs they are?
2	GOER INTERIM DIR. VOLFORTE: Those
3	numbers are discussed between the Division of
4	Budget and the individual agencies that are
5	involved, and they have targets set based on
6	what they expect to happen in those sectors
7	of their business.
8	CHAIRWOMAN YOUNG: Do you at least
9	have a list of which agencies may be
10	affected?
11	GOER INTERIM DIR. VOLFORTE: Yes. In
12	the
13	CHAIRWOMAN YOUNG: Could you get that
14	to the Legislature, please?
15	GOER INTERIM DIR. VOLFORTE: That
16	information, at least at a high level, is
17	contained in the workforce summary section of
18	the Budget Book. But I can certainly point
19	out those specific pages to you in that
20	document. I'll point that out, absolutely.
21	CHAIRWOMAN YOUNG: Okay, thank you.
22	CHAIRMAN FARRELL: Assemblyman Abbate.
23	ASSEMBLYMAN ABBATE: I have one
24	question on your testimony. You basically

1	say, in testimony again, we've built upon the
2	Governor's long-standing commitment to
3	protecting and educating the state workforce.
4	You missed a few things which you
5	know, I've been the chair for a while that
6	have been going on way before the Governor
7	took office. My understanding is those
8	programs are being less fulfilled now than
9	they were in the past. Can you state
10	something that really has come from the
11	Governor's administration or the Governor
12	that really does?
13	GOER INTERIM DIR. VOLFORTE:
14	Absolutely, yes. Under Governor Cuomo, the
15	state published its first comprehensive EEO
16	policy, which it's located on our website,
17	and it's the first ever compilation of all of
18	the rights, protections, obligations of all
19	state employees under federal/state law.
20	We
21	ASSEMBLYMAN ABBATE: Wasn't that at
22	the insistence of the Legislature?
23	GOER INTERIM DIR. VOLFORTE: No. That
24	was I mean, the laws were in place, but a

1	state employee prior to 2012 couldn't go to
2	one location and find a compilation of all of
3	those rights and responsibilities that they
4	have.
5	We also launched a uniform,
6	comprehensive investigation process for all
7	claims of discrimination in employment based
8	on those rights and responsibilities. Before
9	we did that, all of the agencies would
10	investigate on their own, pursuant to their
11	own procedures, and we standardized
12	investigative procedures.
13	ASSEMBLYMAN ABBATE: That sounds
14	great, but the two things you did have been
15	really at the insistence of the legislatures
16	over the years, not something new that, you
17	know, the Governor proposed.
18	You know, this is stuff that's been
19	asked for year after year by different
20	legislators going on. And yes, you've
21	implemented them. But something you said,
22	under the Governor's long-standing

24 His long-standing commitment --

23

commitment. What -- you know, if you can.

1	GOER INTERIM DIR. VOLFORTE: Well,
2	these go back to the beginning of the
3	Governor's administration. And there are a
4	series of efforts that we've undertaken since
5	the Governor came into office which include
6	the policy, the investigation process, making
7	sure that complaints of discrimination are
8	consistently investigated and followed up on
9	and monitored. Those are things that have
10	arisen under the Governor, and the Governor
11	has done numerous other things, some in
12	conjunction with the Legislature, some in
13	terms of executive action changes to the
14	Human Rights Law, clarifications as to what
15	is covered under the Human Rights Law.
16	There's a there's a you know, wage
17	protection. The minimum wage, which you all
18	joined with the Governor in.
19	So I'm just highlighting from my
20	perspective what
21	ASSEMBLYMAN ABBATE: We joined with
22	the Governor?
23	GOER INTERIM DIR. VOLFORTE: I'm
24	sorry?

1	ASSEMBLYMAN ABBATE: We joined with
2	the Governor, or the Governor joined with us?
3	GOER INTERIM DIR. VOLFORTE: I'm
4	having trouble hearing you, Assemblyman.
5	ASSEMBLYMAN ABBATE: We joined with
6	the Governor on the minimum wage? Or did we
7	sort of bring him along into the minimum
8	wage?
9	INTERIM DIRECTOR VOLFORTE: I'm not a
10	student of that history, sorry.
11	ASSEMBLYMAN ABBATE: Fine. I just
12	wanted to know his long-standing commitment.
13	That will be all, thank you. That's fine.
L 4	CHAIRWOMAN YOUNG: Senator Diane
15	Savino.
16	SENATOR SAVINO: Thank you, Senator
17	Young. Thank you, Mr. Volforte.
18	So I'm going to go back to a question
19	that I raised with Civil Service. It's about
20	the changes, the proposed changes to retiree
21	health this differential premium issue.
22	Because it's noted in the Governor's proposal
23	that in fact those kinds of changes have been
24	negotiated with NYSCOPBA in their collective

1	bargaining agreement, which you referenced in
2	your own testimony.
3	So I'm just curious, in your testimony
4	you talk about that you're in discussions
5	with I think it's four unions right now for
6	successor contract negotiations. Is that
7	correct, four?
8	GOER INTERIM DIR. VOLFORTE: Correct.
9	SENATOR SAVINO: Okay. Are you
10	discussing those potential changes with those
11	four unions?
12	GOER INTERIM DIR. VOLFORTE: No.
13	SENATOR SAVINO: Why?
14	GOER INTERIM DIR. VOLFORTE: We don't
15	believe that it's required to negotiate them.
16	SENATOR SAVINO: Well, I'm just
17	curious. You felt it was appropriate to
18	negotiate with one union, and now you just
19	want to go forward and impose it on the other
20	four bargaining units. Why not have that
21	conversation?
22	GOER INTERIM DIR. VOLFORTE: The
23	NYSCOPBA agreement is out for ratification,
24	so I'm not going to get into a I can't get

1	into a laundry list of everything that's in
2	that. But that those proposals are not in
3	that agreement.
4	SENATOR SAVINO: Then why would the
5	proposal that was sent to us indicate that
6	that was part of the agreement?
7	GOER INTERIM DIR. VOLFORTE: I can't
8	speak to what you received
9	SENATOR SAVINO: Curious.
10	GOER INTERIM DIR. VOLFORTE: but
11	there were health insurance negotiations
12	which included changes to health insurance,
13	but they did not include those.
14	SENATOR SAVINO: Interesting. Well,
15	my suggestion is that if you had a
16	conversation in these collective bargaining
17	negotiations, you might get the same kind of
18	pushback from those four unions for the
19	future of their retirees. They're probably
20	not going to be supportive of those potential
21	changes any more than we probably will
22	either.
23	I want to move on, though, to I
24	have a question about this Empire Star Public

1	Service Award. It's a scholarship program;
2	is that correct?
3	GOER INTERIM DIR. VOLFORTE: Correct.
4	SENATOR SAVINO: And what would be the
5	terms of this scholarship?
6	GOER INTERIM DIR. VOLFORTE:
7	Basically, if you receive an award, we would
8	allow the employee up to \$5,000 for
9	professional development opportunities,
10	depending on who the employee was and what
11	the employee did. It could be training, it
12	could be college classes, it could be
13	equipment and other materials in support of
14	that professional development.
15	SENATOR SAVINO: And it could be used
16	for tuition, it could be used for have you
17	guys actually put together the plan yet, or
18	is it still in the development stages?
19	GOER INTERIM DIR. VOLFORTE: That
20	would be the parameters of what it could be
21	used for. We're remaining flexible on what
22	the uses would have to be, because depending
23	on what an employee did and what an employee
24	wanted to do as professional development,

Ţ	that would need to vary from employee group
2	to employee group.
3	So we're trying to remain flexible on
4	that, so we don't have rigid guidelines. But
5	they would basically fall we think that
6	the guidelines that I the general
7	sentiments I expressed would cover the vast
8	majority of employees who would be awarded
9	those particular
10	SENATOR SAVINO: But it would not be
11	salary, correct? It wouldn't be a cash
12	award.
13	GOER INTERIM DIR. VOLFORTE: Correct.
14	It's not salary.
15	SENATOR SAVINO: Okay. Because that
16	would be a different thing.
17	And finally, I read the piece and I
18	have to admit, I'm somewhat baffled by this
19	idea of why asking someone about their prior
20	salary is somehow discriminatory,
21	particularly in the government service.
22	Because government salaries are set. So if 1
23	come into a title in the government service,

it doesn't matter whether I'm a man or a

1	woman, it doesn't matter what I was doing
2	before; everyone hired into that title is
3	going to earn the same salary.
4	So what difference does it make what I
5	earned in my previous job?
6	GOER INTERIM DIR. VOLFORTE: Many
7	salaries are set as you discussed. However,
8	before the executive order, all of our
9	applications still asked for those
10	individuals' salary. And when an individual
11	gets hired and they pass a test, they're not
12	automatically hired for a position, they're
13	evaluated. And part of the evaluation of
L 4	hiring could include an individual's salary.
15	And the people making that hiring
16	decision will see it. And if two candidates
L7	are equally positioned for a job and let's
18	just say one individual made \$10 an hour and
19	one individual made \$100,000 a year, that
20	person, without regard to whether they could
21	do that particular job, could use that as a
22	factor in that evaluation, even though the
23	minimum salary was set.

SENATOR SAVINO: With all due respect,

those two people wouldn't be competing for
the same job.

But again, I go back to what

difference -- I fail to see what difference

it really makes in the hiring process. But I

will say this. All of us in the government

service, our salaries are not only set in

stone, they are public record. So if I were

to apply for a job in the government service,

you all know how much money I make right now,

because it's set in statute. Right? As

everybody who works for the government's job

is public record.

So I just don't understand why this is of any value. Perhaps it's just me, I just don't really think it's of any great value. If we want to do something about examining the inequities in -- particularly women in our public-sector workforce, you have already a workforce diversity study that's produced by the Department of Civil Service, it's examined every year. If you want to look at the differences in job titles, that's clear. If you look at positions that are held by

1	women traditionally compared to positions
2	that are held by men traditionally, where you
3	have the same requirements for the job, the
4	same education, you can see it. Caseworkers
5	and probation officers: Same
6	responsibilities, same duties, same
7	education, same experience. One is
8	predominantly women, one is predominantly
9	men. You see the differentiation in salary.
10	That's where it is. We can fix it that way.
11	This, in my opinion, is ice in winter.
12	That's just my own opinion. And at that
13	point, I am done. Thank you.
14	GOER INTERIM DIR. VOLFORTE: But the
15	executive order applies to applicants for
16	employment, which will generally be from the
17	outside, will not be state applicants for
18	employment.
19	SENATOR SAVINO: It's really
20	irrelevant. It really is. But thank you.
21	CHAIRWOMAN YOUNG: Thank you, Senator.
22	Assemblyman?
23	CHAIRMAN FARRELL: Assemblyman Weprin.
24	ASSEMBLYMAN WEPRIN: Yes, thank you,

1	Mr. Chairman.
2	Mr. Volforte, I'm the new Correction
3	Committee chair in the Assembly. And you
4	referred to and Senator Savino asked about
5	the NYSCOPBA contract and the health
6	insurance relation. I understand it's out
7	for ratification, and it's a six-year
8	contract.
9	What was the prior contract before?
10	How many years was that for, and what is the
11	proposals on this contract versus the prior
12	contract?
13	GOER INTERIM DIR. VOLFORTE: The
14	current contract pending ratification is
15	actually five years. It covers the April 1,
16	2016 to March 31, 2021 period.
17	The prior contract to this one was
18	actually a seven-year agreement. It covered
19	the April 1, 2009, period to March 31, 2016.
20	ASSEMBLYMAN WEPRIN: Okay. Is there
21	reason why it went from seven years to five
22	years? And are there major differences from
23	the prior contract?

GOER INTERIM DIR. VOLFORTE: The

1	lengths of the contracts are creatures of
2	discussions between the parties, and they
3	varied over time, depending on bargaining
4	unit and time period. Sometimes
5	contracts are three years, such as the one we
6	struck with the Professional Employees
7	Federation. Sometimes they're longer.
8	The last NYSCOPBA contract wound up
9	being seven years because they were two years
10	behind the pattern of length of contracts we
11	had struck with other bargaining units in
12	2011 and 2012. And so in order to bring them
13	up in terms of length of time, we were lucky
14	enough to secure a seven-year agreement for
15	that 2009-to-2016 period.
16	ASSEMBLYMAN WEPRIN: I understand the
17	contract is out for ratification. But are
18	there any issues that you anticipate might be
19	a problem in that ratification?
20	GOER INTERIM DIR. VOLFORTE: We
21	anticipate that it will be ratified, as does
22	the union.
23	ASSEMBLYMAN WEPRIN: Okay, to be
24	continued. Thank you.

1	GOER INTERIM DIR. VOLFORTE: Thank
2	you.
3	ASSEMBLYWOMAN WEPRIN: Thank you,
4	Mr. Chairman.
5	CHAIRMAN FARRELL: Assemblyman
6	DenDekker.
7	ASSEMBLYMAN DENDEKKER: Yeah, I just
8	wanted to ask one question. It has to do
9	with when you're doing contract negotiations
10	with unions, do you ever put any language in
11	there about if the job that they're currently
12	doing is eliminated through some action, on
13	what the future of the employees are?
14	So specifically we'll talk about
15	cashless tolling. So there's I believe
16	representatives of a certain union that have
17	people that collect those tolls. When we go
18	to cashless tolling, what is going to happen
19	to all those workers?
20	GOER INTERIM DIR. VOLFORTE: Those
21	aren't agencies covered by my agreement, so I
22	can really only speak to what's been in our
23	agreements. And in the past, there has been
24	language, depending on the times and the

1	situati	ons t	that w	ould	occur,	that	would
2	govern	what	would	happ	en to	those	employees

In the last round of bargaining with the state unions, the 2011 to 2016 period, we had basically limited no-layoff provisions, whereby we would only let people go by abolishing their positions if there were certain narrowly defined categories of things that occurred during that period. In other contracts, that language didn't exist. But it's really dependent on the times and the demands and the wills of the parties.

ASSEMBLYMAN DENDEKKER: So if the contract is expired and there is no agreement and technology comes along that then eliminates the positions, you're under no obligation to keep the employees?

GOER INTERIM DIR. VOLFORTE: Generally speaking, we don't have limitations on our ability to abolish positions, during the term of the agreement or after the agreement expires, unless we've limited ourselves by agreement. Under state law, we've got that ability. In the 2011 period, we negotiated

1	some limitations on that for the term of that
2	agreement. And currently we have no plans to
3	exercise or proposing to exercise it.
4	So it's not really a function of
5	necessarily being within the term of the
6	contract or it being expiring. It's possible
7	that a layoff could occur from a public
8	employer in any time period unless there's an
9	agreement to so limit those.
10	ASSEMBLYMAN DENDEKKER: Okay. So
11	specifically talking about the proposal of
12	changing all of the tolls in the State of New
13	York to a cashless system, I guess my
14	question is, what is going to happen to all
15	those employees?
16	GOER INTERIM DIR. VOLFORTE: Again,
17	I'm not those are entities that aren't
18	represented I don't represent those
19	agencies, I'm limited to, by statute, those
20	agencies who are the executive branch within
21	direct Governor's control. That's who we
22	cover.
23	So I don't have any information

regarding those individuals because I haven't

1	been involved in any of those issues.
2	ASSEMBLYMAN DENDEKKER: Okay. Thank
3	you.
4	CHAIRMAN FARRELL: Thank you.
5	Assemblyman Colton.
6	ASSEMBLYMAN COLTON: Yes, thank you,
7	Mr. Volforte.
8	(Discussion off the record.)
9	ASSEMBLYMAN COLTON: All right, I
10	think we're on. There's a piece of tape over
11	it, so we may lose it.
12	All right, I was concerned in terms of
13	some of the changes in the healthcare
14	premiums for retirees. Are the changes that
15	are being proposed in those premiums, will
16	they apply to the current retirees? Or is it
17	future retirees?
18	GOER INTERIM DIR. VOLFORTE: Some
19	will. The Medicare Part B cap and the IRMAA
20	payment, those will apply to current
21	retirees. And I believe that the graduated
22	scale of health insurance premium
23	contribution for retirees with less than
24	30 years of service, that will be applied on

1	a prospective basis.
2	ASSEMBLYMAN COLTON: Okay, so that
3	last part will be applied prospectively. Not
4	to the current, but prospectively, which
5	means to employees who retire after the date
6	that these proposed changes if they go
7	into effect.
8	GOER INTERIM DIR. VOLFORTE: Correct.
9	That's my understanding.
10	ASSEMBLYMAN COLTON: Okay. And how
11	many retirees currently are enrolled in
12	NYSHIP?
13	GOER INTERIM DIR. VOLFORTE: I
14	unfortunately, I don't have that information.
15	I could certainly find out. I would need to
16	get that from the Department of Civil
17	Service, because they oversee NYSHIP. So I
18	don't deal in the retiree health insurance.
19	But we could certainly get you that
20	information.
21	ASSEMBLYMAN COLTON: Okay. And when
22	someone applies to work for New York State,
23	do you think one of the considerations they
24	have would be the benefit of healthcare

1	premiums being paid as one of the reasons
2	they might apply for New York State
3	employment?
4	GOER INTERIM DIR. VOLFORTE: Sure. I
5	would absolutely expect somebody to look at
6	that, and a range of other issues as well.
7	But yes.
8	ASSEMBLYMAN COLTON: And do you think
9	that also, in terms of their planning for
10	financial security and how they're going to,
11	you know, live their lives, their quality of
12	life after retirement, a consideration would
13	be what the healthcare benefits being paid by
14	the state would have?
15	GOER INTERIM DIR. VOLFORTE: Yes.
16	ASSEMBLYMAN COLTON: All right. So do
17	you think it's appropriate to change the
18	terms that people relied upon when they took
19	the job, or in terms of their planning for
20	their own future financial security? Do you
21	think that's going to have a negative impact
22	upon the lives of these retirees and future
23	retirees?
24	GOER INTERIM DIR. VOLFORTE: Well, it

1	will definitely have an impact. But the
2	benefit that they will still enjoy is
3	after at the bare minimum, after 10 years
4	of service they'll still enjoy a benefit
5	where their former employer will pay 50
6	percent of their premiums for life. That's
7	still a very valuable benefit.
8	ASSEMBLYMAN COLTON: But basically
9	you're saying that that could be changed also
10	in the future. Can that be changed in the
11	future? Is it possible that the state might
12	decide they don't want to offer 50 percent?
13	GOER INTERIM DIR. VOLFORTE: The
14	current proposal is seeking legislation to do
15	that. So it would need to be subject to
16	legislation. If this proposal were enacted,
17	in order to be changed, we'd need legislation
18	to do that.
19	ASSEMBLYMAN COLTON: So you could ask
20	for legislation in the future to change the
21	50 percent if the Governor or the state so
22	chose.
23	GOER INTERIM DIR. VOLFORTE:
24	Theoretically. It could be proposed by the

- 1 Legislature or the Governor.
- 2 ASSEMBLYMAN COLTON: See, I'm
- 3 concerned that, you know, when a condition
- 4 exists and people rely upon it -- and we're
- 5 talking about people and families -- and then
- a proposal is made to start changing it,
- 7 unless there is an extremely grave reason
- 8 that could justify why such a change would be
- 9 made, I have a lot of problems with that. Is
- 10 there any -- has there been any tremendous
- increase in the cost of these premiums to the
- state that would justify this action?
- 13 GOER INTERIM DIR. VOLFORTE: Well, the
- 14 cost of health insurance continues to rise,
- be it for employees or retirees. And the
- 16 state's obligation, the taxpayers' obligation
- to pay that employer share, which is
- 18 currently set in statute, continues to
- 19 increase. Even though it's a set percentage,
- when the overall number goes up, the state
- share, as well as the employee share,
- 22 continues to increase.
- This is an attempt to balance a
- 24 generous benefit by any measure of retiree

1	health insurance for the rest of a person's
2	life when and compare that to how we
3	balance what a person's pension is. We do
4	the same thing with an individual's pension.
5	They work for 10 years, and they're
6	retirement-eligible, under a defined benefit
7	plan they have a certain pension level. When
8	that person reaches, you know, under Tier 4,
9	the magic 30 years of service and they're 55
10	years old, they can retire at approximately
11	60 percent of their final average salary.
12	So, you know, we already gradually
13	treat and graduate the pension benefit; this
14	is a likening of the health insurance benefit
15	that those people would also have.
16	ASSEMBLYMAN COLTON: But once a
17	pension benefit is granted, I don't see you
18	being able to change that after the fact.
19	You would have to you could have another
20	tier that would apply to future employees.

tier that would apply to future employees.

But this is actually changing a benefit that
was in effect when the person was employed
and was existing throughout many years of
their employment in terms of their planning

1	for their old-age quality of life, and now
2	it's being changed.
3	And it's applying to the current
4	retirees, is that am I missing something?
5	Or is that correct?
6	GOER INTERIM DIR. VOLFORTE: While it
7	was in place when they were hired, it will
8	not you know, if they were to retiree
9	before the effective date, they would be
10	covered under the old benefit.
11	ASSEMBLYMAN COLTON: Before the
12	effective date of the new change.
13	GOER INTERIM DIR. VOLFORTE: Of the
14	new change, correct. But after that, you're
15	correct, they would be covered by this
16	change.
17	ASSEMBLYMAN COLTON: And in effect the
18	state is asking that the whatever
19	increased cost there may be, that that burder
20	be shifted to the retirees instead of the
21	state continuing with what they had said
22	would be the rate when the person was hired,
23	and even after they're retired.
24	GOER INTERIM DIR VOLFORTE: I

1	understand what woulks sowing. I think our
1	understand what you're saying. I think our
2	position would be we are asking for them to
3	pay for that benefit more in proportion to
4	their years of service in the pension system,
5	the same way we treat that. As opposed to
6	getting a 10-year pension but getting the
7	same health insurance and retirement as
8	somebody who worked 30, 35 years.
9	ASSEMBLYMAN COLTON: And I understand
10	again, you know, what you're saying, but I
11	have some problems with that, and I think the
12	Legislature has to look at that very
13	carefully before they approve such a thing.
14	All right, thank you.
15	GOER INTERIM DIR. VOLFORTE: Thank
16	you.
17	CHAIRMAN FARRELL: Thank you.
18	CHAIRWOMAN YOUNG: I'm sorry, Senator
19	Savino has some follow-up questions.
20	SENATOR SAVINO: Thank you. Because
21	the more I listened, the more curious it
22	gets.
23	So this proposal on the differential
24	contribution rate by retirees, so it would be

1	for future hires? Or is it for people who
2	are currently in the workforce?
3	GOER INTERIM DIR. VOLFORTE: I'll have
4	to check, but my understanding was is that
5	there was a date established when it would
6	apply on a prospective basis. But I'll check
7	that and
8	SENATOR SAVINO: Okay, so let's assume
9	it would be only for people hired in the
10	future, so that it wouldn't affect anybody
11	currently in the workforce, anybody currently
12	in the Legislature. If it did, where's the
13	savings involved then? Since you're not
14	hiring anybody, and you haven't hired anybody
15	in forever except for maybe the 250 people
16	you're going to bring on in Information
17	Technology.
18	GOER INTERIM DIR. VOLFORTE: Let me
19	clarify. When I said current, what I meant
20	was current retirees. It could it will
21	apply on a date certain, and it will be
22	retirees at that point in time, who are
23	currently
24	SENATOR SAVINO: Okay, so thank you.

1	My trustee aide behind me, Barbara O'Neill,
2	who probably knows more than any of us, says
3	it would be for future retirees effective
4	November of this year anybody who retires
5	in November of this year.
6	So in essence, then, anybody in
7	fact, remember the Legislature, because we're
8	bound by whatever happens to the state
9	workforce. It would affect us as well,
10	correct, if we retire?
11	GOER INTERIM DIR. VOLFORTE: If you
12	fall within its provisions, yes.
13	SENATOR SAVINO: That's interesting.
14	Because like the state workforce, we all came
15	in under the same anticipation that you work
16	a certain number of years, you're guaranteed
17	certain things. The guarantees under the
18	pension system we all understand. But even
19	with retiree health benefits, we came in,
20	just like the rest of the state workforce,
21	with the expectation that when we retired, we
22	would be provided benefits that would be paid
23	by the employer.

And it's interesting that in a state

1	that prides itself on making sure that we
2	provide as many people with access to
3	healthcare, particularly through our Medicaid
4	system, so that people don't have to worry
5	about paying for medication or we reduce
6	copays we're trying to make sure that as
7	many working people in this state have health
8	benefits we would deprive our own
9	workforce of that at the worst possible point
10	in their life, when they are no longer
11	earning an income.

See, the pension system works in the opposite; you start contributing when you're young to protect you in your old age. Why would we turn the clock back on retirees when they are no longer earning an income and they cannot contribute and they are most at risk to become ill and depend upon those health benefits that they would desperately need? It seems to be counterproductive to a state that prides itself on being progressive.

So I would suggest that you go back to the drawing board and you might want to rethink this. Because at the same time as

1	you guys are presenting this, the Governor is
2	also talking about putting forward a plan
3	that a bill that I carry, called Secure
4	Choice Retirement, recognizing that far too
5	many people are retiring in this state
6	without either a pension, a 401(k) plan, or
7	any income security, and they are living in
8	poverty. Why would we contribute to that
9	among our own retirees? It makes no sense.
10	So I suggest we start over again.
11	This is not a plan that we should pursue. It
12	is the wrong direction for the State of New
13	York. Thank you.
14	One more thing. Why does this only
15	apply to the civilian workforce?
16	GOER INTERIM DIR. VOLFORTE: Generally
17	speaking, the non-civilian workforce has
18	retirement options available to it before 30
19	years of service. And generally speaking,
20	retirements occur at that they reach their
21	retirement or the minimum full retirement at
22	those 25 years or 20 years. So it's not a
23	like-for-like.
24	SENATOR SAVINO: And don't take that

1	to mean I think we should apply it to them
2	either. I don't think we should apply it to
3	any of our retirees, period.
4	I think it's the wrong direction for a
5	state that, again, prides itself on making
6	sure as many people as possible have
7	healthcare available to them, because we
8	don't want people to be sick and without
9	access to healthcare.
10	Thank you.
11	CHAIRWOMAN YOUNG: Thank you, Senator.
12	I think we're all set. So thank you
13	for testifying today.
14	GOER INTERIM DIR. VOLFORTE: Thank
15	you.
16	CHAIRWOMAN YOUNG: Our next speaker is
17	Fran Turner, director of legislation and
18	political action for the Civil service
19	Employees Association.
20	Welcome.
21	CSEA DIRECTOR TURNER: Good morning.
22	Thank you. Good morning.
23	I appreciate all of your efforts on
24	the health insurance piece for retirees,

because we agree with you, it is not the
right way to go.

You know, for workers working now, they have an expectation of what they're going to pay for their healthcare when they retire, and that shouldn't be changed in the middle of the game. So we appreciate your support. I don't need to say anything more on that.

You know, it's -- I listened to some of the testimony, and when we talk about the state workforce in a broad perspective, when we talk about attriting 136 positions, it is so not a good snapshot of what is really going on in a lot of our human service state agencies. And in fact, you know, the Governor likes to say that his administrative efficiencies have brought down the state workforce by 10,000 positions. But that hasn't come without a great cost to families looking for services and a great cost to our workers trying to provide those services.

We tried to provide you with some information, including the Comptroller's last

1	report on the overtime that is going on in
2	these agencies, the human service agencies.
3	In particular, OPWDD, over 4 million hours in
4	a year, last year, in 2015, of overtime. Our
5	members are working two and three shifts,
6	double shifts, a week. In the past 23 pay
7	periods, you'll see on the information we
8	provided, over 7,000 of our members in OPWDD
9	have worked more than 16 hours in one day.
10	It's not good for the employees, and it
11	certainly is not good for the clients that
12	we're trying to serve and do our best for.
13	On top of this, what is not included

On top of this, what is not included in there is we have a number of temporary employees that work in these agencies, both in OMH and OPWDD. Temporary employees are usually hired at 20 hours a week, and it's usually -- in the past, it was always to fill in for people that may be out on workers' comp or to fill in when people are out on leave for whatever reason. Now they are working 40 hours a week. But that's not included as overtime, because for temporary employees it's called extra time.

Now we have per diems that are really hourly employees that are working 40 hours a week. And pursuant to our contract, if they work 19 consecutive pay periods in a year --which temporary employees and per diems are -- they're now entitled to scheduled work. They're now entitled to days off, so they have to be scheduled. So it is no longer that they are filling in these gaps, they're working side by side with us to help provide the service.

The overtime is preventing our members from getting home at night. And we included a testimonial that is so apropos of our members. This woman, Chandra Brown, works -- she lives in the Bronx, works at Brooklyn Developmental. She leaves for work in the morning -- she has a 4-year-old daughter, drops her off at daycare so that daycare can then get her to pre-K. She goes to work in the morning never knowing when she is coming home at night. Not regular hours, she can't depend on picking her daughter up, having dinner with her, spending any time with her.

1	And this has become constant with our
2	members. And they just want to go home.
3	They want to be able to enjoy their families
4	and go home.

But while all of this is going on, we are going to attrit 253 jobs in OPWDD. So regardless of whether the state workforce is stable, this agency isn't stable. We still have waiting lists of families looking for services in OPWDD. I know the Governor took umbrage with our 11,000 figure, but that's the figure we've been using for how many years now. If it's different, they should tell us.

But it is -- I don't think it's too simplistic a view -- maybe it is, on my part, to say why are we attriting positions when actually we should be filling those positions to help relieve the workforce and to help provide the better care and the more care?

We'd ask that you'd look at that. We can't go on with this overtime.

OMH is pretty much right behind OPWDD with the overtime problems. You know, at the

1	same time I should note that workforce
2	injuries in these two agencies account for 40
3	percent of the workforce injuries that are
4	compensable in the state agencies in the past
5	two years. So it has resulted in overtime,
6	injuries, loss of quality of care, and we're
7	still attriting positions. We attriting more
8	positions than OMH because we're bringing
9	down more residential beds.

You know, the new model of care for

OMH is supportive housing. I don't know what

supports they provide, because what we see on

the local government side is that whenever

state beds are taken down, the local

governments are burdened with more local

costs and local problems. And if you talk to

any of your county sheriffs, they will tell

you that every year they go to their

legislative bodies, they're asking for more

money for treatment, in the jails, of the

mentally ill. Our prisons see the same

thing.

So I'm not sure what supportive housing is. I'm not sure bringing down these

1	beds are the right way to go. But then
2	again, in OMH, even with the overtime, we're
3	attriting 300 positions.

So it's not good enough to look at the stable workforce as a whole if we're going to ignore these human service agencies that are bearing the brunt of lack of staff, of -- I want to take a step back, because, you know, years ago it used to be that the state worker jobs were the step for people out of poverty. And as we talk about poverty and these poverty programs across the state and some of our cities, we're not considering this anymore, apparently, and we're not including this as part of the plan to lift them up.

This was the starting point. This is where they could get a good stable job, enter the workforce, possibly continue with education and move forward and move up that ladder and raise themselves out of poverty.

We don't think of these jobs, even when we show a need, that we need them -- and I'm not saying create a job just for that purpose. But when you've got a need and

1	you've got an area that you can help people
2	lift themselves out of poverty, it's foolish
3	not to look at that and to fill these
4	positions. It's just foolish.

I would be remiss if I didn't say that CSEA is supporting the millionaire's tax. In fact, we would support a true millionaire's tax. We feel that we need the revenue. And as everybody is worried what might happen on the federal level, it is not revenue that we want to go without. Because if in fact we are cut on federal funds, then we're going to have to go back and make -- you're going to have to go back and make very difficult decisions that we shouldn't leave ourselves in that position.

Besides that, I see a lot of need across the state. And if we can't address these needs because we don't have the revenue, then we're not helping ourselves.

One area -- because I see I've got a zero on the clock, one area that I do want to mention. When we talked about local governments bearing a lot more of the

1	shifting costs to treat the mentally ill, and
2	in a place where they shouldn't be treated,
3	on top of this we are so adamantly opposed to
4	the Governor's proposal to have these local
5	governments once again look at mergers,
6	consolidations, shared services, and to
7	actually have the punitive effect of tying
8	the AIM payments to this proposal.

I think there are four or five

proposals now in different pots of money for

municipal mergers, shared services,

consolidations. And I would only point out

that all of these proposed dissolutions -
except for one that I can think of -- have

failed. People like their local services.

People are happy with their local services.

We don't get that many complaints about town

and village taxes or county taxes.

As a matter of fact, just recently we had a budget fight going on in Troy where they wanted to exceed the tax cap which is also in place, in order to save 90 jobs. And the general public came in -- one of the proposals was, well, we're going to have to

1	get rid of garbage collection. The general
2	public came in and said: Raise our taxes a
3	hundred dollars, we don't care, because
4	you're going to cost us more money if you get
5	rid of garbage pickup. Because private
6	garbage pickup would have been \$400 a year
7	for families.
8	So we think that the local governments
9	are doing a good job. The citizens want
10	those local services. They want their police
11	and fire near them so that they can respond.
12	And we don't think that this is necessary
13	when there's all these other incentives out
14	there that are currently in the budget also
15	being funded that do the exact same thing.
16	So perhaps we need to listen more to what the
17	citizens of this state want.
18	So because my time is up, I don't want
19	to go over, but I'll be glad to answer any
20	questions.
21	CHAIRMAN FARRELL: Thank you very
22	much.
23	CHAIRWOMAN YOUNG: Thank you, Director

Turner, for those words.

1	And I applaud you for your concern
2	over our most vulnerable citizens falling
3	through the cracks, particularly at OPWDD and
4	OMH. And I think we need to take a closer
5	look as a legislature at those issues.

I think you also know my concern over what's happened at OCFS over the past several years. And this is an ongoing problem where we have huge workers' compensation issues because people are being injured on the job. And I know there was recently an issue at Brookwood. Could you please explain a little bit more about what happened at Brookwood?

CSEA DIRECTOR TURNER: You know, the article is in the TU this morning. So we had a -- of course they're short-staffing there too, let me start with that. Because, you know, you have a different clientele there, and they are 15- and 16-year olds or younger that, but for their age, would be in the criminal justice system.

So at Brookwood there was an incident where one of the clients -- who had just gotten there, in fact, I believe from a

mental health institute. And he picked up a sign and went after one of our employees, who ended up in the hospital with 20 stitches and swelling on his brain. And the picture is in today's TU.

And the problem is we have no control over when they act out. Right? There are no -- we are not allowed to touch them, we are not allowed to restrain them. The protocol is to try to talk them down. But this particular client seems to have had some other issues, mental illness issues, going on at the same time, so it wasn't practical.

But in most cases, it's not practical to talk them down. It's just -- it is not working. And these protocols were developed over time, because obviously you don't want to be abusive, you don't want to get reported to the Justice Center. But it is -- either you need to put the staff in there to make sure you have a backup if a client is coming after you, which doesn't look like it's going to happen, or you need to have a different protocol for how you approach a patient that

1	becomes violent.
2	And it's not just violence towards our
3	members, it could be towards another patient.
4	And if we allowed that to happen, chances are
5	we're going to get reported to the Justice
6	Center. Right?
7	CHAIRWOMAN YOUNG: That's what's been
8	going on, unfortunately, is that as you know
9	so well, there have been incredible spikes in
10	youth-on-youth violence, youth-on-staff
11	violence. And it seems like it's all
12	one-sided because of the change in policies.
13	I did see the Times Union article this
14	morning, and I took note of the fact that the
15	Justice Center is now fining employees.
16	Could you talk about that?
17	CSEA DIRECTOR TURNER: You know, I
18	don't think the fines necessarily came from
19	the Justice Center. I think they were
20	already in place within the agencies. But
21	obviously the Justice Center is using that as
22	a penalty for when they find that action that

got reported was not appropriate.

I do want to add something, Senator.

23

1	Let me go back. Because over the weekend,
2	there was four more incidents at the
3	Brookwood Detention Center that I know we
4	have talked to Senator Marchione on, who's
5	been very helpful. And again, two of the
6	injuries ended up at the hospital being
7	treated.
8	But the fines are just one more form
9	of punishment. And, you know, you're not
10	talking about big state salaries, right? Our
11	average state salary is \$45,000. So our
12	members are not going to put themselves in a
13	position to get fined, because they can't
14	afford it, number one. Number two,
15	chances are they'll lose their jobs. So they
16	stand there and they get they sort of have
17	to take it. And there's nobody to back them
18	up because there's not enough staff to back
19	them up.
20	So I was kind of surprised about the
21	fines as well. But like I said, I understand
22	the agency had been doing that prior to the

24 CHAIRWOMAN YOUNG: It would be

23

Justice Center adopting that as a penalty.

2	an increase in the amount of fines.
3	CSEA DIRECTOR TURNER: I will check
4	that out and get back to you.
5	CHAIRWOMAN YOUNG: That would be
6	great. Thank you, Fran.
7	Okay, I'll probably think of some more
8	questions, but I'd like to turn it over to
9	the Assembly right now so that they have a
10	chance.
11	CHAIRMAN FARRELL: Assemblyman Weprin.
12	ASSEMBLYMAN WEPRIN: Yes, thank you,
13	Mr. Chairman.
14	Ms. Turner, good good morning
15	still, I guess.
16	The Bernard Fineson Center is in my
17	Assembly district, and I know CSEA as well as
18	families of, you know, the residents at the
19	Bernard Fineson Center are very concerned
20	about what's going to happen to some of these
21	residents and who's going to pick up the
22	slack.
23	And also, I haven't really been given
24	accurate information about when they're

interesting, however, to see if there's been

1	actually scheduled to close. I know they've
2	been talking about closing over a number of
3	years. Can you give me an update from your
1	point of view what's happening there and the
5	timing?
б	CSEA DIRECTOR TURNER: Well, sometime

CSEA DIRECTOR TURNER: Well, sometimes you have more information than we do. But we have the same information that you do right now.

But I will tell you this. The attritions that are coming out of the OPWDD system, we are under the impression that they are coming from the closing of Bernard Fineson. So I would assume that that is happening this year. But I don't have that information directly, and we don't have confirmation of that.

You know, it's just like when they
bring down the beds in MH, they can't tell us
where they're bringing down the beds but they
assure us they have a plan for community
services. Which it's kind of hard to balance
that. So we get as much information as you
may get, and sometimes we hear from you what

1	the timeline is. So I can't help you there,
2	I'm sorry.
3	ASSEMBLYMAN WEPRIN: If I hear
4	anything further, and I will inquire, I will
5	be glad to let you know.
6	CSEA DIRECTOR TURNER: Appreciate
7	that.
8	CHAIRMAN FARRELL: Senator?
9	CHAIRWOMAN YOUNG: Thank you very
10	much.
11	Senator Savino.
12	SENATOR SAVINO: Thank you.
13	Fran, always good to see you.
14	I just have a quick question because I
15	want some clarity. You talked about the use
16	of per diem employees and part-time workers.
17	Are they in your titles in the bargaining
18	unit?
19	CSEA DIRECTOR TURNER: Well, they're
20	working they're doing the work of our
21	titles, yes. Are they necessarily in the

bargaining unit? No. But they do get the

included in our contract. Because we do have

benefits, if they work so long, that are

22

23

1	a provision there.
2	SENATOR SAVINO: But are they state
3	workers?
4	CSEA DIRECTOR TURNER: I mean, they're
5	considered do we take care of them and do
6	we consider them our employees? Yes.
7	SENATOR SAVINO: Okay. Because I know
8	in the past there was a tremendous
9	overreliance on temp workers as well from
10	some of these contracts, contractors like
11	CSEA DIRECTOR TURNER: Okay. Yeah,
12	that's like the Kelly Services. That is
13	different than these temporary workers.
14	They're right in the agencies working in our
15	job titles. So we do represent them.
16	SENATOR SAVINO: And how many are
17	there, do you know?
18	CSEA DIRECTOR TURNER: You know what,
19	there was some figures and I'm going to
20	have to go back and look. But I'm going to
21	say probably in OPWDD, between temporary
22	workers and per diems, you're probably close
23	to a thousand. Maybe 800.
24	SENATOR SAVINO: Amazing.

1	CSEA DIRECTOR TURNER: Yeah, according
2	to the sheets I was looking at.
3	You know, they have different names
4	for everything so it's kind of hard to figure
5	out who's who. Right? And who's a full-time
6	equivalent, who's a part-timer working 40
7	hours, and who's a per diem working overtime.
8	SENATOR SAVINO: It's interesting,
9	because during the Giuliani administration in
10	the city, it was an old sleight of hand they
11	would use. They would hire people for
12	whatever the positions were on per-diem
13	status, because they didn't show up in city
14	head counts. So you could claim that the
15	head count was flat, that in fact the
16	agencies were not growing, because they
17	didn't count them as employees. When in fact
18	they were hiring people and putting them in
19	full-time-equivalent positions, but keeping
20	them in part-time status as per-diem
21	employees.
22	CSEA DIRECTOR TURNER: Same thing. It

is the same thing. They must have taken a

lesson from the city, because it's the same

23

1	tning.
2	SENATOR SAVINO: Yes. That's how you
3	hide the fact that you're actually hiring
4	people. But per-diem employees don't get the
5	same protection under Civil Service Law, not
6	the full protections.
7	CSEA DIRECTOR TURNER: Correct.
8	That's correct.
9	SENATOR SAVINO: Okay. That's what I
10	wanted to make sure we were talking about,
11	that category of worker.
12	CSEA DIRECTOR TURNER: You know, if
13	you want to talk about the Civil Service Law,
L 4	I mean temporary employees aren't supposed to
15	work more than six months, right?
16	SENATOR SAVINO: Right.
L7	CSEA DIRECTOR TURNER: But if we
18	complain, they'll get rid of the temporary
19	employees. And believe me, we cannot do our
20	jobs without them. I mean, it will be much
21	worse than it is now. So that is not our
22	intent. We want to represent them.
23	But, you know, it used to be that

24 people came in, took a temporary job because

1	you could look forward to a permanent
2	full-time job. And the work is there, the
3	need is there, but we seem to keep attriting
4	positions in these agencies.
5	SENATOR SAVINO: Right. And I'm sure,
6	as we get to the agencies, we'll delve deeper
7	into this.
8	I have a particular concern about
9	OPWDD, because not just from the
10	downsizing of your workforce, we are seeing
11	the effects on the nonprofit sector that also
12	services this population. The increase in
13	the minimum wage and the failure to provide
L 4	the funding to fund those jobs because
15	again, they don't make any money, it's a
16	pass-through. We're seeing tremendous
17	turnover in their agencies as well. Which is
18	only in my opinion should increase hiring
19	on the state side to pick up the protection
20	of the population is not going to be
21	protected if you have tremendous turnover in
22	these voluntary agencies as well.

CSEA DIRECTOR TURNER: There's no question about it, Senator. And, you know,

1	we do represent some of the not-for-profits
2	in the city, and they're getting pushed with
3	more and more clients that the state is
4	pushing out from state operated services.
5	Right? They're getting pushed and pushed and
6	pushed.

So not only can they not handle the volume, but you're absolutely right, the workers -- the agencies can't -- the not-for-profits can't pay for this increase in minimum wage. And certainly the state has to step in, or how are we going to care for all these people?

You know, last year many of you, and especially the Senate was so helpful in getting us money for the care pilots. Do you remember that money for respite services?

Which the parents across the state have been begging for respite services.

Just as an aside, nobody knows where the money went, and those respite services never came up. And the expansion of the care pilots, which is supposed to be the new way that we want to deliver services, that are

1	very successful from both the client's point
2	of view and our members' point of view,
3	there's no expansion.
4	So I'm not sure I'm not sure what
5	their plan is, except to get rid of state
6	operations, have the not-for-profits pick up
7	more and they're having a problem doing
8	that. They're doing the best they can,
9	but you know, the resources aren't
10	necessarily following the client to the
11	not-for-profit.
12	SENATOR SAVINO: That's true. As I
13	said, when we get to the agencies themselves
14	I'm sure we're going to take a much deeper
15	look at the effect of both the reductions in
16	the state workforce, how it's affecting those
17	agencies as well as the nonprofit sector that
18	provides the support services to the
19	agencies.
20	Thank you, Fran.
21	CSEA DIRECTOR TURNER: That's good.
22	CHAIRMAN FARRELL: Assemblywoman
23	Rozic.

ASSEMBLYWOMAN ROZIC: Thank you,

1	Mr. Chairman.
2	Good to see you again.
3	CSEA DIRECTOR TURNER: You as well.
4	ASSEMBLYWOMAN ROZIC: I'm wondering if
5	you can speak to the childcare section of
6	your testimony a bit more and talk about what
7	appropriate funding or adequate funding would
8	look like and what this year's Executive
9	Budget does with childcare.
10	CSEA DIRECTOR TURNER: I'd be glad to.
11	So we represent childcare providers
12	who provide childcare in their homes or
13	sometimes in the clients' homes, and we have
14	around 10,000 of them in the upstate area.
15	The Governor's budget is flat.
16	Although he does play around with some local
17	money, I'm not sure if he is grabbing some
18	local money to make it flat it's a little
19	bit confusing. But there is no increase in
20	childcare funds.
21	So, you know, we always talk about
22	these economic development programs, we want
23	to put people to work, we want to create
24	jobs. And one of the biggest obstacles for

1	lower-paying jobs and families is that
2	affordable, accessible healthcare. And if
3	you don't keep funding it, you actually cut
4	off slots, right, because the counties are
5	not going to make up the difference.

There is no new funding in this budget for childcare resources this year. On top of that, we do have the federal block grant that is going to require more inspections. It's going to require more workers to do more inspections in OCFS. It is certainly going to put a bigger burden on the daycare providers, because now they're going to have to get FBI checks, which are quite -- more extensive than what we require now. And they estimate -- this is OCFS estimating -- it could cost New York State close to \$200 million to comply with these new regs.

Now, they don't all come into effect all at once, and the state apparently has applied for waivers. But there is no recognition in this budget for increased access to childcare or for compliance with the new regulations. It's flat.

1	ASSEMBLYWOMAN ROZIC: Right. And so
2	now let's talk about the federal block
3	grants, because there is a new
4	administration. Any sense of how that would
5	come down and impact our state or whether or
6	not these block grants would change?
7	CSEA DIRECTOR TURNER: I wish I knew
8	the answer to that. I can't tell you know
9	what, you worry about the nutrition programs
10	and you worry about the block grant coming, I
11	don't know and then you worry about the
12	regulations, are the regulations going to go
13	away. Which, okay, you know what? Maybe.
14	We have no indication whatsoever at
15	this point in time. I think it's all still
16	very new. And I think our international is
17	exploring some of those topics with the
18	current Congress. And if I get any
19	information, I will let you know.
20	But if they start pulling back on the
21	block grant, then we're going to lose more
22	access to childcare. Right? There's not
23	going to be enough funds for access to
24	childcare. And access is a problem. For

1	working families, it is a problem. Daycare
2	is expensive, very expensive. I'll let you
3	know if I hear anything else.
4	ASSEMBLYWOMAN ROZIC: And I would just
5	agree with you in the sentiments of human
6	capital also being a very important part of
7	our economic development programs across the
8	state. And I would love to work with you on
9	some of that.
10	Thank you, Mr. Chair.
11	CSEA DIRECTOR TURNER: Thank you.
12	CHAIRWOMAN YOUNG: I think that's
13	everyone, right? Anyone else?
14	CSEA DIRECTOR TURNER: Thank you.
15	CHAIRMAN FARRELL: That's it.
16	CHAIRWOMAN YOUNG: Okay. Well, thank
17	you, Director Turner.
18	CSEA DIRECTOR TURNER: You're welcome.
19	CHAIRMAN FARRELL: Thank you very
20	much.
21	CHAIRWOMAN YOUNG: Our next speaker is
22	from the New York State Professional
23	Employees Federation. And that's Greg
2.4	Amorogi logiclative director and he will be

1	joined by Scott Lorey.
2	CHAIRMAN FARRELL: We've also had some
3	new people joining with us, Assemblywoman
4	Fahy and Assemblywoman Richardson.
5	PEF LEG. DIRECTOR AMOROSI: I think
6	we're officially into afternoon, so
7	barely.
8	CHAIRWOMAN YOUNG: I guess we are.
9	PEF LEG. DIRECTOR AMOROSI: So good
10	afternoon.
11	CHAIRWOMAN YOUNG: You lose track of
12	time when you're having so much fun.
13	PEF LEG. DIRECTOR AMOROSI: Time
14	flies, right, when you're having fun.
15	CHAIRWOMAN YOUNG: Yes.
16	Well, welcome. I'm so happy to have
17	all of you here. And we look forward to your
18	testimony.
19	PEF LEG. DIRECTOR AMOROSI: Thank you.
20	First of all, I would like to offer
21	apologies and greetings from President Wayne
22	Spence. He intended to be here today, but he
23	is participating in an SEIU Executive Board
24	meeting down in Washington, D.C., so he was

1	unable to make it. I know he had planned to
2	come. So I've been asked to pinch hit.
3	CHAIRWOMAN YOUNG: Give him my
4	regards, please.
5	PEF LEG. DIRECTOR AMOROSI: My name is
6	Greg Amorosi, for those of you I haven't met.
7	I'm the legislative director of PEF. I'm
8	also a PEF member. With me today is Scott
9	Lorey, he's a colleague. And we've been
10	joined by Vice President Nikki Brate.
11	I will briefly touch on we have a
12	bunch of things to go over, and I know we
13	have is that right? Am I already four
14	minutes in? Holy smokes.
15	All right. I'd like to thank you for
16	the opportunity to speak to you today on
17	behalf of our 54,000 members. As you all
18	know, we provide critical services in many
19	areas across the state.
20	While the Executive Budget doesn't
21	contain any planned layoffs and any newly
22	announced facility closures, it does contain
23	proposals which, as you've touched on already
24	today, circumvent the civil service process

1	and prevent promotional opportunities for
2	many of our members. We continue to be
3	concerned by the state's reliance on
4	independent consultants and private
5	consultants to do work that we believe that
6	our members are better suited to perform.

I will highlight several areas of concern in the budget. We have more, but I know I won't be able to get to them. First and foremost, I'd like to talk about the Office of Information Technology Services.

And again, I've been paying attention to the testimony as it unfolded today. As you are all very well aware, the civil service system was created to establish a system where jobs were given to individuals based on merit and fitness, and not based on who they know. Unfortunately, we've seen a developing dangerous pattern of the state not providing the appropriate civil service exams for either employment or promotional opportunities.

In our ITS department alone, in two short years we have lost 3 percent of our

1	workforce, and this year's budget continues
2	to propose the elimination of an additional
3	179 positions through attrition. At the same
4	time, the number of private consultants has
5	expanded five times, going from 159 to 808,
6	despite the fact that by our estimates they
7	cost up to 60 percent more than our
8	comparable state workers.

Again, as was addressed earlier in earlier testimony, we are very concerned with the proposal in this year's budget which would effectively insert 250 private consultants ahead of our workforce -- frankly, folks that we've had on waiting lists who have taken exams and who have been waiting for a chance for promotional opportunity. We feel that inserting these folks ahead of ours is patently unfair.

We also believe -- and I know this was brought up earlier -- we firmly believe that our people are qualified to fill many of those positions, if not all of them. We also have asked for training opportunities to give our folks who might be just short of

1	qualifications to get the training they need
2	to bring them up and give them more
3	promotional opportunities.

We don't believe that placing these private consultants ahead of our state employees sends the right message -- and it in fact kills morale at our facilities. At the risk of stating the obvious, we would ask that you not allow the outsourcing of public service tasks to be counted as private job growth and job creation.

I'm going to move on to design/build.

That's another one of our -- another favorite that we've been battling every year in the Executive Budget. We don't like it for many reasons, but primarily it's because we believe that our members, again, can do these jobs for less money, save the taxpayer dollars, and do a better job.

We also don't believe that having power concentrated in a single entity, giving a single entity the ability to oversee design, construction and inspection of a project, is necessarily the best way to go.

1	We feel that the design/build has
2	allowed for entities to skimp on materials
3	and take shortcuts that shorten the life span
4	of projects and potentially endanger the
5	lives of New Yorkers. We also feel that any
6	implied advantage realized by the
7	design/build process is quickly offset by the
8	costly procurement process that comes with
9	it, and the need for increased owner input
10	and decreased control of the projects. And
11	once again, we believe that our people can do
12	the same jobs for better value.

Moving on to the SUNY hospitals -- and again, I can start this with thank you to all of you, because the recent history is you save us every year on this.

As you know, our public teaching hospitals perform vital services in the community, yet once again we are targeted for an \$18.6 million budget hit in this year's budget. Our SUNY hospitals -- I know I'm preaching to the choir -- our SUNY hospitals are a hallmark of excellence and provide vital medical education and research. And

1	again, thank you very much for restoring the
2	cuts year after year. And just a little
3	foreshadowing, I'll be back asking for help
4	again this year.
5	I will skip over most of the OMH and
6	OPWDD, because Fran Turner did such a good
7	job. The problems they face, we have very
8	similar problems. We have bed reductions, we
9	have we're continually faced with mandated
10	community transitions. In the budget this
11	year, we're going to lose 253 positions at
12	OPWDD through attrition; we're going to lose
13	353 at OMH.
14	And forgive me for not this is my
15	first time up here. Do all the zeroes mean
16	that I'm theoretically out of time?
17	CHAIRWOMAN YOUNG: You can keep going.
18	PEF LEG. DIRECTOR AMOROSI: Thank you.
19	If that's a yes, then all right, thank you.
20	And I know, Assemblyman Weprin, you
21	had a question regarding Bernard Fineson. We
22	are very concerned. We have members there,
23	we're very concerned with the closure. And

it is slated, our information has it slated

1	to	close	at	the	end	of	March	this	year.	So
2	it'	s com	ing.							

So we're very concerned with that, and we would ask the Legislature and the Executive to hold off on that until we can have a comprehensive plan put in place to make sure that the folks that are there are going to places where they can get the care that they have been receiving and they will continue to need and deserve.

Also, another issue that's near and dear to our hearts is we would ask your help -- and I know that many of you have last year helped us continue to block the planned transfer of children's inpatient services from the Western New York Children's Psychiatric Center, which is located -- I don't know if you've been there, many of you probably haven't -- but it's in a very scenic setting in suburban West Seneca. The proposal is to move these kids into the downtown Buffalo Psychiatric Center, which houses adults, some of which are sex offenders. Again, don't get me started on,

1 you know, the merits of that.

Moving along to another one of my favorites, the Justice Center. As you all know, the Justice Center, while performing the vital task of overseeing cases of abuse and neglect in state facilities, our experience with the Justice Center has been not -- I'll say not constructive. It has had a dramatic impact, particularly on our healthcare providers within our facilities.

And again, it's been touched on in the testimony here today, we have situations where, to start off, we already have staffing issues in our facilities because we are unable to compete with the private-sector money. So we have nurses that come in who are already at a disadvantage financially to their counterparts in the private sector, and we have a situation where -- and I don't know how familiar you all are with the Justice Center, but we have situations where allegations -- and again, I'm not suggesting that it's not important things be investigated, but it's almost that the mere

1	hint of any impropriety, our we have staff
2	that are immediately suspended, and they are
3	suspended with months with you know, it is
4	with pay.

And the problem with our nurses is particularly -- if a finding turns out to be founded, they are effectively done being a nurse, because it takes them off the list for eligible -- to be healthcare providers anywhere in the country. So they're done.

So while this is happening, our nurses are suspended, it exacerbates staffing shortages that we're already dealing with, and it's just -- it just intensifies the problem. And I think it was addressed earlier, we have situations where people don't -- a nurse is getting assaulted, security doesn't want to get involved because -- and again, I don't know how familiar you are with this, but anyone who has anything to do with an incident has to fill out a report. If they do not, they run afoul of the Justice Center, and they can be charged. So you have a situation where --

1	say I'm there with six of my colleagues and I
2	have an interaction with a staff member, the
3	other five of us have to write a report.
4	Otherwise, we're all in trouble.
5	And as a public defender not to get
6	into me I'm very troubled by the Justice
7	Center's approach, which at least to my eyes
8	appears to be guilty until proven innocent.
9	There's very little due process. And my
10	folks and I know Fran's folks echo the
11	sentiment. You know, the merest hint of
12	suspicion and you're done, you're suspended.

So I'll move off that and move on to DOCCS very quickly -- and I know, I apologize. DOCCS, we're concerned. There's been an uptick in violence in facilities, which concerns us. And again, I touched on this briefly with the Justice Center remarks, we have real recruitment and retention problems with our professional staff. Good luck seeing a dentist if you're in a state correctional facility, as we can't hire them, we just -- we can't attract them. Our nurses are brutally understaffed. DOCCS has the

1	highest	mandatory	overtime	violations	of	any
2	agency.	That's a	problem.			

Moving on to our parole officers, you know, we feel like we are short on parole officers. As an example, one example alone, in Monroe County we have 33 parole officers monitoring 1800 parolees. Not great.

We have concerns regarding the correction reform bill that's in the budget this year. As you may or may not know, it places a lot of authority in the DOCCS commissioner to basically -- well, I won't say circumvent, but go around the Parole Board in terms of setting his own terms and conditions for post-release supervision. We feel as though this will dramatically decrease the number of parole officers, and we think it's not a good idea. The Parole Board was left out of the merger when DOCCS merged for a reason.

Lastly -- and again, this has been discussed, but I will reiterate what's been said down here this morning. We are very much opposed to the -- we call it a -- in a

1	way, it's a retirement incentive, the retiree
2	healthcare initiatives, because we believe
3	and I don't know if anyone has I'm sure
4	you guys have thought of this, but we firmly
5	believe that this could have a very dramatic
6	effect that no one really seems to be talking
7	about, which is an exodus from state service.
8	I mean, if you're faced with, you

I mean, if you're faced with, you know, should I work a few more years or do I need to get out -- because in my understanding, the way the language is written is if you're not out by I think it's October of 2017, you are then on a sliding scale in your retirement. It's almost -- it's the same thing as with your pension. The longer you're there, the more it's worth. But now, in this situation, if you're not there for the requisite amount of time, the more you pay for your retirement.

So we believe -- again, as it's been echoed on the dais -- that it's not fair, people that entered state service with a certain expectation, changing that in midstream is patently unfair, and we think it

1	mas the rear potential to decimate an
2	already-depleted workforce.
3	And that's it. And again, I've only
4	gone over a few of our concerns, but those
5	are the highlights. I'll be happy to answer
6	questions. And certainly I'll be coming to
7	see you all in the weeks and months ahead.
8	Thank you very much for the
9	opportunity to speak.
10	CHAIRWOMAN YOUNG: Thank you very
11	much.
12	I have some questions, but I think
13	I'll try to recover from my coughing jag
L 4	first, so I'll let Senator Savino go first.
15	SENATOR SAVINO: Thank you.
16	I just want to get some clarity on
17	these IT positions, because I'm still
18	confused. So the state you know, we went
19	through this process of creating insourcing
20	for IT professionals a few years ago. The
21	Legislature passed a law because we
22	recognized the value of having our own Geek
23	Squad, so to speak. And now we've created

the civil service test for these positions,

1	and there's an outstanding list, isn't there?
2	PEF LEG. DIRECTOR AMOROSI: Correct.
3	SENATOR SAVINO: Okay. So what is
4	profoundly different about these positions
5	that they want to fill that from the
6	individuals who took the test?
7	PEF LEG. DIRECTOR AMOROSI: That's an
8	excellent question, I know.
9	We believe that our people can do the
10	jobs, so
11	PEF VP BRATE: I would like to add on
12	to that.
13	SENATOR SAVINO: Thank you, Nikki.
14	PEF VP BRATE: I'm Nikki Brate, PEF
15	vice president.
16	SENATOR SAVINO: Pull the microphone a
17	little closer, Nikki.
18	PEF VP BRATE: Nikki Brate, PEF vice
19	president.
20	There is nothing, and that's the
21	disturbing part. We can't seem to extract
22	exactly the skills that they're looking for.
23	And we know we have repeatedly spent millions
24	of dollars doing skills assessments,

1	different variations of that, that really
2	gave us useless data. So if they don't know
3	what their workforce is now, I don't really
4	understand how they're going to add into
5	that, because they don't understand the
6	quality of talent that they have within
7	itself.

So in other words, they're saying, okay, we need a highly skilled workforce, but they don't have anything measurable that says that we don't have those skills, because they don't know what their 3200-plus people have.

And other part that's very concerning about this particular piece of legislation is the fact that their help desk that they privatized is still in flux. So you're looking at 179 cuts, you're looking at throwing in 250 when they haven't even placed the ones that have been displaced from the help desk.

So they really need to come up with a plan and articulate that, which they have not done. And without any really data or any analysis to say that they don't have the

1	skills, it's just simply foolish to throw
2	anything else in, because our members do have
3	the skills. And from what I read in the
4	purpose of the legislation, is it says to get
5	the skills, when they don't know what the
6	skills are.
7	SENATOR SAVINO: Okay. So of the 250
8	people that they want to hire in this new
9	title for a job that eventually will have a
10	civil service exam requirement for it, and a
11	five-year appointment, is it a represented
12	title?
13	PEF VP BRATE: We don't know. It says
14	Salary Grade 25, 27, 29. But it doesn't say
15	whether they'd be M/C or PEF. It doesn't
16	specify that. Because, right, it could be
17	either, number one.
18	And number two, it's starting at that
19	high level. And if they're saying that they
20	don't have the experience, having experience
21	in working in and understanding the systems
22	that we have in place now, you need to come

in -- if you think about fundamental

succession planning, you develop them skills

23

1	as you go up. Because those positions
2	particularly are management positions.
3	You're managing that. So if you're coming
4	into state government from the private
5	sector, not understanding what state
6	government is, they're disadvantaged anyhow.
7	And as it is, I'll go back to the
8	privatization of the help desk. You know who
9	had to train the help desk? Our members had
10	to train their replacements. The same
11	situation will happen with this.
12	SENATOR SAVINO: It's very perplexing.
13	It doesn't seem to make any sense to me.
14	And so there haven't been any
15	discussions with PEF about the 250 positions,
16	whether they would be represented titles,
17	whether they would be management titles,
18	whether they would be bargaining unit titles?
19	PEF VP BRATE: Well, the legislation
20	as I saw it says that it's salary grade. It
21	doesn't give a designation.
22	Now, I do know
23	SENATOR SAVINO: But let me just
24	because it also does say, though, that at

1	some point they will have to take a
2	competitive-class civil service test. So
3	that would place them into the bargaining
4	unit.
5	PEF VP BRATE: Into the pool, yes.
6	SENATOR SAVINO: Right.
7	PEF VP BRATE: So think about it.
8	Right now they changed the format of the
9	format of the exams. They have selective
10	cert. So and there's thousands. They
11	just gave the exams; there's thousands of
12	people on this list. So they already have
13	the ability to do the selective cert and
14	understand where the skills are. They
15	haven't produced it where they don't have the
16	skills.
17	So yes, they would have to take the
18	exam. And if you look back at the last time
19	this was done, Senator, in 2009, a lot of
20	them people that took the test didn't score
21	as high as some of the existing state
22	workers. You know?
23	So I really think that we really need

to do the research and the study and then

1	give me a compelling reason. You know,
2	Because I'm not saying, hey, we don't want
3	I mean, we do need staff. But I'm saying
4	let's give the opportunities to the existing
5	members who really know their program area.
6	I'm telling you, the people that built them
7	DMV databases, they know that. There's stuff
8	that they have, so much stuff in their brain,
9	that that succession has to come down as the
10	attrition happens.
11	So if you're going to bring them in at
12	the higher level, the 25, 27, and 29, you're
13	skipping the whole succession of the
14	attrition that's going out. I mean, it
15	doesn't make sense.
16	SENATOR SAVINO: Right. Finally, one
17	last point. I don't know why it's 250
18	people, but are there 250 people on the
19	existing lists?
20	PEF VP BRATE: Thousands.
21	SENATOR SAVINO: So they have
22	sufficient candidates on an outstanding civil
23	service list for IT professionals that have
24	already been selective certified by area and

1	by agency?
2	PEF VP BRATE: When they established
3	the list and they have a specific title
4	mindset that they're looking for, they'll say
5	we're looking for these skills. And then
6	they play the dating game, the matching
7	game
8	(Unintelligible cross-talk.)
9	SENATOR SAVINO: I'm familiar with
10	selective cert. I'm just trying to make
11	sure.
12	So they have a thousand people
13	currently have taken an exam or exams, there
14	are select certification lists by agency, by
15	skill. And they're not even going to go to
16	those lists, they're going to hire 250 people
17	from outside and put them into a five-year
18	term, and at some point they're going to have
19	to take a civil service test that has not
20	been developed.
21	PEF LEG. DIRECTOR AMOROSI: Right,
22	correct.
23	PEF VP BRATE: Well, let me be clear.
24	They said that existing state employees can

1	apply for them tests. And at one point they
2	said they'd have priority. But if they can
3	apply for them, then why aren't they using
4	the list?
5	SENATOR SAVINO: And is there an
6	existing description of these jobs that
7	they're looking to fill?
8	PEF VP BRATE: Probably the only
9	descriptions I could probably pull up right
10	now, because I didn't see any
11	SENATOR SAVINO: Would be in the
12	budget.
13	PEF VP BRATE: is the 2009. If
14	they were to be the same. But I would
15	imagine that a lot has changed in technology,
16	as we all know, since 2009.
17	SENATOR SAVINO: Thank you.
18	CHAIRWOMAN YOUNG: Thank you.
19	Assembly?
20	CHAIRMAN FARRELL: Assemblyman Weprin
21	ASSEMBLYMAN WEPRIN: Yes, thank you,
22	Mr. Chairman.
23	Mr. Amorosi, you referred in your
24	written testimony, not in your oral

1	testimony, as to the cutback in visitation
2	schedule for the maximum-security
3	institutions, which would eliminate 39 FTE
4	positions. There was an article in the Daily
5	News today on it, and I've taken a and the
6	Assembly is going to be taking the position,
7	the Assembly Democratic majority, against
8	that particular cut. It's only about 2.6
9	million in a multi-billion-dollar budget. We
10	would obviously welcome your support.
11	And it's not even so much the you
12	know, the positions as the value of the
13	visitation in these high security, maximum
14	security facilities, and the humane aspect of
15	it for the families. And it just seems to
16	be, you know, a very harsh cut and a cut that
17	does not really save a lot of money but also
18	could potentially lead to a security problem
19	in these institutions.
20	So we would welcome your support in
21	opposing that cut.
22	PEF LEG. DIRECTOR AMOROSI: I'll come
23	see you. You will have it, though.
24	ASSEMBLYMAN WEPRIN: Okay, thank you.

1	Thank you, Mr. Chairman.
2	CHAIRWOMAN YOUNG: I do want to follow
3	up on a few of the points that you brought
4	forward, and I want to thank you for your
5	continued advocacy on behalf of the children
6	of Western New York who have psychiatric
7	concerns. That's been such a big issue for
8	so many people. And we've been able to keep
9	it open, you know, for as long as we have,
10	and we need to continue to work together on
11	that issue.
12	I wanted to ask about the parole
13	officers. It is astounding to hear that 33
14	officers are overseeing, what was it, 1800
15	cases?
16	PEF LEG. DIRECTOR AMOROSI: Yes.
17	CHAIRWOMAN YOUNG: That seems like an
18	incredible amount. Can you explain to us
19	what the implications of such a situation is,
20	especially as it relates to public safety?
21	PEF LEG. DIRECTOR AMOROSI: Sure.
22	Basically, when you have that many caseloads,
23	you spend less time with all of your folks.

24 And I know -- I also know -- I mean, I can

1	give you some of my feedback as a defense
2	attorney and as a prosecutor as well. I
3	mean, what happens is in and by virtue of
4	the fact that there's really no choice,
5	parole officers have to do an assessment, you
6	know, almost on the fly as to who the most
7	dangerous people are. And they have to
8	devote a lot of their time and resources to
9	paying attention strictly to those folks.

So as a consequence, you have -- I
mean, I guess I'll use the term maybe less
bad people who, you know, don't get the
attention that they should have because we're
understaffed and we're spending the bulk of
our time on the critical cases. So we have a
situation where, you know, our officers are
spread very thin, they have many things they
have to do in terms of home visits, drug
screens -- there's a myriad of things our
officers perform. Warrant enforcement.

So in answer to your question,

Senator, yes, I mean, it does -- not to be an

alarmist, but it certainly does -- it is not

the best thing for public safety. I mean,

1	certainly that ratio is crazy.
2	And I used to know it, and it escapes
3	me right now, and forgive me but I know
4	that there's a capable ratio of correction
5	officers to inmates, and it's drastically
6	lower. Drastically lower. And I wish I had
7	it for you today, but I don't. But I can get
8	you that.
9	CHAIRWOMAN YOUNG: That would be
10	helpful to know.
11	PEF LEG. DIRECTOR AMOROSI: I'll get
12	that to you.
13	CHAIRWOMAN YOUNG: That would be very
14	helpful to have that.
15	You mentioned that, going back to the
16	IT issue, which, you know, Nikki especially,
17	you've been very helpful in explaining the
18	implications of that situation. But you talk
19	about that there are desk support specialists

there also are reports of calls being
answered in Colorado. Could you expound on
that point?

PEF VP BRATE: So that's the report

in Buffalo, because it's been privatized, but

1	that came out in the Times Union. I haven't
2	confirmed actually that they're being called.
3	Because the way that the IP routing works,
4	sometimes it isn't as I did talk with
5	Steve Spalton {ph} on this, and we're getting
6	more information. But what I can say is that
7	when IBM subcontracted to Nfrastructure,
8	Nfrastructure then was bought out by the
9	company in Colorado. So if you kind of look
10	back and follow what exactly transpired
11	during there, it would make sense to me that
12	the company can be in Colorado and the
13	phones, the way they route their calls I
14	haven't really investigated into that, so I
15	can't tell you exactly. But if you would
16	look at the way that Nfrastructure was bought
17	out by this company in Colorado, that's kind
18	of how that perpetrated, I believe.
19	And we are looking at that a little
20	bit more, because I think I agree 100 percent
21	with Greg; taking the jobs out of the public
22	sector and putting them into the private
23	sector is merely job shifting, it is not job
24	creation.

1	CHAIRWOMAN YOUNG: Thank you.
2	With the design/build portion that you
3	cover, you talk about the fact that you
4	believe that it doesn't make sense to and
5	I agree with you to skimp on critical
6	component materials. Do you have examples of
7	that that the Legislature could look at?
8	PEF LEG. DIRECTOR AMOROSI: No pun
9	intended; I was going to say I don't have any
10	concrete examples. But the stories that I
11	have are related to concrete, so.
12	I know that there have been situations
13	where and it's been in the I think it
14	was with it might have been with the
15	Tappan Zee. Vice President Brate just wrote
16	frantically, and it's in there, that the
17	Boston Tunnel is a perfect example of you
18	know, I think they're pumping millions of
19	gallons of seawater out of that thing every
20	day, the ceiling leaks. You know, which is
21	not
22	PEF VP BRATE: And that was from just
23	changing a bolt.
24	PEF LEG. DIRECTOR AMOROSI: Yeah, so.

1	But I think we have situations where concrete
2	that's supposed to last 20 years, we get
3	concrete poured that lasts five years.
4	Those are some of the examples that
5	have been reported to us. And again, we just
6	what it really comes down to for us,
7	honestly, is we have our PEF engineers, we
8	believe, should be inspecting those sites.
9	You know, I just think as you can imagine,
10	a good analogy is I don't think you want the
11	person who's building your home to be the
12	same person who inspects it at the end and
13	says it's okay.
14	You know, I think you want a
15	different we believe that the more sets of
16	eyes, especially our eyes, that don't have a
17	stake in it, should be looking at these
18	projects just to make sure that they're what
19	they should be.
20	CHAIRWOMAN YOUNG: Okay. Thank you.
21	CHAIRMAN FARRELL: Next, Mr. Bronson.
22	ASSEMBLYMAN BRONSON: Thank you,
23	Mr. Chair.
24	A couple of questions. First of all,

1	we've spoken about this a lot and I'm
2	carrying the bill regarding the consulting
3	situation here in New York State, and the
4	fact that we still rely too heavily on
5	workers from outside the state workforce to
6	do things that our workers can do. So we're
7	going to keep pushing for that, as you well
8	know.
9	But I would like to talk a little bit

But I would like to talk a little bit
more -- you mentioned regarding how that also
has an impact because we don't have
sufficient training for our workers. So that
if they want to advance in the workplace, get
a promotion, that there's a lack of training
and a lack of taking tests so that you can
move up the ladder, if you will. Something
that I would think every employer would want
to have happen for their quality workforce.

 $\label{eq:can you expand on that a little bit} % \[\left(\frac{1}{2} \right) = \left(\frac{1}{$

PEF LEG. DIRECTOR AMOROSI: Sure. And again, thank you. I mean, I didn't know if I should thank you before I start or after.

But thank you for your support on that

legislation you carry for us.

Yeah, I mean the training piece, I mean it certainly applies to our IT folks and it applies to our people across the board. And it goes to frustration with Civil Service as a whole, I believe. We have situations where -- and again, I understand Civil Service is understaffed. You know, that's what we're told. But we have a situation where -- and it ties into training. But we have a situation where our folks, we take exams, and since -- and I believe it ties back to Civil Service not having the right number of people there.

You take the same test, you have no idea -- if you failed the test, you have no idea why you failed, because no one goes over it with you. So you take the same test, you keep failing it, and you have no idea what you did right or wrong. You know, so -- and then you think to yourself, okay, this is the fourth time I've done this, so maybe I'm going to go in and I'm going to do the opposite. So then you get all the ones you

1	got r	right	wrong	and	all	the	ones	you	got
2	wrong	g righ	nt, and	d you	ısti	ill 1	fail [.]	the ·	test.

You know, so we feel that that denies our people -- that's a critical way that our folks are denied an opportunity to advance, because they just -- you know, we've discussed trying to get better access to testing materials, better post-examination experience so that our members can -- and again, the answer is you don't give the same test every two years or every four years. Maybe hire some extra people and create some new tests, so giving an answer doesn't give away what's on the next text.

You know, so that's a huge problem for us. So yes. Go ahead.

PEF VP BRATE: I just want to kick in on there. And thank you for the cost-benefit analysis. And one thing I'd just like to kind of throw at you, and I'm going to have many conversations with you after, is that one of the things I'm worried about is they're talking that they're selling these things as services now, so therefore it

1	doesn't really fall under the realm of the
2	cost-benefit analysis anymore. So we might
3	need to work on that a little bit more
4	together.

They're getting creative, so we're going to get creative. Innovative, we got innovation. See, we have talent.

But one of the things that I recognize with the training is not so much that there's not training, it's the special expertise that are coming in that are getting the training. So they're brought in to do this skill that no one else has that they supposedly have, but they're the ones that are doing that job, so therefore they're going to invest those training dollars in those special expertise while our members are still, you know, kicking along maintaining the antiquated systems.

So they're not getting that opportunity to develop. While at the same time, because that's not directly related to their job task, the ones that are coming in are getting the training. So if you kind of

really take a look, you know, peek under the cover and see what's going on, you kind of get some surprises. Because that's exactly what's happening.

ASSEMBLYMAN BRONSON: Well, I'm going to be looking very closely at the workforce development dollars that we have in this budget, and perhaps that's an area that we should look at. Because, you know, the reality is an employer should be interested in advancing their employees, because it really benefits the whole organization. And so we should be encouraging that in this budget this year.

Turning to another topic, as you know,

I worked closely with many of your members up
in Rochester regarding the Rochester Psych

Center. And the scenario, as I understand
it, it still exists. You know, as the state
is saying: We're going to make more cuts in
residential beds, whether those are forensic
beds or some other type of bed. But as much
as we've asked from the commissioner and the
agency of what is the long-term plan, you

1	know, what is the short-term plan have you
2	experienced I mean, is that the same
3	scenario across the state, or has it gotten
4	better that we have we're getting better
5	information from, in this case, Office of
6	Mental Health, getting better information at
7	all on what their transformative plans are?
8	PEF LEG. DIRECTOR AMOROSI: I don't
9	think so. I mean, again, no would be my
10	answer to that. We're in the same boat.
11	ASSEMBLYMAN BRONSON: All right, so
12	that's another area that we have to keep
13	working on. And I think CSEA's testimony
14	touched on that.
15	I mean, the reality is there is an
16	additional cost. We can't just have these
17	patients go out on the streets without having
18	community-based services for them, because at
19	the end of the day we're paying for that
20	additional cost in our hospital emergency
21	rooms, by our police force, by our court
22	system, and on and on. Not to mention it's a

disservice for the individuals who have a

mental health condition. So another area

23

Τ	that we have a lot of work to do.
2	Thank you.
3	PEF LEG. DIRECTOR AMOROSI: Thank you.
4	CHAIRWOMAN YOUNG: Thank you,
5	Assemblyman.
6	Next we have Senator Alcantara.
7	SENATOR ALCANTARA: Thank you, Senator
8	Young.
9	Senator Young talked about the fact
10	that we have about 1800 inmates to 36 parole
11	officers. And like she stated, it's very
12	alarming, because you talked about
13	short-staffing. And studies have been done
14	that justified why short-staffing is so
15	dangerous, whether you are a nurse, you are a
16	police officer or a parole officer.
17	And my question is, have you seen an
18	increase in work-related violence or workers
19	just leaving the job because of the high
20	amount, the volume of work? Because if you
21	only have 36 parole officers for 1800
22	inmates, I can imagine that there has been ar
23	increase in workplace violence workers are

made to do more overtime work on their days

1	off. And I can imagine that because of that,
2	a lot of the parole officers are probably
3	leaving the job.

PEF LEG. DIRECTOR AMOROSI: No, you're exactly right. And it extends beyond our parole officers, who I know that's what you started the question with, but across DOCCS, we have seen an uptick in violence on staff.

And again, it's -- the shortages, it's just -- it creates and perpetuates a never-ending cycle. There's less people -- you know, if you talk about parole officers, or whether it's our nurses, if you're in a psychiatric center, you know, we're short nurses. So instead of having four or five nurses on a floor to maybe see a particular individual who -- and a nurse who recognizes that person is about to go off or have an episode, that nurse isn't there, there's another nurse who's not there, so a situation happens that wouldn't have occurred at all had the proper staffing levels been there.

So again, it's problematic.

24 PEF VP BRATE: And I'd like to add

1	into it just for a second. You know, it's
2	very dangerous. It's dangerous for our
3	parole officers and it's dangerous for the
4	communities. And it also puts an additional
5	burden onto the local law enforcement.
6	Because all of us can pick up the paper any
7	day of the week and see that a parolee may or
8	may not have, you know, done another crime.
9	So if our parole officers aren't able
10	to keep tabs as closely as they need to be
11	until the rehabilitation happens, it's
12	harmful, like I said, to our parole officers,
13	their work, the stress level is high but
14	it's also dangerous to the community, the
15	communities that we serve. And that we need
16	to protect as well.
17	SENATOR ALCANTARA: And my other
18	question, in terms of the work that is being
19	privatized, are those privatized jobs, is
20	anyone organizing those workers? Or they
21	don't qualify under your titles?
22	PEF VP BRATE: Well, we don't have an
23	answer to that. Should they be organized?
24	They absolutely should be organized. But I

1	can't tell you who or who is not doing that
2	at this time, for reasons. So
3	SENATOR ALCANTARA: Because it's
4	pretty obvious to those of us, like Senator
5	Savino, that come out of organized workers,
6	that when you privatize work it's short for
7	union-busting. So I was just concerned if
8	these workers are being organized into
9	another union or
10	PEF VP BRATE: Thank you.
11	SENATOR ALCANTARA: That's it.
12	CHAIRWOMAN YOUNG: Thank you, Senator.
13	CHAIRMAN FARRELL: Assemblywoman Rozic.
14	ASSEMBLYWOMAN ROZIC: Thank you,
15	Mr. Chairman.
16	I wanted to turn to the part of your
17	testimony that talks about SUNY hospitals,
18	because we haven't focused on that yet.
19	And on behalf of my colleague,
20	Assemblywoman Richardson, who has deep
21	concerns about the proposal in the budget to
22	reduce state support for SUNY's three
23	teaching hospitals by \$18.6 million, how does
24	that impact or affect your workforce? And

1	also if you could speak to the specifics of
2	which three hospitals they're targeting.
3	PEF LEG. DIRECTOR AMOROSI: Actually,
4	I don't have specifics on that, but I can get
5	it.
6	But obviously, again, \$18 million, you
7	know, will have a dramatic I can make an
8	argument that \$100,000 would have a pretty
9	dramatic impact on our folks at these
10	hospitals, so 18.6 million and again, I
11	haven't dove too deeply at this point into
12	what exactly the impact would have. I know
13	it will be horrible. Usually I frankly spend
L 4	most of my time bothering you guys, begging
15	you to get it put back in for me, and it's
16	been we've had luck with that.
17	So I will find out for you. I can get
18	a specific break-out from our health folks on
19	that, and I will get it to you.
20	ASSEMBLYWOMAN ROZIC: More
21	specifically, do you know if SUNY Downstate
22	is one of these three hospitals?
23	PEF LEG. DIRECTOR AMOROSI: Oh, yeah.

Absolutely, yes.

1	ASSEMBLYWOMAN ROZIC: And the other
2	two being
3	PEF LEG. DIRECTOR AMOROSI: Stony
4	Brook, Downstate and Upstate.
5	ASSEMBLYWOMAN ROZIC: Great, thank
6	you. And if you could follow up with us on
7	those details, that would be great.
8	PEF LEG. DIRECTOR AMOROSI: I will.
9	You got it.
10	ASSEMBLYWOMAN ROZIC: Thank you,
11	Mr. Chair.
12	CHAIRMAN FARRELL: I think that's it
13	on our side.
14	CHAIRWOMAN YOUNG: I think that's all
15	we have today. So we really appreciate you
16	joining us, and a very productive discussion.
17	I'm sure we'll be talking very shortly.
18	PEF LEG. DIRECTOR AMOROSI: Yes, we
19	will. Thank you very much. Thank you for
20	your time.
21	PEF VP BRATE: Thank you.
22	CHAIRMAN FARRELL: We've been joined
23	by Assemblyman Nick Perry and Assemblyman

24 Félix Ortiz.

1	CHAIRWOMAN TOUNG: Our next speakers
2	are from the New York State Management
3	Confidential Employees, and that's Barbara
4	Zaron, president, and Joe Sano, executive
5	director.
6	Thank you for being here today.
7	OMCE PRESIDENT ZARON: Thank you very
8	much. It's nice to be back with you again.
9	CHAIRWOMAN YOUNG: Yes, it is.
10	OMCE PRESIDENT ZARON: And we want to
11	first thank you all for the support and your
12	concerns for ensuring that Management
13	Confidential Employees are treated with
14	respect and that their pay equity issues have
15	been addressed.
16	So we have something that many people
17	are calling good news to tell you. This year
18	the M/Cs who are working, still working
19	providing services to the people of New York,
20	are approaching pay equity with their
21	union-represented colleagues through the
22	payment of the third installment of the pay
23	equity adjustment and the first
24	cost-of-living salary increase under a new

1	M/C pay bill. This pay bill is expected to
2	be introduced along with the PEF pay bill,
3	which as we understand is being developed and
4	should be introduced shortly. And it will
5	provide the same 2 percent annual increases
6	for M/Cs as PEF negotiated.
7	We ask for your support on passage of
8	this bill, and we look forward to
9	implementation.
10	However, the glass remains only
11	partially full for M/Cs. Those M/Cs who had
12	their 2009 and 2010 salary increases withheld
13	and who have retired since 2009 have received
14	none of the 7 percent parity payments. So
15	their pension benefits, their Social Security
16	benefits, and of course the value of their

Over the years we've introduced a number of different proposals to address this issue, and this year we have a new proposal. That is an M/C personal income tax credit that would be applicable only to those retirees who were affected by the salary

sick leave accruals have thus far been

permanently diminished.

1	withholding, and those who retired between
2	April of 2009 and March 31st of 2019, which
3	is the ending date of when they will meet the
4	parity threshold. And that would be a tax
5	credit which would provide 5 percent of their
6	pension benefit, not to exceed \$3,000 a year,
7	and annual implementation up to a maximum of
8	five years.

Now, this really in no way compensates these retirees for the loss that they have suffered by the withholding. It would, however, provide a small token that they've not been completely abandoned by their former employer, and some recognition of their years of public service.

We've begun discussion on this proposal and we're beginning meetings with legislators next week.

So you've already discussed the health insurance proposals of the Governor. These are very similar to ones in the last three or four years. You've rejected them. We absolutely urge you to reject them again this year. And I won't go into anything further.

1	You've also heard some discussion this
2	morning about the Justice Center. We did
3	mention last year some concerns that we had
4	with the operations of the Justice Center.
5	We continue to be concerned. And we know
6	that the agencies are concerned, that
7	legislators are concerned, our members and
8	other M/Cs who are responsible for the care
9	of these vulnerable populations are very
10	concerned, and so are the nonprofits who are
11	affected by Justice Center oversight.

In the written testimony we attached a copy of a letter that we sent to Deputy

Secretary for Health and Human Services Paul

Francis last year, and this outlines the five major areas of concern. If you want I can go through quickly, but you have them there.

And I would just say that all of the issues that Fran and Greg from CSEA and PEF spoke about earlier, the M/Cs face as well. They are also targets of allegations of abuse and neglect from employees, clients, and whoever else decides to make an allegation, and they're responsible for managing the services

1	that need to be provided to these vulnerable
2	populations at the same time as they are
3	being targeted for investigation.

We have heard something that says a new director of the Justice Center may be appointed soon. We hope to meet that new person and outline our concerns and proposals for improvement.

We unequivocally agree that abuse and neglect of our vulnerable population cannot be tolerated. However, we also unequivocally state that the state employees -- and I would extend that to the nonprofits, of course -- who care for these New Yorkers must also be protected from abuse of their rights and interference with their ability to do their job.

Now I want to move to some issues related to the workforce issues. You did also speak earlier about consolidation of the administrative law judge functions. We heard about this during a briefing, and it's not clear to -- we have a number of questions about how this consolidation would work.

1	It's not clear, I thought one of the
2	legislators had indicated something about if
3	this is going to apply to employee relations
4	hearings or is it just programmatic hearings

In any event, the Governor in his budget proposal assumes several benefits from consolidation. For example, a more impartial and efficient hearing process, a more skilled workforce, maybe cost savings.

We have had to live through a number of agency consolidations and reorganizations in the last six or seven years, and we've had to help M/C employees navigate the various negative impacts of prior agency consolidations, as well as the negative impacts that the Justice Center visits upon them. So there typically will be staff disruptions, loss of expertise, duplication of efforts, and long time frames for the new organization to gel and for people to learn and understand and be able to implement effectively the new operations and responsibilities.

24 We would suggest, if this particular

1	provision is approved, any organization plan
2	and there should be a plan developed
3	needs to be subject to your legislative
4	review and oversight, and we also believe it
5	should be vetted with the employee
6	organizations prior to implementation.

So here's several other proposals. A chief procurement officer. We already have a procurement office at OGS, Office of General Services, and the State Comptroller has wide-ranging responsibility and authority to review, approve and audit procurement contracts.

Duplicating in a chief procurement officer the responsibilities of the State Comptroller is not efficient. It certainly does not promote good government practices.

What is needed, we believe, is restoration of the authority of the State Comptroller to review all pending state contracts, including SUNY, Research Foundation, and the nonprofits established by those entities. This is the authority that you know very well was taken away from the Comptroller in 2011. We

believe	it	should	be	restored	to	that	office.

Then we have proposals for new	
inspectors general in various agencies.	So
it seems we're becoming a government by	
inspector general. It looks like every	
agency needs to have one if they don't,	and
needs to have more authority if they do	

We're concerned about this, not only the message, but we seem to be reversing the way we should be doing business. We should be trying to prevent any wrongdoing from taking place. So that may require sufficient career workforce, it may require additional training and resources for those people to carry out their responsibilities, it may require that employees are treated with respect and that there's a focus on ethical behavior being required in the agencies.

Inspector generals are necessary, but we are really concerned that there's just too much focus on doing things by investigation.

So then the overview of agency staffing issues. And you've heard earlier also, the Governor touts the reduction of

1	10,000 positions in the Executive-controlled
2	workforce during his tenure. And you've also
3	heard that the other side of that is delay or
4	undelivered services, increased overtime,
5	increased stress.
6	You've all seen the comments by CSEA
7	President Danny Donohue about the
8	OPWDD-related budget proposals. We believe
9	that the state agencies are underresourced
10	and understaffed. Downsizing state
11	facilities and downgrading the value of state
12	employees is a really serious issue as far as
13	we're concerned. And managing in this
14	environment continues to be more and more
15	difficult.
16	Just a word about the Empire Star
17	Award program. There have been other
18	programs like this in the past. They are
19	kind of a flash in the pan, and then they
20	disappear. The reaction of our workforce
21	generally tends to be: Oh, another way for
22	the favored few to get another perk.
23	This ought to be reviewed. We think

the dollars that may be allocated for this

1	would be better spent providing additional
2	tuition reimbursement opportunities for
3	work-development issues, and that people
4	really need to be treated the recognition
5	should come from treating them well and
6	recognizing their work on a regular basis.
7	It does not necessarily have to be "I'm
8	handing you a check to say that you're doing
9	a good job."
10	Okay, so we need to build our career
11	state workforce infrastructure just like we
12	need to rebuild our physical
13	infrastructure roads, bridges, sewer and
14	water, et cetera. Without the career
15	workforce, we're not going to have an
16	effective working state government that can
17	provide the services that the public depends
18	on. And that includes carrying out the
19	constitutional merit and fitness
20	requirements, which seem to be going by the
21	board, especially for the M/C workforce.
22	In the written testimony we have a
23	chart unfortunately it's not up-to-date,
24	and we're working on that which shows a

1	continuing decline in the number of
2	competitive-class M/C employees and a serious
3	expansion in the exempt-class appointee
4	positions.
5	CHAIRWOMAN YOUNG: Thank you.
6	CHAIRMAN FARRELL: Thank you.
7	CHAIRWOMAN YOUNG: Thank you very
8	much.
9	OMCE PRESIDENT ZARON: You're most
10	welcome. Thank you.
11	CHAIRWOMAN YOUNG: We appreciate that
12	comprehensive testimony. I don't believe
13	that anyone has any questions, so
14	OMCE PRESIDENT ZARON: Oh, we do such
15	a good job?
16	CHAIRWOMAN YOUNG: You do. You're
17	very efficient.
18	OMCE PRESIDENT ZARON: Wonderful.
19	Thank you very much.
20	CHAIRWOMAN YOUNG: But again, we truly
21	appreciate your input. It's very valuable.
22	OMCE PRESIDENT ZARON: Thank you.
23	CHAIRMAN FARRELL: Thank you.
24	CHAIRWOMAN YOUNG: Our next speakers

1	are from the Retired Public Employees
2	Association, and that's John McPadden,
3	president, and Edward Farrell, executive
4	director.
5	Very happy to have you here today.
6	Denny says you're related, so
7	(Laughter.)
8	PRESIDENT McPADDEN: Chairwoman Young,
9	Chairman Farrell, members of the Senate
10	Finance and Assembly Ways and Means
11	Committee, thank you for the opportunity to
12	speak to you this afternoon.
13	My name is Jack McPadden, president of
14	the board of directors of the Retired Public
15	Employees Association, and I'm testifying
16	with Ed Farrell, RPEA's executive director,
17	on behalf of retired public employees and
18	their beneficiaries.
19	The Governor's budget proposes
20	language that, if adopted, would constitute
21	significant premium increases for healthcare
22	benefits for Medicare-eligible retirees
23	enrolled in the New York State Health
24	Insurance Program, NYSHIP. State retirees'

1	pensions and healthcare benefits are derived
2	from the express and implied future
3	agreements of our employers. Once we retire,
4	we all rely on those promises for a
5	financially secure and well-deserved
6	retirement.

While health insurance benefits for retirees are not constitutionally protected, as are our pensions, as a responsible employer and a matter of sound public policy, the state has included retirees in NYSHIP for accessible and affordable health insurance coverage.

Currently, eligible NYSHIP retirees

pay the exact same premium contribution as do

their counterpart active state employees.

However, the state has realized significant

cost savings for retiree health insurance by

requiring that all retirees participating in

NYSHIP enroll in the federal Medicare program

upon turning age 65. As a requirement for

Medicare enrollment, such retirees pay the

standard Part B premium, but they're also

required to pay the full NYSHIP premium for

1	their coverage. Additionally, retirees with
2	higher incomes also pay a Medicare Part B and
3	Part D income-related monthly adjustment
4	amount, otherwise known as the IRMAA
5	surcharge.
6	Because these actions save the state
7	money, the Legislature provided for full
8	reimbursement of all Medicare Part B
9	premiums. Chapter 602 of the Laws of 1966
10	created Section 167A of the Civil Service Law
11	to offset this additional cost to enrollees
12	so that the total cost they pay for health
13	insurance would remain unchanged.
14	To follow up on a point raised by
15	Assemblywoman Mayer, we find the most
16	egregious part of the Executive Budget is the
17	so-called capping of the Medicare Part B
18	premiums at the December 31, 2016, levels of
19	\$104 and \$121.80 a month. Now, there was a
20	modest Social Security COLA this year. So as
21	of January 1st, Medicare premiums have
22	increased to \$109 and \$134 a month.
23	What makes this proposal so odd is

that back in December, the Department of

1	Civil Service sent a memo to all retirees,
2	which we've attached to our testimony,
3	stating that effective January 1st, it would
4	be reimbursing them at the new higher rate.
5	Now, less than one month later, the Governor
6	proposes going back to the lower rate,
7	effective December 31st, and that was going
3	to take effect on May 1st of this year.

The distinction that may not have been clearly made is what is being proposed as a cap is actually a cut in benefits to the entire 150,000 Medicare-eligible recipients in NYSHIP. This proposal was presented by the Governor in a very misleading manner. We bring it to the attention of the members of the fiscal committee and hope that it will be deleted from the budget.

Now, as he did in previous budgets, the Governor again proposes elimination of the Part B IRMAA surcharge reimbursement.

You've rejected his efforts in the past.

This surcharge would range from an additional \$53 to \$295 per month, out of pocket, for each retiree. We also ask that you delete

1 this from the budget.

I'd like to point out that the state
has saved money on retiree drug prescription
coverage by blending NYSHIP coverage with
Medicare Part D. As Medicare retirees
discovered, there's also a Part D IRMAA
surcharge which the state refuses to
reimburse, claiming that the Civil Service
Law does not apply to prescription drug
coverage.

Now, this surcharge ranges from \$13 to \$76 a month, out of pocket, for each retiree. It's an insignificant savings to the state, but it breaks faith with the spirit and intent of the 1966 Medicare reimbursement law. Last year there was a bill sponsored by Senator Golden and Assemblyman Abbate which passed the Senate to correct this inequity, and we urge that it be adopted in both houses this year.

Also in the exhibit is the Governor's proposal to implement differential NYSHIP premium contributions for new retirees based on years of service. We believe, as many

1	have said already, that this proposal is one
2	that is subject to collective bargaining, and
3	we are very fearful that any attempt to
4	reduce the state's premium contribution would
5	reverberate on state retirees who have
6	already retired, in much the same way as the
7	2011 negotiated increase in NYSHIP premiums
8	also impacted those who were retired.

I point out that the Executive's stated rationale for these ill-conceived proposals is that retiree healthcare costs are "beyond the benchmark growth rate of 2 percent a year." This may well be the most disingenuous statement in the entire Executive Budget. The committees are fully aware that no health insurance cost would meet the Governor's self-imposed 2 percent range. As a matter of fact, I've already said retirees are in the same healthcare plan and pay the exact same premiums as do active employees.

To somehow infer that retirees are "challenging the state's ability to remain economically competitive" is simply not true.

1	Retirees are major contributors to New York's
2	economy. According to the Comptroller,
3	public-sector retirees' annual spending is
4	responsible for over \$12 billion in economic
5	activity and creates roughly 66,000 jobs.
6	While my testimony today concerns

While my testimony today concerns state retirees' access to affordable healthcare, resolution of these issues affects retirees of local governments as well. There are approximately 200,000 employees of local governments who are enrolled in the NYSHIP program, and what you do here at the state level sets significant precedents and policy that local governments in NYSHIP apply to their public employees. In addition, non-participating local governments often look to state policy to establish fair and uniform practices in providing health insurance coverage for their employees.

Therefore, we rely on you, our elected representatives, to provide budget oversight of the Executive to protect our healthcare benefits to make sure that promises made are

1	promises	kept.

Now, there's one other issue that just recently came to our attention, and it's one that Assemblyman Oaks raised during the questioning of Commissioner Brabham. Back in 2004, the Government Accounting Standards Board began to focus on the growing cost of post-retirement healthcare. Subsequently they adopted standards that required employer disclosure, but not prefunding, of this liability.

Now, the Executive Budget contains a proposal to create a Retiree Health Benefit Trust Fund under the control of the Commissioner of Civil Service. It appears that the Director of the Budget could transfer a portion of any cash surplus remaining in the General Fund into this account. These funds would then be invested by the Commissioner of Tax and Finance and could be used only to fund the health and welfare benefits of retired state employees and their dependents. While the goal may be laudable, this process seems somewhat

1	convoluted.
2	I'd like to thank you for allowing us
3	to testify this afternoon on behalf of all
4	public employees, and did it within the time
5	frame allotted again.
6	CHAIRWOMAN YOUNG: Thank you, yes. We
7	appreciate that very much.
8	PRESIDENT McPADDEN: I know you have a
9	long day.
10	CHAIRWOMAN YOUNG: Any questions?
11	CHAIRMAN FARRELL: None.
12	CHAIRWOMAN YOUNG: Well, again, a very
13	good job. And we appreciate your input very
14	much and look forward to working with you in
15	the future.
16	CHAIRMAN FARRELL: Thank you.
17	SENATOR SAVINO: Being members, too.
18	I'm four years away from 30 years.
19	(Laughter.)
20	PRESIDENT McPADDEN: Please.
21	CHAIRWOMAN YOUNG: Our next speaker is
22	Bruce Hamm, director of business engagement
23	from the Manufacturers Association of Central
24	New York.

1	MR. HAMM: Members of the Senate and
2	Assembly, I'd like to thank you for the
3	opportunity to appear before you today.
4	CHAIRWOMAN YOUNG: Well, thank you for
5	coming. Hopefully the roads were okay.
6	MR. HAMM: They were. Thank you very
7	much, Senator Young.
8	For those of you I know many of you
9	know what MACNY is. But for those who do not
10	know what MACNY is, we are a manufacturing
11	association representing over 300 companies,
12	primarily based in Central New York but
13	covering a 26-county area. We are also the
14	leader of the Manufacturers Alliance of
15	New York, which is a group of six regional
16	manufacturing associations who represent over
17	2,000 companies.
18	MACNY over the last year has been
19	actively engaged in creating registered
20	apprenticeship training programs, and we
21	would like to thank the members before us
22	and all of them for the support they gave
23	us last year.
24	I'm here today to make just a couple

1	of major points. One, we appeared before you
2	last year and we asked for your support for
3	apprenticeship, thinking that it would be
4	successful. I can sit here in complete
5	confidence and say we have been successful.
6	Apprenticeship has been very well received by
7	our membership, and we're here today to ask
8	you to expand it to other regions of the
9	state.

We are an employer-led public/private pilot program, and this unique business-led approach is creating distinctive career pathways filling crucial needs within the industry. We target incumbent-level, entry-level workers, and we move them into higher-skilled positions. Currently we have over 30 companies actively participating in the apprenticeship.

We work with the New York State

Department of Labor to function as a single program sponsor on behalf of our companies.

This obviates the need for the companies to each register their programs with the

Department of Labor. It cuts a lot of red

1	tape and speeds the process. The Department
2	of Labor also likes this model because it
3	gives them a single point of contact for
4	multiple employers.

We have seen employers who would not have otherwise entered into registered apprenticeship programs absolutely love this program. We have actually heard from companies in MACNY who we haven't heard from in years because of this program.

So what we've done so far, we have identified five occupational groups -- CNC machinist, electronics technician, maintenance mechanic, toolmaker, and welder -- as high-demand areas to begin the training in for the pilot. We have created all of the on-the-job training for these four-year programs, and we are well on our way to creating all of the required related instruction. We have partnered with community colleges and national partners.

In addition to getting this program underway, MACNY has been sought out as a partner in two major federal initiatives.

1	One, an \$8.5 million federal contract that
2	was won by Jobs for the Future; they reached
3	out to us as a partner to expand
4	apprenticeship. And Monroe Community
5	College, who just won a \$6 million America's
6	Promise federal grant, reached out to us to
7	help them with apprenticeship in the Finger
8	Lakes area.
9	We have been involved in this space
10	for a number of years. We are concerned with
11	the pipeline into manufacturing, and we have
12	done a number of things to increase the
13	number of people coming into this pipeline.
14	I can sit here today and say apprenticeship
15	is working. It hits a particular sweet spot
16	for our manufacturers, which is that
17	mid-level skilled job.
18	Manufacturing is and will continue to
19	be vital for New York. Over 15,000 firms
20	accounted for nearly a half-million jobs in
21	New York in 2015. We have an average annual
22	salary in manufacturing approaching \$65,000.
23	Just as an aside, one of the
24	apprenticeships that we recently wrote, after

1	four years in the apprenticeship, the
2	apprenticeship will finish with a salary of
3	\$76,000. Compare that to a four-year college
4	degree with probably a six-figure debt.

We think apprenticeship is a wonderful vehicle for rebuilding and revitalizing our workforce. We are proposing the expansion into the Capital District, the Finger Lakes, and the Lower Hudson area for next year. We would like to continue to expand this throughout the state.

New York State Department of Labor continues to be supportive of our approach.

We have actually signed on as a partner in an apprenticeship expansion grant that they recently got from the federal government.

Our manufacturers know and trust us and we have the ability, through the alliance, to bring hundreds of small and medium-sized businesses to the table and increase dramatically the number of registered apprenticeship programs statewide.

Deloitte and the Manufacturing

Institute has continued to do studies. They

1	are projecting, through 2025, that we will
2	have 3.4 million jobs open in manufacturing.
3	If we do nothing right now, 2 million of
4	those jobs will remain unfilled.
5	Our companies locally are projecting
6	between 25 and 40 percent of their workforce
7	will retire in the next four years. We will
8	cripple our existing businesses and we will
9	be unable to attract new businesses unless we
LO	get more young people, job changers, women,
11	veterans and others into manufacturing jobs.
12	Registered apprenticeship is a perfect and
13	sustainable way to do this. We must continue
L 4	this effort.
15	We have accomplished much with our
16	pilot program in well under one year. We ask
17	your support to bring this successful program
18	to other regions of the state next year and
19	in the years beyond.
20	We stand ready to work with you in
21	this effort, and we thank you for your
22	support.

CHAIRWOMAN YOUNG: Thank you very

much. And we appreciate you being here.

23

1	Great story that you're telling. And
2	actually, as you know, the Senate majority
3	has had a Workforce Development Task Force
4	that made many recommendations, and certainly
5	the apprenticeship program expansion was a
6	key component of that agenda that we put
7	forward.
8	We've heard over the years that there
9	are many manufacturers out there that were

we've heard over the years that there are many manufacturers out there that were having trouble finding workers with the skills necessary to fill the jobs. And that's across the entire state.

So congratulations on getting this project underway. We're very strongly supportive of these apprenticeship programs because of their effectiveness. And it's great, because it's a win/win situation.

It's a win/win because the manufacturers get skilled workers, and it's a win for the people of New York that are able to get family-sustaining jobs, good-paying jobs, and a career.

So I think it's just great. You know, you're talking about expansion in other areas

1	of the state. And what else can the
2	Legislature do to help to continue to build
3	on the success?
4	MR. HAMM: Well, your support to date
5	has been absolutely wonderful. And we're
6	actually a fairly inexpensive way to not only
7	build our workforce but increase the pay
8	levels of people out there as well. So we
9	thank you for all you're doing and all you
10	hopefully continue to do.
11	We think that this particular
12	<pre>program it's actually been around for</pre>
13	decades, and what we did was we got away from
14	it. So I think encouraging us in getting
15	back to this traditional way of training our
16	workers, and your support in doing that,
17	would be terrific.
18	CHAIRWOMAN YOUNG: How do you spread
19	the word? Because you talk about different
20	groups women, vets, young people. And
21	unfortunately, one of the cultural changes
22	that we've seen over the years in upstate

especially is that educators, parents tell

their children that in order to have

23

1	opportunities and a career, you have to leave
2	New York State. And as you pointed out,
3	that's not the case, because there are
4	millions of jobs that could go unfilled in
5	the future.
6	So how do you contact people to get
7	involved in the apprenticeship program? And
8	how can we get more people involved? We want
9	to keep our young people, and we want
10	underemployed people to be able to have those
11	job opportunities too.
12	MR. HAMM: Senator, that's one of our
13	biggest challenges.
14	I often give talks and talk about the
15	image of manufacturing as dark, dirty,
16	dangerous and dying. Our kids and our
17	parents are not encouraging kids to go into
18	manufacturing. It's one of our biggest
19	challenges that we face.
20	We and others are continually working
21	with continuing education programs in the
22	schools. We are involved in two P-TECHs,

Pathways in Technology, Early College High

School. We would urge continued support of

23

1	those	as	pathways	into	manufacturing.
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We need more career-awareness activities. There are many things that are not in this request today that actually increase the pipeline into manufacturing and getting the word out. Several have talked at times about even a publicity campaign about, you know, what kinds of jobs are available in manufacturing now.

I've been at probably over 30 companies in the last three months, and they are clean, they are safe, you can practically eat off the floors in some of these places.

They have clean rooms where literally manufacturing is done under antiseptic conditions. So you know, these jobs that exist, I think we need to let people know about them.

CHAIRWOMAN YOUNG: I also think that we have an issue with an aging workforce in many of the manufacturer facilities. And could you address that a little bit? Because I see it in my own district, where we have manufacturers that have people who have

1	worked there for 30, 40-plus years, they're
2	ready to retiree, and there doesn't seem to
3	be a pipeline of new, trained workers ready
4	to take their places.
5	MR. HAMM: Senator, you've hit the
6	nail on the head. The average age of the
7	skilled workforce in this country is 56 years
8	old, which means we have 10 years to turn
9	this around. We need to capture the
10	knowledge of those retiring people, and
11	apprenticeship is one of the most ideal ways
12	to do that.
13	Each apprentice has a mentor or a
14	person who teaches them their craft. And if
15	we don't get to these folks before they
16	retire, that knowledge will be lost from the
17	workplace. And that will have a devastating
18	impact. So this actually plays exactly into
19	what you said. It's truly capturing the
20	knowledge of these folks before they retire.
21	CHAIRWOMAN YOUNG: Thank you.
22	CHAIRMAN FARRELL: Félix Ortiz.
23	ASSEMBLYMAN ORTIZ: Thank you,

Mr. Chairman.

1	And I just have just a rew rollow-up
2	questions, quickly, regarding the outreach.
3	How can we help you to do the outreach? I
4	represent a district in the areas of
5	Brooklyn, in Sunset Park and Red Hook.
6	When we talk about job opportunity and
7	trying to develop workforce development, I
8	will tell you that if I can give my children
9	the opportunity to learn something else, they
10	will.
11	So my question to you is, how can we
12	help you to spread the word and to do the
13	outreach in our minority communities as well?
14	MR. HAMM: Assemblyman, I'm not sure I
15	have a good answer for you today. But we
16	would love to work with members of both the
17	Senate and the Assembly in the coming months
18	and years to continue to publicize this. I
19	don't have a specific plan for you today, but
20	we'd love to discuss that going forward.
21	ASSEMBLYMAN ORTIZ: And my other
22	question is, you know, what is the
23	relationship that you have probably with the
24	vocational schools, the trade schools and the

1	nigh schools, in order to promote what you're
2	trying to accomplish within your organization
3	that you represent?
4	MR. HAMM: Actually, I'd love to tell
5	you a great story. The Syracuse City School
6	District has recently added 22 continuing
7	technical education programs, and they have
8	doubled the enrollment in those programs.
9	And we serve on a Partnership Council with
10	them to promote and bring business leaders to
11	the table.
12	As I said, we are the business partner
13	in two P-TECHs, and we continue to support
L 4	that. I actually will be going to an
15	advisory committee meeting for our local
16	BOCES this evening.
17	So manufacturers in our group are
18	actively involved in promoting this in the
19	schools. Recently, under the tech grant, we
20	worked with 23 community colleges to align
21	curriculum in advanced manufacturing.
22	So we're doing as much as we can, and
23	we're encouraging others to do the same.

ASSEMBLYMAN ORTIZ: Mr. Hamm, I'm

1	looking forward to working with you. I do
2	represent a very underserved site in the
3	Sunset Park and Red Hook community in
4	Brooklyn, which is up-and-coming. And we do
5	have a lot of manufacturers there. And I
6	will say to you that I do reach out to my
7	high schools and the companies that work to
8	provide services and jobs in that particular
9	community, to engage them in internship
10	programs as well as through the summer. So I
11	hope that we can have a conversation to
12	follow up on this conversation.
13	Thank you very much for your
14	testimony.
15	MR. HAMM: Thank you.
16	ASSEMBLYMAN ORTIZ: Thank you,
17	Mr. Chairman.
18	CHAIRMAN FARRELL: Thank you.
19	We've been joined by Assemblyman
20	Pretlow.
21	Senator?
22	CHAIRWOMAN YOUNG: Senator Savino.
23	SENATOR SAVINO: Thank you.
24	Less of a question, because I actually

1	nad two questions and you've luckily answered
2	them in your testimony, so I will save you
3	the time of reiterating it.
4	Like Assemblyman Ortiz, I also cover
5	parts of Sunset Park and that area that's
6	commonly referred to as Industry City, and
7	it's a reemerging manufacturing area.
8	I just want to say we want to thank
9	you for your support for the Buy America
10	plan. It's now been included in the
11	Governor's budget. It's a priority for the
12	Senate, it's been a priority for the
13	Independent Democratic Conference, and we
14	think it's critical that we create these
15	skilled jobs with a future and a pathway, you
16	know, out of poverty into a real middle-class
17	job.
18	So I just want to thank you for your
19	commitment to it and for helping us create
20	that workforce of the future.
21	MR. HAMM: One of the beauties, I
22	think, of the manufacturing associations that
23	exist in New York is they create those supply

24 chains for New York manufacturers to buy from

Τ	each other and to buy locally and to buy
2	nationally. So we very definitely support
3	that.
4	SENATOR SAVINO: Thank you.
5	CHAIRWOMAN YOUNG: So you're off the
6	hook, but we really appreciate you coming
7	oops, I'll turn my mic on. So you're off the
8	hook because I think we're done with our
9	questioning, but we truly appreciate all of
10	the informative advice that you've given, and
11	input, and look forward to working with you
12	in the future.
13	MR. HAMM: We look forward to working
L 4	with you as well. Thank you very much.
15	CHAIRWOMAN YOUNG: Thank you.
16	Wonderful.
17	Next up we have Melinda Mack,
18	executive director of the New York
19	Association of Training and Employment
20	Professionals.
21	Thank you for coming today.
22	MS. MACK: Thank you so much for
23	having me. I appreciate it.
2.4	I'm not going to road directly from my

1	testimony, recognizing that you're always
2	running a bit over. So I'm going to provide
3	you some of the key points that I want to
4	make sure you walk away with today.

Again, my name is Melinda Mack. I'm the executive director of the New York Association of Training and Employment Professionals. Again, we want to thank you for not only having us here today, but also for the series of hearings that you conducted in the past year or so and, again, your continued focus on workforce development. As you know, it's a critical issue, as you've just described, to the state, and also a continued issue and area of focus for the Governor's office as well.

I think our biggest concern is as much as we talk about the importance of investing in skills, specifically for creating a skilled workforce, the focus doesn't translate to funding. And so we consistently hear again and again how we need a skilled workforce, how we need to make sure the alternative pipelines are being sort of

1	developed so that individuals who are
2	underemployed, working part-time, adults,
3	low-skill youth and others, are accessing
4	opportunities for skilled labor. But
5	traditionally we see those funds either fall
6	completely flat or see very tiny increases
7	year over year. So again, the funding is not
8	reflecting the severity of the issue.
9	One area that I think is important for
10	us to just keep our eye on, the federal
11	funding is what funds and props up our

One area that I think is important for us to just keep our eye on, the federal funding is what funds and props up our workforce system in this state. The network of community-based organizations, the network of federally funded workforce development programs which make up the bulk of our workforce system are in jeopardy this year, as you can imagine. We've just recently seen a report from the Heritage Foundation that completely zeroes out federal workforce funding. If that's the case, we will not have a workforce system in the State of New York.

So I encourage you again to take a look at what we're hoping to accomplish as a

1	state, how we're trying to tackle this issue
2	of having an unskilled labor force that needs
3	to really be able to take on these jobs of
4	the future, and think much more creatively
<u>.</u>	about how we address this issue

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What I want to also underscore is because we already have a federally funded workforce development system, we have a system that operates in all 62 counties of the state, we don't need to create something new. I think we often see, especially as we talk about economic development, in workforce development community there's this affinity for creating a great big brand-new initiative. What I'm sharing with you today is we have an incredibly successful system, a network of organizations and entities across the state that are just dramatically underfunded. In New York City alone, they serve close to 150,000 people per year through the system, 8,000 businesses. The Finger Lakes as well serves -- I have here 4500 New Yorkers, 120 businesses. Rochester as well.

1	so again, in thinking about this
2	network of folks, we need to again think
3	about the investments we should be making in
4	their education, training, and economic and
5	workforce development.
6	A couple of the ideas that we've put
7	forward to you, as you're thinking about
8	solutions again, we don't want to diminish
9	any of the investments in the traditional
10	education pipeline. So K-12, P-TECH,
11	college, et cetera. What we're hoping is
12	that you recognize the importance of many of
13	the different types of initiatives that help
14	New Yorkers get skills so the
15	apprenticeship programs, as Bruce just
16	mentioned, as well as the on-the-job
17	training, incumbent worker training,
18	unionized or union-based workforce programs.
19	Public libraries have terrific workforce
20	development programs again, that
21	traditionally go unfunded.
22	A way that I want to sort of
23	underscore again the importance here is if
24	you look at some of the more recent labor

Ţ	market data that's come out, specifically
2	from the American Community Survey,
3	40 percent of New Yorkers have a high school
4	diploma or less. Forty percent of New
5	Yorkers have a high school diploma or less.
6	How are we going to meet that gap when we're
7	starting to talk about these high-tech
8	investments, these investments in clean
9	energy, these higher-tech, higher-skilled
10	jobs?
11	I don't want to be in a situation
12	where we are importing labor. I think we
13	obviously need to keep the folks who are
14	graduating from our colleges to stay. But I
15	think more importantly, the folks who live in
16	these communities that are going to be
17	benefiting from this economic development
18	should have the opportunity to be able to
19	train and be skilled up to take the jobs that
20	are going to be happening and occurring in
21	their local communities.
22	So again, we encourage you to take a
23	look at the data, think about some of the
24	pipeline issues, especially as you're looking

1	at s	some	of	the	new	investments	coming	down
2	fron	n the	Go	verr	nor's	office.		

This year in the Governor's office --3 again, previously we've seen very little 4 5 investment from the Executive Budget, meaning redirecting of federal workforce dollars to 6 7 job training. We do see some of those redirects this year, again which we're in 8 support of. There's a million dollars that 9 10 will be coming out for youth workforce training, specifically out of the 11 12 Environmental Protection Fund, related to 13 youth training and clean energy jobs. There 14 also is an additional \$5 million for the 15 Summer Youth Employment program, which is 16 TANF dollars. Of course we're supportive of that as well. 17

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There also is an additional \$5 million in the state's discretionary budget, specific Federal Workforce Innovation Opportunity Act funds that will be redirected to do high-tech job training. There also is another 5 to \$10 million -- I'm sure as you're aware, Senator Young, for some programs out in

1	Western New York related to advanced
2	manufacturing. As I'm sure you also have
3	questions, we're not entirely sure how that's
4	supposed to play out or how those resources
5	are invested or how much of that money is
6	actually associated with job training. So we
7	have some questions about that as well.
8	And then the last thing I want to

And then the last thing I want to mention around funding is traditionally the workforce system funded by tax credits. And so when we think about the big dollar signs that we see coming out of the Executive Budget each year, those dollars are not actual dollars, they're tax credits being provided to companies for hiring. We know that you can't translate necessarily \$50 million in youth tax credits into \$50 million of workforce development funding. But again, we want to create a recognition that propping up a system with just federal funds and tax credits, you're not creating the skilled workforce you need for the folks who are looking for workers.

24 So we have a couple of ideas. First

we'd like the Legislature to consider
establishing a skills fund, some sort of
statewide skills fund.

We know each year the Legislature has some discretion, anywhere between \$7 million and \$15 million that you do put back into the budget for workforce development. We think there's an opportunity to create an education and training fund that allows a wide network of partnerships to be able to apply for resources to do job training. As you know, job training is local. The employers are local. Regional partnerships and coordination of those regional partnerships would really benefit from this type of fund.

We also ask you to be creative and think about how we use and spend our economic development resources. We believe very strongly that workforce development is a critical, often absent component of economic development. We'd like to ask for you to consider changing the rules for the economic development fund resources to allow an allowable use to be funding workforce

1	development. If we talk about capital
2	improvements, we should also be talking about
3	human capital improvements that are
4	associated with economic and workforce
5	development.
6	And then finally and I know this is
7	something that Assemblymember Bronson has
8	brought up in past we'd like to establish
9	a wage data clearinghouse. One thing we
10	often hear is that we don't know any of the
11	outcomes. We don't know whether or not these
12	programs lead to employment. Our members and
13	the folks who we benefit across the state are
14	really committed to having high-quality
15	workforce programs. We'd love there to be
16	some sort of spot, some central spot that the
17	state supports and sponsors that allows us to
18	demonstrate effectiveness of these programs.
19	And so we encourage you to think about that
20	as well.
21	That's it for now. Thank you.
22	CHAIRWOMAN YOUNG: Thank you very
23	much.

I do have a couple of questions. One

1	of the concerns that I've had over the years
2	is that there seems to be a disconnect
3	between what's being taught in our public
4	schools and what's being promoted, and the
5	disconnect is between the curriculum and the
6	local labor workforce needs. And I'm sure
7	you've seen that yourself.

Our Workforce Development Task Force in the Senate began to address that this past year. But what ideas do you have to strengthen those connections? Because I think that if a lot of students knew what the local labor needs were, they could get better prepared, maybe get acquainted with a potential career opportunity that may be out there.

But right now, again, as I stated to the previous speaker there seems to be a cultural element where people think that young people, especially -- and they're our greatest export, unfortunately -- but they feel that they need to leave for other areas of the country rather than staying in New York.

1	So do you have any input on that
2	problem, or do your association members work
3	on that in their communities?
4	MS. MACK: So yes and yes.
5	So the good news is many of the folks
6	across our association do invest in summer
7	programs, in summer youth programs, and also
8	youth programs writ large across the state.
9	I think the number-one way to get a young
10	person excited about a job is to give them a
11	job. Right? To have that work experience.
12	I learned pretty early I didn't want to make
13	pizzas the rest of my life. Right?
L 4	So again, that early exposure to work,
15	the ability to try out different occupations
16	is again one of the ways that we've found
L7	young people either get excited about a
18	profession, learn about the types of
19	opportunities that are available, not only
20	across their community but also in a much
21	more broad sense. I grew up in Western
22	New York, I'm from Buffalo originally. I
23	went to school in Western New York, I went to

the University at Buffalo. My husband and I

1	I often talk about the fact that at that
2	point I was the first person in my family to
3	really go to college. And my family knew
4	nothing about the SUNY system. You know,
5	when I moved to New York City years later and
6	folks talked about going to Brown, I was,
7	"What's Brown? Is that a real college?"
8	Right? You only know what you're exposed to.
9	And so I think one of the things we
10	really need to do is think about ways that we
11	bring industry back into the school system.
12	Also, expose young people to opportunities to
13	learn and earn much earlier on. And also,
14	more importantly, to make sure that the
15	business community recognizes that they have
16	some role and responsibility in exposing
17	their broader community not just young

And so, again, we have many of our members who invest some of their youth

access certain occupations, what this

occupations can serve.

people, but, you know, communities of color,

communities that normally don't traditionally

community is about and what these types of

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1	programming money in providing sort of really
2	intense experiences. In the Finger Lakes,
3	there's something called Finger Lakes Works
4	with Their Hands. It's a full exposure to
5	advanced manufacturing opportunities where
6	they bring in employers, young people come
7	in, they get to try out a bunch of different
8	things and meet with different businesses.
9	And I think folks are recognizing we need to
10	do much more pipeline work because of some of
11	these systemic issues we're seeing in terms
12	of placing folks into employment.

CHAIRWOMAN YOUNG: Thank you.

I know you pointed out that 40 percent of New Yorkers only have a high school education or less. And I think that there are ways that, you know, especially with trades or whatever, not everyone is going to be college-bound. And we have to figure out ways so that students can be successful in life, they can find a career that really ignites their passion, excites them to get up everyday to go to work, and also fulfill the workforce needs.

Τ	so I thank you for everything that
2	you're doing along those regards.
3	MS. MACK: Thank you. And I think
4	just to underscore on that, I think when we
5	talk about students, we just need to make
6	sure we also talk about adults, right,
7	working adults. Because many of the folks
8	who we recognize as part of that metric are
9	folks over the age of 25. And so of course
10	the youth issue is an incredibly important
11	issue, but we have many working-poor adults
12	in this state that aren't receiving the
13	appropriate training they need to get out of
14	poverty.
15	CHAIRWOMAN YOUNG: Exactly. And there
16	are so many people who are underemployed
17	right now who want to get a good-paying job
18	so they can have a good quality of life for
19	their families, and that's why we need to
20	really focus on these training issues.
21	So again, thank you.
22	MS. MACK: Thank you.
23	CHAIRWOMAN YOUNG: Assemblyman?
24	Anybody?

1	CHAIRMAN FARRELL: Thank you.
2	MS. MACK: Thank you very much. We
3	appreciate it. Take care.
4	CHAIRWOMAN YOUNG: Thank you.
5	Next we have David Ng, government and
6	external relations manager from the Human
7	Services Council.
8	MR. NG: Good afternoon. Good
9	afternoon, Senators and members of the
10	Assembly. Thank you all for giving me the
11	opportunity to come testify before you today.
12	My name is David Ng. I'm here on behalf of
13	the Human Services Council. We're an
14	umbrella nonprofit organization consisting of
15	members who are nonprofits across New York
16	State. I'm here to talk to you about the
17	human services workforce today.
18	Fifteen percent of New York's
19	workforce is from the human services, and the
20	state spends \$10 billion on 9,000 contracts
21	with 5,000 nonprofits. The Human Services
22	Council is part of the Restore Opportunity
23	Now campaign, which is a coalition of human
24	services providers across the State of

1	New York, and we're advocating for, in the
2	upcoming state budget, the funding of the
3	\$15 minimum wage in human services contracts

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We've been partnering with many
members of the Senate and the Assembly, and
we want to thank Senator Savino, who has been
a really strong advocate for us and a leader
for human services providers.

You know, one of the biggest challenges that we have is, you know, we are essentially an extension of government in providing human services to the public, but unfortunately sometimes the government doesn't fully invest properly in our sector. And while the minimum-wage increase is a great step in helping workers in New York State earn a better wage and alleviate poverty, the fact that the state did not provide funding to human services providers to implement that \$15 minimum wage is a huge challenge for our organizations. Many of us are struggling to make ends meet and to provide services as it is, and without the proper investment from the state, it

1	definitely is going to impact the way we
2	provide services and the quality of services
3	that we're able to offer.

I just want to emphasize that, you know, our workforce is actually predominantly women and people of color, and by investing in our workforce we're really trying to invest in some of the most vulnerable populations and communities across the State of New York.

Again, the goal for fiscal year 2018 is to fund this minimum wage by all direct human services contracts, both direct and Medicaid-reimbursed, which would cost \$12 million for just fiscal year 2018. The Executive Budget didn't include any of this, and this is going to be a huge issue for us.

One of the things the Executive Budget did was also eliminate the planned 0.8 percent human services cost of living adjustment, and it discontinued the underutilized COLA which was enacted in 2015 to certain direct care workers and direct service providers. This COLA was

1	underutilized not for the lack of need,
2	but because the Department of Health and
3	State Office for the Aging could not figure
4	out how to administer it. It is disingenuous
5	to label this COLA that was underutilized as
6	a savings of \$4 million.

You know, these workers truly deserve this cost of living adjustment increase.

We've been advocating for it for a long time.

And the fact that the state agency wasn't able to implement it, caused it to be taken back, is really unfortunate.

As I said before, the lack of investment from the state really does hamper the way we deliver services and the quality of service that we provide to the people of New York across the state. We partner a lot of times with your offices in providing those services to your constituents. And the fact that the state isn't able to properly invest in our sector and invest in these workers is really going to impact the way we're able to serve your communities as well.

24 We really do appreciate that the state

1	is looking into working with us to provide a
2	career ladder program for our workers. You
3	know, as a person who started out in the
4	nonprofit sector as a front-line worker
5	myself in providing assistance to small
6	business owners, to tenants, to homeowners,
7	being able to have a program to help me
8	ascend up the ladder in this sector is
9	extremely beneficial.
10	However, if there isn't the proper
11	wages to the funding of those wages to
12	invest in this sector, it really is not
13	helpful in the sense that, you know, the
14	sector will face retention issues and workers
15	will not be able to stay to utilize that
16	career ladder.
17	So we hope that we can work with the
18	state legislators in the upcoming year to
19	really make sure that the state properly
20	invests in our sector through our workers.
21	Thank you.
22	CHAIRWOMAN YOUNG: Thank you very
23	much.
24	And I know that many of my colleagues

1	and I are concerned about human service
2	workers and the impact of the budget on them.
3	So we appreciate it that you're here.
4	Senator Savino.
5	SENATOR SAVINO: Thank you, David.
6	I just have a question about the
7	effect of the minimum wage on the nonprofit
8	sector and how much really is necessary so
9	that we can make you whole.
10	I mean, we've spoken in the past about
11	I think it's long past time for us to
12	acknowledge that we should not be equating
13	human service workers with others at the
14	minimum wage. We've had this conversation.
15	It's how we value the work that your
16	employees are performing they're taking
17	care of our elderly, our sick, our
18	developmentally disabled. The idea that they
19	should be, you know, the equivalent to
20	someone who puts a pizza in a box I think is
21	offensive on so many levels.
22	But there's a concern that there's not
23	enough money in the proposed budget to meet
24	the new statutory minimum. And what exactly

1	do we need to provide to get you where you
2	are and also, I believe, to recognize the
3	value of this work?
4	MR. NG: Sure. So and again,
5	Senator Savino, we really thank you for your
6	leadership on behalf of the human services
7	workers.
8	You know, human services workers are,
9	like you said, not just minimum-wage workers,
10	they're very skilled. Many of them have
11	college degrees, sometimes graduate degrees,
12	and they're certified workers. When the \$15
13	minimum wage was passed, it was a very good
14	step in the right direction. And we wish we

they're very skilled. Many of them have college degrees, sometimes graduate degrees, and they're certified workers. When the \$15 minimum wage was passed, it was a very good step in the right direction. And we wish we were having a conversation about wage compression, about workers who are, you know, making slightly above \$15 and getting them to their proper salaries and making sure that there is proper investment in the sector.

But unfortunately, we're not even at that point yet. To not even have the \$15 minimum wage be funded for our workers is hugely problematic for our organizations. If our organizations are not strong and sound,

1	we w	on't	exist	to	even	provide	jobs	for	these
2	work	ers.							

So while I do really appreciate, you
know, having a conversation with the
Legislature about wage compression, about
adequate funding for the workforce and for
the sector, the important thing right now is
that to even get the \$15 minimum wage funded
by the state.

SENATOR SAVINO: And do you have a dollar amount that is necessary to get us to that funding level?

MR. NG: So the amount that we're asking for the funding of the \$15 minimum wage for this fiscal year is \$12 million. We are working still on the numbers because, as you know, it's staggered in different regions of the state. So we're working on those numbers with the Fiscal Policy Institute.

And that's something we can definitely follow up with you on after this.

SENATOR SAVINO: Okay. And just to be clear, the workers that you represent or sector that you represent is what?

1	MR. NG: It is human services workers
2	and Medicaid-funded workers that contract
3	with the state.
4	SENATOR SAVINO: But not OPWDD
5	contracted agencies.
6	MR. NG: They are. They are.
7	SENATOR SAVINO: Oh, they're included
8	as well? Okay.
9	MR. NG: There's a different
10	campaign a parallel campaign of
11	developmental disability workers, Be Fair to
12	Direct Care, and we're working closely with
13	them as well.
14	SENATOR SAVINO: Okay. And I think
15	just for our purposes, it might be helpful if
16	you all kind of got together and presented us
17	with a dollar amount that would affect the
18	entire sector, because it gets a little
19	confusing of which direct care workers we're
20	talking about. We don't want to leave
21	anybody out. If we're going to try and solve
22	the problem, we want to make sure we solve
23	the whole problem and not only a little bit

of the problem.

1	MR. NG: Right. Yeah. We'll be sure
2	to present that to you as the conversation
3	continues.
4	SENATOR SAVINO: Thank you.
5	CHAIRWOMAN YOUNG: Assemblyman?
6	CHAIRMAN FARRELL: Yes. Félix Ortiz.
7	ASSEMBLYMAN ORTIZ: Hi, Dave. Just to
8	follow up on the Senator's question, just on
9	the structure of the folks that you
10	represent, are they also like housekeeping,
11	maintenance providers as well as staff people
12	within the structure of the organization?
13	MR. NG: So we represent so when
14	we're talking about the funding, it's really
15	to human services providers. So that's, you
16	know, homeless services, education service,
17	youth services that contract with the state,
18	and including, you know, Medicaid-funded
19	workers and developmental disability workers.
20	ASSEMBLYMAN ORTIZ: Medicaid
21	reimbursement. You get Medicaid
22	reimbursement, correct?
23	MR. NG: Sorry?
24	ASSEMBLYMAN ORTIZ: The organizations

Τ	get medicald reimbursement?
2	MR. NG: I'm not understanding the
3	question.
4	ASSEMBLYMAN ORTIZ: The organization,
5	the people that work for you and provide
6	those services, the organizations get
7	reimbursement through Medicaid; correct?
8	MR. NG: Yes. Yes. Those that are
9	Medicaid-funded, mm-hmm.
10	ASSEMBLYMAN ORTIZ: I would like to
11	make a point, Mr. Chairman.
12	I used to be the executive director of
13	one of those providers myself, many years
14	ago, and I will tell you that some of these
15	folks that work in the trenches, sometimes
16	they're making it sometimes just at the level
17	of the minimum wage. And I will encourage
18	that we as a legislature look into these
19	organizations very, very seriously.
20	Especially David is correct at
21	the point where these organizations are
22	providing the services that the state and
23	some of the municipalities cannot provide, we
24	should be able to help them to make sure that

1	they do not lose, first of all, their
2	services; secondly, that we don't create a
3	very overcrowded unemployment rate in the
4	State of New York, in the municipalities, as
5	a result of the increase of the minimum wage.
6	I am a very big supporter of the
7	minimum wage. I do believe everybody should
8	be making above what is doable for them to
9	have a great living, especially in the City
10	of New York. And I will encourage you to
11	make sure that you will be able to come out
12	with some econometric model and cost-benefit
13	analysis that we can look very closely at to
14	see how we can be helpful.
15	Thank you very much for your
16	testimony.
17	MR. NG: Thank you.
18	CHAIRWOMAN YOUNG: All right. Well,
19	thank you so much for coming. We appreciate
20	it.
21	MR. NG: And thank you all for your
22	support. Thank you.
23	CHAIRMAN FARRELL: Thank you. Have a

good day.

1	CHAIRWOMAN YOUNG: And finally, we
2	have Kevin Stump, Northeast director, from
3	the Young Invincibles.
4	CHAIRMAN FARRELL: To close.
5	CHAIRWOMAN YOUNG: As Assemblyman
6	Farrell says, to close.
7	SENATOR SAVINO: Hey, I remember you.
8	(Laughter.)
9	MR. STUMP: Long time no see.
10	SENATOR SAVINO: Do you have the same
11	testimony?
12	MR. STUMP: No, no, no. Our group,
13	Young Invincibles, works on healthcare,
14	higher ed, and workforce development stuff,
15	so that's what brings us here again.
16	So good afternoon. We're a little
17	earlier in the day than we were yesterday, so
18	I think we're all happy about that.
19	I'm also not going to read from my
20	testimony but just, very briefly, share a few
21	points that we want to bring here today.
22	You have our latest report, called
23	"Sounding the Alarm: New York's Young Adult
24	Unemployment Crisis and the Need for

1	State-Based Reforms." This report does a few
2	things. One is, it really outlines in detail
3	the youth unemployment crisis that we're
4	facing across the state. We're talking about
5	a 15 percent youth unemployment rate, which
6	is very consistent across the state. It goes
7	as high as 21, 22 percent, depending on where
8	you are, and for African-Americans across New
9	York State, on average, it's 25 percent.

We're talking about a population that's 16 to 24 who are not working and are not in school. This should put lawmakers on alert. And that's the kind of first part of what we're saying here.

Then we take a closer look at the Urban Youth Jobs Tax Credit, which is, as you know, a \$50 million tax credit that provides \$5,000 tax credits to employers over the course of two years who hire and retain disadvantaged young adults.

In our research in talking with employers, we found that employers do not really value this. They would much rather have a trained-up young adult worker over a

1 small-dollar tax credit that for many is
2 really a pain to get.

So what we're basically saying is that take this \$50 million investment -- which is a good investment, a good initial investment into being the state's single largest youth job strategy -- and repurpose those dollars to focus on training up the most disadvantaged young adults, which is what this program is targeting.

One of the first things that we wanted to focus on today, which, you know, was great to hear about in earlier testimonies, was expanding apprenticeship opportunities for disadvantaged youth. And so we're talking about an idea that we are supportive of, with Assemblymember Bronson, who was here earlier, passing and funding the Empire State

Apprenticeship Program, which would still provide some level of tax credits to soften some of the resources that it would take to take on an apprentice, but would also come with training outcomes directly linked to long-term employment.

1	So with that and also in the back
2	of our report, we have a few other
3	strategies. With that, I would like to leave
4	us on a question that we have around our tax
5	credit strategy broadly. Using the Urban
6	Youth Jobs program as a case study, there is
7	no evidence that suggests the efficacy of
8	these types of programs that would warrant
9	not just an increase in funding over the last
10	several years, but that would really warrant
11	an extension of five years at the \$50 million
12	level, considering that we have such high
13	youth unemployment and so many young adults
L 4	that lack the skills necessary to really
15	enter the workforce in a meaningful way.
16	So with that, thank you for giving us
L7	another chance here today. And I look
18	forward to meeting with all of you and
19	working with you to address youth
20	unemployment.
21	CHAIRWOMAN YOUNG: Thank you very
22	much.
23	CHAIRMAN FARRELL: Thank you.
24	CHAIRWOMAN YOUNG: So that concludes

1	the joint budget hearing on workforce
2	development. I want to thank everyone for
3	their participation today. And we'll see you
4	next week.
5	(Whereupon, the budget hearing
6	concluded at 1:55 p.m.)
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