

Oral Testimony for Commissioner Moy's FY2027 Budget Hearing

Good morning, Chairs Krueger and Pretlow, Ranking Members O'Mara and Palmesano, Chairs Baskin and Stirpe, Ranking Members Murray and Friend, and distinguished members of the Legislature.

My name is Jeanette Moy, and I am Commissioner of the New York State Office of General Services (OGS). Thank you for the opportunity to share what we've accomplished in the last year, and discuss the impact of Governor Kathy Hochul's Executive Budget on this agency.

Governor Hochul's budget proposes \$1.7 billion for OGS, which will enable our **over 2,000 employees** to advance her commitment to improve government operations and deliver exceptional, transparent services for all New Yorkers.

For 65 years, OGS has delivered a wide array of essential services to support state operations, enabling our customers to focus on their core missions. We manage 32 million square feet of real estate; administer 450 leases; oversee a capital construction portfolio of \$5.5 billion and 1,847 projects; and provide logistical support services. We administer over 1,500 centralized contracts valued up to \$44 billion, process nearly 600,000 administrative transactions for 44,000 State employees and 71 State agencies, manage nearly \$306 million in annual budget for our client agencies, and support over 3,000 State workers through our HR expertise. We deliver innovative solutions and technical assistance, champion resiliency and sustainability, host cultural programs that reflect our state's diversity, and steward world-class artwork. **Amidst new pressures and operational risks for our agency partners, vendors, and supply chains, OGS remains committed to delivering consistent operational expertise and logistical support to New York State.**

Governor Hochul's budget will enable OGS **to strategically invest in infrastructure, deliver transformative capital projects, enhance sustainability, modernize procurement, advance data-driven operations, and improve government accessibility.**

With Governor Hochul's support, OGS is able to strategically address decades of underinvestment in our aging building stock. As we make necessary infrastructure repairs, **we will not just replace in-kind, but will build spaces that are more efficient, sustainable, welcoming, and aligned with the needs of a modern workforce.**

In my first year as Commissioner, Governor Hochul and the Legislature granted OGS **\$175 million for deferred maintenance** at the Empire State Plaza, work which is ongoing. We've completed the restoration of the Egg Performing Arts Center, and begun critical

infrastructure repairs on the Eastern Approach to the Capitol, while reviving the State Commission on the Restoration of the Capitol to enhance public stewardship of this singular asset.

In support of Governor Hochul's \$400 million Championing Albany's Potential initiative, OGS led a project to Reconnect the Empire State Plaza to Downtown Albany. We engaged over 2,000 residents, and will release a public report this spring. We are using this feedback to **guide enhancements to necessary infrastructure upgrades.**

Major capital investment will be required to address additional deferred maintenance at the Plaza over the next decade. Governor Hochul's budget provides **\$54 million for the reconstruction of the Swan Street Bridge**, which will be rebuilt with **enhanced pedestrian amenities and traffic calming measures**. This budget also allocates **\$54.6 million for repair work along Madison Avenue** to address water infiltration above critical building systems, which will also include streetscape improvements. **These investments reflect OGS's commitment to responsible stewardship of our public assets.**

Under Governor Hochul's leadership, in partnership with NYPA, OGS is implementing the four-phase ESP Energy Infrastructure Master Plan to reduce emissions from the Plaza's operations. **The Governor and Legislature fully funded Phase 1**, which will result in a 40% reduction in natural gas usage and cut local GHG emissions by over 20%, resulting in cleaner air in communities surrounding the Plaza. **By pairing our long-term capital planning with decarbonization and public improvements, OGS is rebuilding community trust.**

Governor Hochul has driven historic investments in infrastructure, leveraging innovative procurement approaches, technology solutions, and process reform for faster, more effective construction.

OGS is incorporating modern project delivery methods into our work, **like progressive design-build and construction manager as constructor**, to obtain the best outcomes for the State. Key accomplishments from the past year include completing **Phase 3 of the Adirondack Rail Trail** on behalf of the Department of Conservation, and breaking ground on the **renovation of the historic Lexington Avenue Armory**, on behalf of Division of Military and Naval Affairs. In the year to come, we look forward to completing the **rehabilitation of the iconic Jones Beach East Bathhouse**, part of Governor Hochul's SWIMS initiative for the Department of Parks, Recreation and Historic Preservation, and breaking ground on a **state-of-the-art safety testing lab** for Department of Transportation.

To enhance transparency into these and other projects, OGS will launch **a capital projects dashboard in the coming months**, offering key information on ongoing work.

To enable data-driven operations statewide, OGS will launch the Office of Performance Management and Innovation (OPMI) this year. OPMI will assist State agencies by **streamlining processes, driving accountability, and enhancing transparency**. It will work with our agency partners **to track permitting timelines for significant statewide projects**, like the new IBX transit line in New York City, expediting delivery.

In support of Governor Hochul's climate goals and Executive Order 22, **OGS is advancing a comprehensive strategy to reduce GHG emissions from State assets and operations**.

To reduce embodied carbon in our construction materials, we **launched the first-in-the-nation Buy Clean Concrete Guidelines** for capital construction, with nearly all contracting agencies updating purchasing specifications in accordance with those guidelines.

Working with NYSERDA, we released the Decarbonization and Climate Resiliency Design Guide for new construction and major renovation projects at State facilities, with Phase 2 of the Design Guide planned for 2026.

Additionally, OGS is leading the conversion of the State's fleet to Zero Emission Vehicles (ZEVs). The State is **on track for light-duty conversion by 2035**, with nearly 9% converted. Leading by example, nearly 30% of OGS' light-duty fleet are ZEVs. To defray the cost of EV purchases, we have **issued more than \$1 million in rebates to executive agencies for more than 530 vehicles**. In December, agencies submitted their medium- and heavy-duty conversion plans to meet the goal of conversion by 2040.

OGS is also funding and managing EV infrastructure build-out, having **funded 190 chargers with over 500 more in the pipeline, and adding 134 charging ports** across our portfolio in the past year, including our first DC fast-charging stations.

Governor Hochul has recognized that public procurement is subject to **extensive red tape, slowing down the State's ability to deliver for New Yorkers**. She has proposed reforms that will greatly increase the efficiency of procurement for State agencies. First, **raising the discretionary purchasing threshold to \$300,000**, unchanged since 2006, will reflect inflation and reduce procurement timelines from **9 months to 1 month** for low-risk purchases. Additionally, **removing duplicative approvals** for purchases off OGS centralized contracts will **accelerate purchasing by up to 2 months**. Governor Hochul's common sense reforms represent **real time and energy savings that will free up agency resources to focus on service delivery** rather than on contending with bureaucracy.

Governor Hochul also announced that OGS will **develop AI tools** to enhance search capabilities for centralized contract offerings, and to assist with the generation of draft Statements of Work for centralized contract mini-bids, aiding localities and nonprofits with limited in-house expertise to write solicitations. This will **make procurement easier and faster** for the State agencies, localities, and nonprofits who depend on OGS contracts.

Further enhancements include implementing e-signature, and **releasing the solicitation for an eProcurement system** for our centralized contracts, a critical component of the overall modernization of our centralized contract unit to streamline workflows and resolve bottlenecks.

OGS has **integrated data-driven decision making across our core functions**, aligning with Governor Hochul's call for streamlined processes and efficient operations. We are developing dashboards and analytics tools for critical operational areas to **track performance and provide stakeholders with transparency into the processes and outcomes** that impact them.

Governor Hochul is focused on increasing the accessibility of State programs, ensuring that New Yorkers can take advantage of the resources available to them. In 2026, OGS will take steps to expand language services offered by the State. This year, Governor Hochul directed the OGS Office of Language Access to develop guidance to increase the provision of **sign language interpretation and translation, enabling New Yorkers who use sign languages to more quickly access services.**

In closing, the Governor's Executive Budget will enable OGS to provide the essential shared services that **keep State government functioning.** OGS will continue to deliver on Governor Hochul's ambitious agenda by **investing in our infrastructure and modernizing State operations, so all New Yorkers can see government working for them.**

Thank you for the opportunity to provide testimony today, and I look forward to answering your questions.